



**PUGET
SOUND
ENERGY**

Welcome

+ Your guide to
energy service with
Puget Sound Energy

Puget Sound Energy's Wild Horse Wind Farm and Renewable Energy Center in Ellensburg, Wash. Did you know that Puget Sound Energy is the Pacific Northwest's largest utility producer of renewable energy? Learn more at [pse.com/TOGETHER](https://www.pse.com/TOGETHER).

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Welcome to Puget Sound Energy

On behalf of all of us, we're delighted to be your energy partner. For more than 145 years, we've provided local service for communities across Washington and we're glad you've joined us.

This guide provides a helpful introduction to some of the tools we offer to make using your energy service as easy as possible. We encourage you to visit pse.com to create an online account, choose billing options, set up notification preferences and more.

As part of our commitment to building a better energy future, we also provide renewable energy programs, rebates, instant discounts and tools that can help you save energy and money.

Safety is also a top priority at PSE. As we welcome you to Puget Sound Energy, we also ask that if you ever experience a natural gas or electric emergency, contact us immediately.

We look forward to serving you.

Kind regards,



Mary Kipp, president and CEO



How to reach us

PSE Customer Care Center for billing and account inquiries: 1-888-225-5773

Hours: 7:30 a.m.–6:30 p.m., Mon–Fri

TTY (hearing / speech impaired):
1-800-962-9498

TRS (telecommunications relay service):
1-866-831-5161

By email: customercare@pse.com

Online account: pse.com

Translation assistance

Translator services are available for other languages by contacting PSE's Customer Care Center at 1-888-225-5773.

Emergency numbers, available 24 hours a day:

To report a natural gas or electric emergency or a power outage, 24 hours a day, call 1-888-225-5773.

It's the law. Remember to call 811 before you dig.

Mailing address:

Puget Sound Energy
P.O. Box 91269
Bellevue, WA 98009-9269

Other helpful contacts

Have questions about PSE's green options, including energy efficiency tips and rebates, contractor referrals, electric cars and renewable energy options? We're here to help—contact an Energy Advisor:

1-800-562-1482

pse.com/energyadvisors

8 a.m.–5 p.m., Mon – Fri

Visit us online at pse.com or else download the myPSE app from Google Play and the Apple app store.

We love hearing from you! Share your questions, concerns and thoughts. Like and follow us online to get the latest information. You can find us on Facebook, Twitter, Flickr, LinkedIn, Instagram and Youtube.



Your customer rights and responsibilities

Puget Sound Energy wants to make sure you know your rights and responsibilities regarding your electric and/or natural gas service.

Protecting your privacy

We follow Washington state regulations that require the company to obtain our customer's written or electronic permission before disclosing or selling any private customer information to affiliates, subsidiaries or other third parties for purposes of marketing services or products. Review PSE's privacy policy at [pse.com](https://www.pse.com).

Deposits

When you start service with PSE, we may ask you to pay a deposit.

A deposit will be waived for customers who have established good credit.

If you're a new residential customer, you can establish credit one of these ways:

- Provide a letter of credit from a previous utility showing continuous service for one year, no more than two delinquency notices, no disconnects for non-payment, or no unpaid overdue balances.
- Have continuous employment during the 12 months prior to applying for service and have a stable source of income, or are purchasing the premises to be served.
- Furnish a qualified guarantor who will agree to be responsible for the bill up to the amount of the deposit. A qualified guarantor is a current PSE residential customer in good credit standing. The form is available by contacting PSE's Customer Care Center at 1-888-225-5773.

Businesses and other non-residential customers can furnish an irrevocable letter of credit or surety bond.

If credit cannot be established under these guidelines, a deposit will be required.

Making a deposit

You have the option to pay all or part of the deposit before the first bill. At a minimum, half of the deposit is due when your service is connected, with the remaining balance due in equal payments during the first two months of service.

If you are unable to pay the required deposit, call us at 1-888-225-5773 to review your options.

Getting your deposit back

PSE will refund your deposit with interest when we've received 12 consecutive months of satisfactory payments, unless we have issued three or more past-due notices or initiated disconnection action for non-payment.

When you close service, the deposit plus interest will be applied to your account to cover any unpaid charges and any remaining balance will be refunded. To guarantee refunds are received, please be sure to provide a forwarding address at close of service.

