

Price, terms and conditions

Green Power is Green-e® Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Green-e® Energy requires participating utilities and companies to provide their customers with this notice of Price, Terms and Conditions for this service. For more information about Green-e® Energy, visit www.green-e.org. The amount of your selected Green Power purchase will be added to your PSE electricity bill each month until you discontinue your participation. You may discontinue your participation from PSE's Green Power program at any time through your myPSE account, by calling our Energy Advisors at 1-800-562-1482 or writing to the address below.

Company: Puget Sound Energy
Green Power, EST-10E
P.O. Box 97034
Bellevue, WA 98009-9734

Who should I contact for more information?

Call a PSE Energy Advisor at 1-800-562-1482, Monday through Friday, 8 a.m. – 5 p.m. Email us at renewables@pse.com or send postal mail to the address posted above.

How will I be billed?

Your selected Green Power purchase amount will be listed as a separate line item on your monthly PSE electricity bill.

How will my bill be calculated?

Customers who choose to purchase blocks of green power must purchase a minimum block of \$4 a month, which allows PSE to buy 400 kilowatt hours (kWh) of energy on your behalf. You can choose to purchase additional Green Power blocks of 200 kWh at \$2 each. The Green Power charge will appear on your bill and is in addition to your monthly electricity bill. Customers who select the 100 percent Green Power option will be charged 1 cent per kWh on top of your monthly electricity charge. With the 100 percent option, your monthly Green Power charge is dependent on your monthly electricity usage. You must also pay all applicable federal, state, and local taxes and charges.

How much will my total electricity service cost, including utility charges?

Customers who participate in the block option will pay their normal monthly electricity charge plus the block option amount of their choice. For example, if—in a given month—your electricity charge is \$53 and you have selected a \$4.00 block of green power, then your monthly charge will be \$57 that month. Customers who participate in the 100 percent Green Power option will be charged an additional 1 cent multiplied by their actual monthly kWh electricity usage. For example, based on a monthly average usage of 1,000 kWh, the following table provides an estimate of a monthly electricity bill if you purchase 100 percent green power. Your actual bill will vary based on your use of electricity.

Monthly Electricity Cost: \$105.00* (*Actual electricity rates may vary.)
Green Pricing Premium: \$10.00
Total: \$115.00

Will my rates change over time?

Utility service rates are subject to change over time. All rate changes require approval from the Washington Utilities and Transportation Commission. Customers will be notified within one-month of a Green Power rate increase or decrease.

What sources will be used in my certified product?

See the product content labels, which show the proportion of resources used for Green Power.

If I want to terminate my participation, is there an early termination fee?

There is no contract or termination fee. You may discontinue your participation at any time.

What length of participation is required?

You may discontinue your participation in Green Power at any time.

What other fees might I be charged?

There are no additional fees associated with PSE's Green Power program.

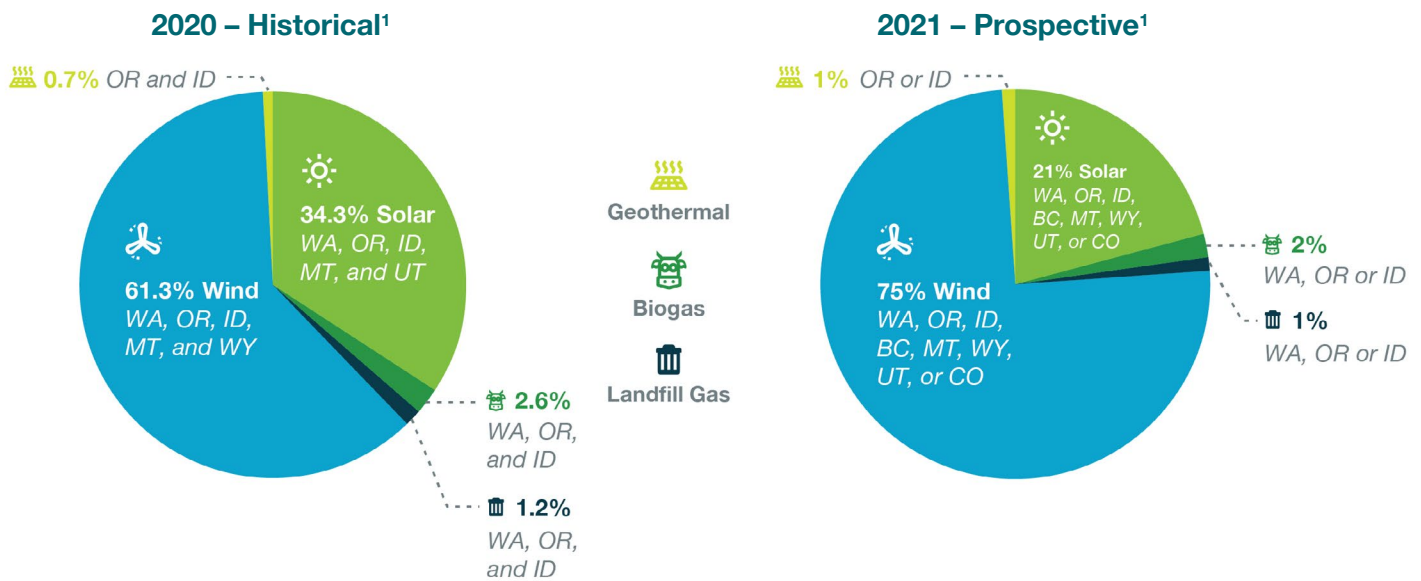
What if I move will I still be enrolled in Green Power?

PSE will automatically renew participants who move to a new location within our service area.

PRODUCT CONTENT LABEL

Puget Sound Energy's Green Power Program is sold in blocks of 200 kilowatt-hours (kWh) or matches 100% of your electricity usage. These charts provide the renewable resource mix in the PSE Green Power Program in 2020, as well as the projected resource mix in 2021.

Green-e® Energy Certified New² Renewables in the PSE Green Power Program



1. The Prospective figures reflect the renewables that we have contracted to provide. Actual figures may vary according to resource availability. We will annually report to you before August 1 of next year in the form of a Historic Product Content Label the actual resource mix of the electricity you purchased. Historic figures reflect the power delivered to the PSE Green Power Program's customers in 2020.

2. New Renewables come from generation facilities that first began commercial operation within the past 15 years. This product includes generation from a facility that is approved under a strict set of criteria as repowered.

For comparison, the current average mix of resources supplying PSE includes: Coal (36%), Hydroelectric (32%), Natural Gas (20%), Wind (10%), Nuclear (<1%), Other* (<1%). *Biomass, non-biogenic Petroleum. Source: Published by the Washington Department of Commerce, October 2019, with data reported by PSE in August 2019.

The average home in the United States uses 914 kWh per month. [Source: U.S. EIA, 2019]. The average PSE home uses 868 kWh per month (based on 2018 data).

For specific information about this electricity product refer to the Frequently Asked Questions page, visit pse.com/greenpower, contact a PSE Energy Advisor at 1-800-562-1482, Monday through Friday 8 a.m. to 5 p.m. or email psegreenpower@pse.com.



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