



May 28, 2024

***Filed Via Web Portal***

Jeff Killip, Executive Director and Secretary Washington  
Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, WA 98503

**RE: Dockets UE-220066, UG-220067, & UG-210918 (Advice No. 2024-23)  
Puget Sound Energy’s Natural Gas Tariff Revision – Do Not Redocket**

Dear Executive Director Killip:

Puget Sound Energy (“PSE”) hereby submits the following new tariff sheets, in compliance with Final Order 32/18 (“the Order”) in Dockets UE-220066, UG-220067, and UG-210918 (Consolidated), Granting Petition; Amending Final Order 24/10, Subject to Conditions.

**WN U-2 - (Natural Gas Tariff):**

9 <sup>th</sup> Revision	Sheet No. 21-A	Rule No. 9: Bills and Payment for Service (Continued)
Original	Sheet No. 21-A.1	Rule No. 9: Bills and Payment for Service (Continued)

On August 10, 2023, PSE filed a Petition to Amend Final Order (“Petition”), requesting that the Commission amend Final Order 24 issued December 22, 2022, with respect to a settlement provision regarding PSE’s existing credit and collection processes. Specifically, the Company requested that the Commission amend Final Order 24 to add a condition removing a requirement that PSE continue its existing credit and collection processes until the conclusion of the proceeding currently being conducted in Docket U-210800 as follows: “We accept the Settlement’s terms regarding low-income customer programs with the exception of requiring PSE to continue its existing credit and collection processes until the conclusion of the proceedings currently being conducted in Docket U-210800.”

On May 16, 2024, the Commission issued the Order granting PSE’s Petition subject to the conditions set forth in paragraphs 55-58 of that Order. The purpose of this tariff compliance filing is to revise the attached natural gas tariff sheets to align with the terms of paragraph 56 of the Order.

Concurrent with this filing, PSE will be submitting separately an updated Table 2 for Wallace, Exhibit CLW-31Tr.

The tariff sheets described herein reflect an issue date of May 28, 2024, and effective date of June 5, 2024. Posting of proposed tariff changes, as required by WAC 480-90-193, is being accomplished by posting the proposed tariff sheets on the PSE web site coincident with the date of this transmittal letter.

Please contact Veronica Martin at [veronica.martin@pse.com](mailto:veronica.martin@pse.com) for additional information about this filing. If you have any other questions, please contact me at (425) 456-2142.

Sincerely,

*/s/ Birud D. Jhaveri*

Birud D. Jhaveri  
Director, Regulatory Affairs  
Puget Sound Energy  
PO Box 97034, BEL10W  
Bellevue, WA 98009-9734  
[Birud.Jhaveri@pse.com](mailto:Birud.Jhaveri@pse.com)

cc: Tad O'Neill, Public Counsel  
Sheree Carson, Perkins Coie  
Service List

Attachments:  
Natural Gas Tariff Sheets (listed above)  
Certificate of Service

**PUGET SOUND ENERGY  
Natural Gas Tariff**

**RULES AND REGULATIONS (Continued)  
RULE NO. 9: Bills and Payment for Service (Continued)**

4. **DISCONNECTION OF SERVICE:** The Company may disconnect gas service to the Customer for past due accounts and applicable provisions of WAC 480-90-128. However, the Company will cease discontinuance for past due accounts, in areas with inclement weather events, which are days characterized by extreme cold and the average daily temperature is forecasted to be at or below 32 degrees Fahrenheit, and days characterized by extreme heat and the high daily temperature is forecasted to be at or above 90 degrees Fahrenheit. The Company will use the prior day's forecast as received from the National Weather Service. The Company will give the Customer at least two separate disconnection notices. A written notice either delivered by mail or, at the Company's option, by personal delivery to the Customer's address will be served on the Customer as a first notice. In addition, the Company will provide an electronic copy of the notice, if the Company has such contact information for the Customer and the Customer has consented to electronic delivery of notices, at the time the Company mails or delivers the paper copy of the notice. Disconnection shall not be made prior to the eighth business day following mailing of the notice or not prior to 5:00 p.m. of the first business day following personal delivery of the notice. The Company will provide the second disconnection notice electronically if the Company has such contact information and Customer consent to electronic delivery of notices, at least two business days before the disconnection date, and by either (a) personal delivery, (b) mailed notice, or (c) telephone contact. When additional written notice is elected, disconnection will not be made prior to 5:00 p.m. of the third business day following mailing of such notice. In any event, no disconnection will be accomplished on Saturdays, Sundays, or legal holidays.

Prior to implementing changes to its credit and collections practices as allowed in Order 32 in Docket UG-220067, the Company shall conduct targeted outreach in the form of telephone or written (email) communication provided to any current Customer who has a current arrearage balance above \$250 and is currently more than ninety (90) days overdue. Such targeted outreach shall include the Customer's past-due balance as of the date of the outreach and shall inform the Customer of all bill assistance options available to them, and shall identify Community Action Agencies in the Customer's area.

(N) | (K)  
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(N) |  
(K)

(K) Transferred to Sheet No. 21-A.1

**Issued:** May 28, 2024

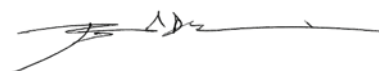
**Effective:** June 5, 2024

**Advice No.:** 2024-23

By Authority of Order 32 of the Washington Utilities and Transportation Commission in Dockets UE-220066 & UG-220067

**Issued By Puget Sound Energy**

By:



Birud D. Jhaveri

**Title:** Director, Regulatory Affairs

**PUGET SOUND ENERGY  
Natural Gas Tariff**

**RULES AND REGULATIONS (Continued)**

**RULE NO. 9: Bills and Payment for Service (Continued)**

- 5. **UNAUTHORIZED USE CHARGE:** In case of tampering or unauthorized use, a bill will be rendered (M)  
 for all statutorily authorized costs, fees, or damages. In cases where the time period and/or amount I  
 of unauthorized use can be determined, this amount will be included in the bill. If the actual amount I  
 and/or time period of unauthorized use cannot be established, probable consumption will be I  
 determined for inclusion in the bill by the maximum quantity of gas estimated to have been I  
 consumed by the Customer for a period encompassing six months prior to the detection of such I  
 abuse and/or disconnection for cause. (M)

(M) Transferred from Sheet No. 21-B


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