If you move within PSE's electric or natural gas service area and are required to pay a deposit for a new account, we can transfer the balance from your previous deposit.

Changing or closing your service

You may change or close service by using the online application available at [pse.com](https://www.pse.com) or by contacting PSE's Customer Care Center at 1-888-225-5773. Service requests should be made a minimum of three business days prior to your desired change or close date.

As long as you provide us proper notice, you won't be responsible for usage after the requested date for closing service. If you move from a service address and don't request a discontinuation of service, you will be responsible for paying for service provided at that address until PSE can confirm either that you have vacated the premises or that a new party is taking service and is now responsible for PSE payments.

Even out your payments with the Budget Payment Plan

The Budget Payment Plan spreads your estimated costs over a 12-month period. Based on your current energy costs and actual usage from the previous 12 months, we estimate your usage for the next 12 months and then average the estimate to determine your Budget Payment Plan amount. To sign up, visit pse.com or call 1-888-225-5773.

You may qualify for bill-payment and weatherization assistance

Depending on your income and household size, you may be eligible for assistance with the payment of your energy bill as well as free energy-efficient improvements to your home. If you need help, please contact your local energy assistance center listed on pse.com/assistance.

If you are having difficulty paying your PSE bill, don't wait. Contact us immediately at 1-888-225-5773 and together we can work on a solution.

Be aware of due dates, late fees and delinquent charges

Bills are due by the date specified on the bill. A late payment fee of 1 percent will be assessed on balances which remain unpaid for more than 10 business days after the due date. A 30-day delay of the late fee will be granted to income-eligible customers who notify PSE that they have applied to a community agency for financial aid. Customers participating in the Budget Payment Plan will be exempt from any late payment fee as long as the agreed-upon payment terms are kept current.

Understand why we may disconnect your service

PSE may discontinue your natural gas or electric service for any of the following reasons:

- Unpaid regulated charges, including unpaid deposit.
- Violating regulations, service agreements

or tariffs.

- Dangerous wiring or equipment that does not meet safety standards.
- Tampering with the meter or other PSE equipment.
- Using equipment that interferes with service to others.
- Denying PSE reasonable access to your property to make repairs or read a meter.
- Fraudulently obtaining service.

Our procedures for disconnecting service

We will not discontinue energy service without advance notice, except in the case of danger to life or property or fraudulent use of service. Prior to disconnecting service for nonpayment, we will send two notifications by mail and make a good faith effort to reach you by phone.

Except to protect life or property, PSE will not disconnect service on Saturdays, Sundays, legal holidays or any other day when service cannot be reestablished within 24 hours.

We will charge a fee to restore service that has been disconnected for non-payment. For additional information, contact PSE's Customer Care Center at 1-888-225-5773.

If you have a serious health condition and receive a disconnection notice

If you or a member of your household has a serious medical condition and you receive a disconnection notice, contact us immediately at 1-888-225-5773. We can postpone disconnection or reinstate customer utility service after we have been informed that there is a medical emergency situation in the home. Once you notify PSE about the medical emergency, within five business days you must provide a medical emergency certificate from a medical professional who provides your health care and pay a minimum of 10 percent of the past-due balance and agree to pay the remaining balance within 120 days along with subsequent bills when due.

Third party notification

You may designate a third party receive notification of termination or other information concerning your energy service. PSE will delay disconnection five business days after the original disconnection date and after notifying the third party. Contact PSE's Customer Care Center at 1-888-225-5773 for additional information.

Our commitments to appointments and service

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply. [pse.com/guarantees](https://www.pse.com/guarantees).

Resolving disputes

If you have a complaint or dispute with your PSE bill or service, please call us at 1-888-225-5773. If you are not satisfied with the response or outcome, ask to speak with a supervisor. If you are still not satisfied, the supervisor must inform you of your right to contact the Consumer Protection Section of the Washington Utilities and Transportation Commission (UTC) by phone at 1-888-333-9882 or send an email to consumer@utc.wa.gov.

Service will not be discontinued while you are pursuing any remedies with a PSE representative or with the UTC.

Any amounts not in dispute must be paid when due. Any conditions posing a danger to health, safety and property must be corrected.

