



<Month DD, Year>

<Name>

<Address>

<City, State, Zip>

Dear Valued Customer,

We appreciate your participation in PSE's Time-of-Use ("TOU") pilot program. We are writing to inform you that PSE has filed a proposal with the Washington Utilities and Transportation Commission ("Commission") in docket UE-250725 to discontinue service on optional Schedule 317 – Time-of-Use + Peak Time Rebate effective on or after January 20, 2026. Schedule 317 customers are unable to simultaneously participate in demand response programs (PSE Flex) due to a redundancy with the Peak Time Rebate component of Schedule 317. As PSE Flex offers customers more flexibility and ability to save during peak events, PSE is proposing to end service on Schedule 317 in order to allow customers the choice to participate in PSE Flex in the future.

**NO ACTION is currently necessary.** You will continue to receive service under your existing TOU service schedule, and if approved by the Commission, PSE will mail you in late December with instructions on how to select a new service schedule and view the bill impact of changing service schedules.

What is changing? If approved, you will have the option to switch to optional Schedule 307 Residential Service Time-of-Use, optional Schedule 327 Residential Service Time-of-Use with Super Off-Peak, or the standard Schedule 7 Residential Service between December 20, 2025, and January 20, 2026, based on availability, by notifying PSE.

#### Available Rate Options:

##### 1. Time-of-Use Rates:

- **Schedule 307** Residential Service Time-of-Use
  - This rate closely mirrors your current Schedule 317, maintaining seasonal peak periods but without Peak Time Rebates
  - Competitive off-peak rates that are lower than our standard Schedule 7 rates
  - A single weekday peak period during summer months (April 1 – September 30)
- **Schedule 327** Residential Service Time-of-Use with Super Off-Peak
  - Specifically designed for Electric Vehicle owners
  - Year-round super off-peak rates from 11 p.m. to 7 a.m. daily
  - Two year-round weekday peak periods

##### 2. Standard Residential Rate:

- **Schedule 7** – Standard Two-Tiered Residential Rate

While there are no rate changes being made to Schedules 307, 327 or 7 as part of PSE's proposal to the Commission, taking electric service on a different tariff schedule may result in an increase or decrease to your monthly bill, depending on your usage patterns across the TOU time periods. A typical residential electric customer using 800 kWh per month could see an average monthly decrease of \$4.46 on Schedule 7, a monthly increase of \$3.45 on Schedule 307, or a monthly increase of \$2.79 on Schedule 327. These figures are based on the average of typical seasonal bills and do not reflect any potential savings by moving usage to off-peak hours from peak hours beyond that of the typical customer. These figures are estimates and do not reflect your specific historical usage. Also, if you charge an EV as part of your household usage, Schedule 327 may offer you the ability to save if you can charge your EV in super off-peak hours. If this proposal is approved, you will have an opportunity to receive individualized bill impact estimates that you can use to better understand what rate you would like to take service on.

To review detailed information about Schedules 307, 327, or 7 including seasonal impacts, please visit PSE's Electric Price Summary: **[PSE.com/ElectricRates](https://www.pse.com/ElectricRates)**

Additionally, Schedule 317 customers who were previously selected to receive bill protection as part of the pilot and move to either Schedule 307 or Schedule 327 during the transition period will remain on bill protection while enrolled in TOU. PSE will maintain that feature of the pilot until full-scale TOU services are proposed and approved by the Commission as part of the Company's next General Rate Case.

If you have questions about this notification or your current service, please contact our Time-of-Use Program Team at **[TOU@PSE.com](mailto:TOU@PSE.com)**.

The UTC will review each filing and has the authority to set final rates that may vary from PSE's requests, either higher or lower or structured differently, depending on the results of its review. To comment to the UTC on PSE's requested service and rate changes: use the online comment form at **<http://www.utc.wa.gov/consumers/submit-comment>**; email **[comments@utc.wa.gov](mailto:comments@utc.wa.gov)**; phone 1-888-333-9882; or write to P.O. Box 47250, Olympia, WA, 98504-7250. Please include your name, mailing address, the name of the company (PSE), and docket UE-250725. If you have questions about the UTC's process, please contact the UTC using one of the above methods. The UTC is committed to providing reasonable accommodations for participants with disabilities. If you need reasonable accommodations to participate in the Open Meeting, please contact the UTC at 1-888-333-9882 or email **[consumer@utc.wa.gov](mailto:consumer@utc.wa.gov)**.

The public is represented by the Public Counsel Section of the Washington Attorney General's office and can be reached by writing to Public Counsel, Assistant Attorney General, 800 5th Avenue, Suite 2000, Seattle, WA 98104-3188, or by emailing **[utility@atg.wa.gov](mailto:utility@atg.wa.gov)**.

To contact PSE about these proposals: email **[TOU@PSE.com](mailto:TOU@PSE.com)**; call 1-888-225-5773 (TTY: 1-800-962-9498); or write to Puget Sound Energy, ATTN: Customer Care, P.O. Box 97034, Bellevue, WA, 98009-9734.

Thank you for your continued partnership with PSE.

Sincerely,

PSE TOU Team

[PSE.com/TOU](https://www.pse.com/TOU) | [TOU@PSE.com](mailto:TOU@PSE.com)

This proposed request can be accessed at **[PSE.com/PendingFilings](https://www.pse.com/PendingFilings)**.