Our commitment to keeping you safe

Downed power lines

Keep clear of fallen utility wires. If you come across a downed utility wire of any kind, always do the following:

- **Assume it's energized and stay as far away as you can.** Energized lines can charge the ground near the point of contact and may electrocute you. If you come upon a downed line of any kind, stay at least 35 feet away. Do not attempt to rescue a person or pet.
- **Call 911 or the utility serving the location. For Puget Sound Energy, call 1-888-225-5773.** Leave everything to utility professionals and emergency personnel.
- **Do not drive over downed power lines.** Even if they're not energized, downed wires can get entangled with your vehicle and cause further damage.
- **Stay in your car.** If a power line falls on your vehicle while you're driving, do not exit until you know for sure that the line is de-energized.
- **If you must evacuate, jump away and land with both feet together.** Do not touch the vehicle while stepping on the ground, as this can create a path for electricity to run through you.
- **Shuffle away to safety.** Keep your feet together and take small, shuffling steps until you're at least 35 feet away. Taking larger steps can create a path for electricity to run through you.

Natural gas leak

A natural gas leak can lead to a fire or explosion. If you suspect that you have a natural gas leak, leave the area immediately and call us at 1-888-225-5773 or dial **911**.

How to know

Smell

In its natural state, natural gas is odorless, tasteless and non-toxic. But because it's also flammable, we add a distinctive sulfur or "rotten egg" smell to the gas that's delivered to your home or business. This odor may smell different to you.

Look and listen

You may also see or hear signs of a gas leak, including:

- Bubbles rising in a puddle or other pool of liquid
- Dust or dirt blowing from a hole in the ground
- Dead or dying vegetation in unexpected locations
- Hissing (from a puncture or small hole) or roaring (large break)

What to do

If you detect or even suspect that you have a natural gas leak:

- Leave the area immediately. If you're indoors, evacuate the building.
- Call PSE at 1-888-225-5773 or call **911**, but don't use your landline phone, which may cause a spark.
- Don't do anything else that might create a spark, including flipping any switches on or off.

We will immediately dispatch a technician to check that your area is safe, at no charge.

Call Before you Dig

Digging in your yard? Don't cause a gas leak. Call **811** at least two business days before digging to get your pipes located. The day you call doesn't count. There's no charge to locate utility-owned lines. By law, all utilities must be marked prior to digging on private, public, and commercial property.

Once your lines have been located, always use a hand tool when digging within 2 feet of buried gas and electric lines. You'll know where they are by the markings or flags left by the locator who responds to your **811** call.

pse.com/call811

Blocked sewer?

On rare occasions, natural gas lines have been unintentionally installed through sewer and septic lines. They're safe unless cut by a sewer clearing tool, which could cause a gas leak and lead to a fire or explosion. To be safe, before clearing an exterior blockage, always call PSE at 1-888-225-5773, to meet your plumber on site. We usually respond within an hour, at no charge, to make sure it's safe to proceed.

pse.com/sewersafety

Earthquakes and natural gas

It's good to know how to turn your gas off at the meter, so that in an earthquake, if you smell or hear gas escaping, you can turn it off. Learn how at pse.com/pages/gas-shut-off. If you turn it off, don't turn the gas back on yourself. Call PSE so a proper safety inspection can be performed.

pse.com/pages/earthquake

How we keep our pipes safe

Our gas travels through miles of pipeline to reach your home. We design and build our system with safety and reliability in mind, making our pipes capable of withstanding pressures five times greater than what they normally carry. We meet and often exceed all state and federal safety requirements, inspecting all 26,000 miles of our system for leaks at least once every three years.

pse.com/gasinspection

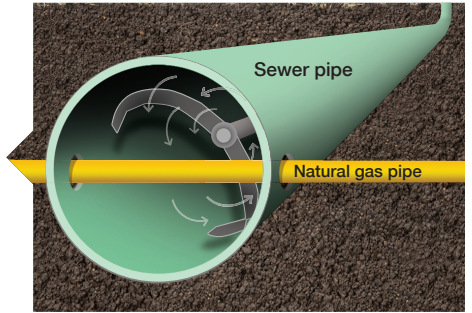


Illustration of a sewer cross bore.

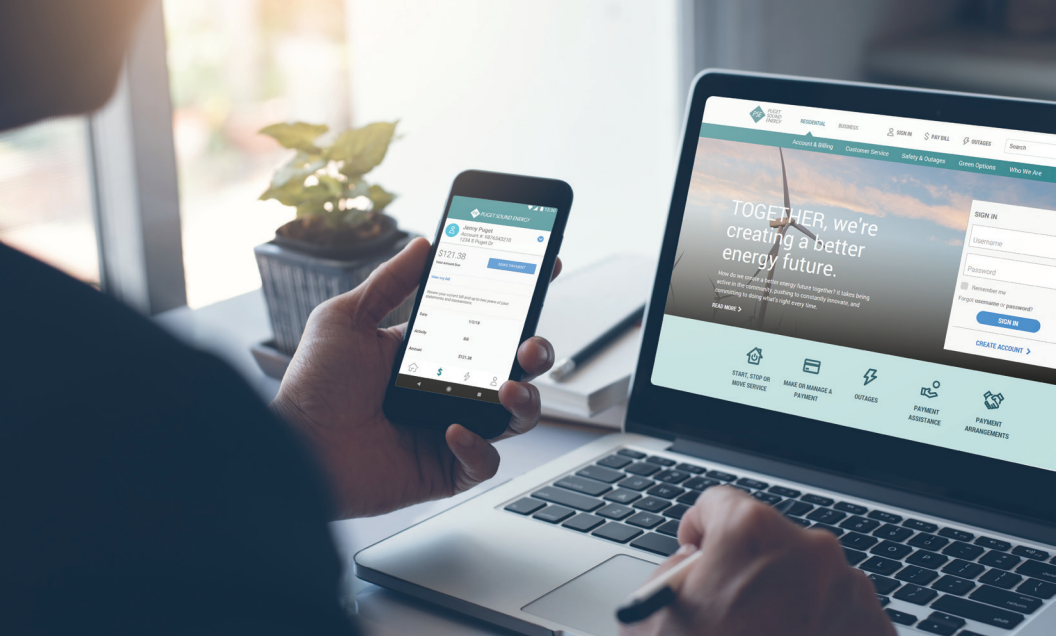
Maintain your piping

Puget Sound Energy owns the natural gas pipelines up to your meter. From there on, they belong to you. It is your responsibility to maintain them.

For example: If any of your natural gas piping runs underground to serve a hot tub, pool, shop, other building or for a natural gas fueled standby generator—or if your meter is located away from the wall of your building—the piping needs to be maintained by you.

Buried piping that is not maintained may leak or corrode, creating an unsafe condition. Be sure to periodically inspect buried pipes, and if the piping is metal, inspect for corrosion. Make sure repairs are done immediately. A corrosion-control company or a plumbing or heating contractor can help inspect and repair it.

pse.com/maintainpiping



Get your energy, your way with the PSE digital account

A PSE digital account is a way for you to oversee and understand your energy usage, receive outage notifications, plus set up billing and payment options that work for you. With around-the-clock access to your account you'll be able to:

- Manage your account. Check your balances, change your due date, set up automatic payments or even out your monthly bills with our Budget Payment Plan.
- Pay your bill. Pay online with a credit or debit card for free. There's no fee for using your debit/credit card when paying online.
- Receive outage notifications. Get notified if you lose power and when it's been restored. With your digital account you automatically get alerts suited to your preferences – phone, text or email or all three.
- Get energy saving tips. You'll have access to tools that profile your home's daily usage, helping you create a plan to conserve – kilowatts, therms and dollars.
- Switch to paperless billing. Paperless billing can help you save time, reduce clutter in your mailbox, and help you stay organized since you'll have access to two years of past bills at your fingertips.

Get started today by creating your account at pse.com/create or visit the app store and download the myPSE app.





Lighten your carbon footprint

Renewable energy for your home or business

Investing in renewable energy is an easy way you can act on your commitment to the environment and reduce your carbon footprint. We offer a variety of voluntary programs designed for residential and commercial customers to keep sustainability within reach.

Visit pse.com/renewables to learn more.

Green Power

Match your monthly electricity usage with clean, renewable energy generated from sunlight, wind and biogas.

Carbon Balance

Neutralize your natural gas usage with carbon offsets sourced from local projects that work to reduce greenhouse gas emissions.

Solar Choice

Bring 100% sunshine home. Solar Choice matches your home's electricity use with solar power generated in the Pacific Northwest.

Miscellaneous charges

The Washington Utilities and Transportation Commission has approved the following service fees for Puget Sound Energy customers.

- Billing Initiation Charge**

Electric or natural gas only	\$ 6.10
Electric and natural gas service	\$ 7.50

- Returned Check Charge** \$16.00

- Electric Service Connection Charge***

When arrangements for connection of service are made between 7 a.m. and 7 p.m. Monday through Friday (except holidays)	\$24.00
Subject to crew availability and PSE agreement, connections of service scheduled between 7 p.m. and 7 a.m. (the following day)	\$61.00

- Natural Gas Service Connection Charge***

When arrangements for connection of service are made between 7 a.m. and 7 p.m. Monday through Friday (except holidays)	\$32.00
Subject to crew availability and PSE agreement, connections of service scheduled between 7 p.m. and 7 a.m. (the following day)	\$69.00

- Electric and Natural Gas Reconnection Charge**

When arrangements for reconnection of service are made between 7 a.m. and 7 p.m. Monday through Friday (except holidays)	\$37.00
Subject to crew availability and PSE agreement, reconnections of service scheduled between 7 p.m. and 7 a.m. (the following day)	\$74.00

- Disconnection Visit Charge**

Assessed when a visit is required to collect payment or make payment arrangements to avoid disconnection.	\$13.00
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- Late Payment Fee**

A 1 percent per month late payment fee will be assessed on charges that remain unpaid more than 15 days after the due date of the bill.

* Connection charges refer to customers new to the location.
 Rates effective Nov. 15, 2003



Electricity Rates

effective November 1, 2018

For residential customers

Rates

Residential Service

Schedule 7

Used principally for domestic purposes with service delivered through one meter to a single-family unit. May include limited incidental non-domestic use.

Effective date: October 4, 2018

Basic Charge (Single Phase)

Basic Charge	\$ 7.49
Expedited Rate Filing Adj.	\$ 0.00
Total Basic Charge (Single Phase)	\$ 7.49 per month

Basic Charge (Three Phase)

Basic Charge	\$ 17.99
Expedited Rate Filing Adj.	\$ 0.00
Total Basic Charge (Three Phase)	\$ 17.99 per month

Energy Charge (First 600 kWh per month)

Energy Charge	\$ 0.087336
Low Income Program	\$ 0.000895
Property Tax Tracker	\$ 0.003472
Expedited Rate Filing Adj.	\$ 0.000000
Revenue Decoupling Adj. Mechanism	\$ (0.01237)
Total Energy Charge	\$ 0.090466 per kWh

Energy Exchange Credit \$ (0.007406) per kWh

Other Charges and Credits

Power Cost Adj. Clause	\$ 0.000000
Federal Wind Power Credit	\$ (0.002072)
Electric Cons. Program Charge	\$ 0.004860
Merger Credit	\$ (0.000346)
Renewable Energy Credit	\$ (0.000035)

Other Electric Charges and Credits \$ 0.002407 per kWh

Energy Charge (Over 600 kWh per month)

Energy Charge	\$ 0.106297
Low Income Program	\$ 0.000895
Property Tax Tracker	\$ 0.003472
Expedited Rate Filing Adj.	\$ 0.000000
Revenue Decoupling Adj. Mechanism	\$ (0.01237)
Total Energy Charge	\$ 0.109427 per kWh

Energy Exchange Credit \$ (0.007406) per kWh

Other Charges and Credits

Power Cost Adj. Clause	\$ 0.000000
Federal Wind Power Credit	\$ (0.002072)
Electric Cons. Program Charge	\$ 0.004860
Merger Credit	\$ (0.000346)
Renewable Energy Credit	\$ (0.000035)

Other Electric Charges and Credits \$ 0.002407 per kWh

Master Metered Residential Service

Schedule 7A

Where service is delivered through one meter to multiple single family units located in a structure of four or more stories above ground level.

Effective date: October 4, 2018

Basic Charge

Basic Charge	\$ 52.30
Expedited Rate Filing Adj.	\$ 0.00
Total Basic Charge	\$ 52.30 per month

Demand Charge

No charge for the first 50 kW of billing demand.

For all over 50 kW of billing demand:

	Oct - Mar	Apr - Sep
Demand Charge	\$ 9.42	\$ 6.29
Expedited Rate Adj.	\$ 0.00	\$ 0.00
Total Demand Charge	\$ 9.42	\$ 6.29 per kW

Energy Charge (First 20,000 kWh per month)

Energy Charge	\$ 0.090753	\$ 0.082226
Low Income Program	\$ 0.000796	\$ 0.000796
Property Tax Tracker	\$ 0.002467	\$ 0.002467
Expedited Rate Filing Adj.	\$ 0.000000	\$ 0.000000
Revenue Decoupling Adj. Mechanism	\$ 0.001408	\$ 0.001408
Total Energy Charge	\$ 0.095424	\$ 0.086897 per kWh

Energy Exchange Credit \$ (0.007406) \$ (0.007406) per kWh

Other Charges and Credits

Power Cost Adj. Clause	\$ 0.000000	\$ 0.000000
Federal Wind Power Credit	\$ (0.001713)	\$ (0.001713)
Electric Cons. Program Charge	\$ 0.004257	\$ 0.004257
Merger Credit	\$ (0.000245)	\$ (0.000245)
Renewable Energy Credit	\$ (0.000029)	\$ (0.000029)

Other Elec Charges & Credits \$ 0.002270 \$ 0.002270 per kWh

Energy Charge (Over 20,000 kWh per month)

Energy Charge	\$ 0.064072	\$ 0.064072
Low Income Program	\$ 0.000796	\$ 0.000796
Property Tax Tracker	\$ 0.002467	\$ 0.002467
Expedited Rate Filing Adj.	\$ 0.000000	\$ 0.000000
Revenue Decoupling Adj. Mechanism	\$ 0.001408	\$ 0.001408
Total Energy Charge	\$ 0.068743	\$ 0.068743 per kWh

Energy Exchange Credit \$ (0.007406) \$ (0.007406) per kWh

Other Charges and Credits

Power Cost Adj. Clause	\$ 0.000000	\$ 0.000000
Federal Wind Power Credit	\$ (0.001713)	\$ (0.001713)
Electric Cons. Program Charge	\$ 0.004257	\$ 0.004257
Merger Credit	\$ (0.000245)	\$ (0.000245)
Renewable Energy Credit	\$ (0.000029)	\$ (0.000029)

Other Elec Charges & Credits \$ 0.002270 \$ 0.002270 per kWh

Reactive Power Charge

Reactive Power Charge	\$ 0.002960
Expedited Rate Filing Adj.	\$ 0.000000
Total Reactive Power Charge	\$ 0.002960 per KV&R

Description of Charges

Power Cost Adjustment Schedule 95

This rate adjustment reflects changes in power costs due to a variety of factors, including fluctuating costs of electricity in the wholesale market and costs of new electric generation resources.

Federal Wind Power Credit Schedule 95A

(Federal Incentive Tracker) This rate adjustment passes through tax credits that are available to PSE for generating electricity from wind, to customers.

Electric Conservation Program Schedule 120

(Electricity Conservation Service Rider) This rate adjustment collects costs incurred for providing electricity conservation services.

Low Income Program Schedule 129

This rate adjustment collects costs incurred for providing low income services.

Green Energy Option Schedule 135

Available to all customers as an option designed to provide customers an opportunity to purchase qualified alternative energy resources. Customers may purchase an unlimited number of blocks of green energy at \$2.00 each in addition to all other charges contained in the rate schedule under which the customer receives service. A block is equivalent to a 200 kWh purchase. Monthly minimum purchase is two blocks per month.

Renewable Energy Credit Schedule 137

(Temporary Customer Charge or Credit) This rate adjustment currently passes through a temporary credit from a portion of the proceeds of the sale of renewable energy credits.

Property Tax Tracker Schedule 140

The purpose of this schedule is to separate out the cost of all property taxes incurred by the company.

Expedited Rate Filing Rate Adjustment Schedule 141

The purpose of this schedule is to implement rates approved through the Expedited Rate Filing (ERF) process.

Protected-Plus Excess Deferred Income Tax. (EDIT) Reversals Rate Adjustment Schedule 141X

The purpose of this schedule is to pass back to customers a portion of the savings related to the Tax Cut and Jobs Act and the reduction in federal corporate income tax rates on January 1, 2018.

Temporary Federal Income Tax Rate Credit Schedule 14Y

The purpose of this schedule is to pass back to customers the tax amounts that were over-collected between January and April 2018, related to the Tax Cut and Jobs Act and the reduction in federal corporate income tax rates on January 1, 2018. This is a temporary rate adjustment that will credit customers for one year.

Revenue Decoupling Adj. Mechanism Schedule 14Z

The purpose of this schedule is to establish balancing accounts and implement a rate adjustment mechanism that decouples the company's revenues recovered from certain customers from sales of electricity.

Net Metering Services for Customer Generator Systems Schedule 150

Available to customer generators taking service on Schedules 7 through 49 who operate fuel cells, or hydroelectric, solar or wind power generators with a total capacity of no more than 100 kW. Specific details are available upon request.

Energy Exchange Credit Schedule 194

(Residential and Farm Energy Exchange Benefit) The Energy Exchange Credit is the Federal Columbia River Benefits supplied by the Bonneville Power Administration for residential and small farm customers. Credits automatically are passed through to residential electricity customers. Farm customers must apply and qualify for the credit.

Example

How your residential electricity bill is calculated

The following example is provided to help you understand how the electricity you use is priced.

Residential Service Schedule 7

For a customer who used 1,000 kWh during one month (assuming 30 days of service).

Basic Charge per month *	\$ 7.49
Energy Charge	
Tier 1 First 600 kWh x \$ 0.092353	\$ 55.41
Tier 2 Remaining 400 kWh x \$ 0.111314	\$ 44.53
Energy Exchange Credit	
1,000 kWh x \$ (0.007386)	\$ (7.39)
Other Electric Charges and Credits	
1,000 kWh x \$ 0.001586	\$ 1.59
Subtotal	\$ 101.63
Effect of city tax ** (if any)	\$ 0.00
Total bill	\$ 101.63

All rates shown in this brochure are subject to change. For information about current rates and proposals to adjust rates, or for information about our services, your rights and responsibilities or to view our latest annual performance report card, please visit us at pse.com or call us toll free at 1-888-225-5773.

Components Included in Billing Charges

Basic Charge

Basic Charge (Sch 7)
Expedited Rate Filing Rate Adj. (Sch 141)
Basic Charge (Total)

Energy Charge

Energy Charge (Sch 7)
Low Income (Sch 129)
Property Tax Tracker (Sch 140)
Expedited Rate Filing Rate Adjustment (Sch 141)
Protected-Plus Excess Deferred Income Tax (EDIT) Reversals Rate Adj. (Sch 141X)
Temporary Federal Income Tax Rate Credit Rate Adj. (Sch 141Y)
Revenue Decoupling Adj. Mech. (Sch 14Z)
Energy Charge (Total)

Other Electric Charges and Credits

Power Cost Adjustment (Sch 95)
Federal Wind Power (Sch 95A)
Electric Conservation Program (Sch 120)
Renewable Energy Credit (Sch 137)
Other Electric Charges and Credits (Total)

* For Schedule 7, the Basic Charge covers meter reading, billing and other related fixed costs.

** This is the effect of tax assessed on Puget Sound Energy by your city government. This rate will vary by municipality.



Electricity Rates

effective May 1, 2020

For commercial and industrial customers

Rates

General Service Schedules 24 and 8*

For commercial or industrial customers with demand less than 50 kw. Effective date: May 1, 2020.

Single Phase Three Phase

Total Basic Charge** \$ 9.80 \$ 24.90 per month

Oct - Mar Apr - Sep

Total Energy Charge** \$ 0.096980 \$ 0.093843 per kWh

Other Electric Charges & Credits (all kWh)

Power Cost Adjustment \$ (0.000923) per kWh

Federal Wind Power Credit \$ (0.001752) per kWh

Cons. Program Charge \$ 0.004319 per kWh

Renewable Energy Credit \$ (0.000076) per kWh

Monthly rates for Schedule 8 are identical to Schedule 24 above except for the addition of the Energy Exchange Credit shown below.

Energy Exchange Credit \$ (0.007386) per kWh

** See chart for a list of components that are included in the totals above.

Small Demand General Service Schedules 25 and 11*

For commercial or industrial customers with demand greater than 50 kW but less than or equal to 350 kW. Effective date: May 1, 2020.

Total Basic Charge** \$ 52.30 per month

Oct - Mar Apr - Sep

Total Demand Charge**

First 50 Over 50 First 50 Over 50
\$ - \$ 9.42 \$ - \$ 6.29 per kW

Total Energy Charge**

First 20,000 Over 20,000 First 20,000 Over 20,000
\$ 0.093842 \$ 0.067161 \$ 0.085315 \$ 0.067161 per kWh

Other Electric Charges & Credits (all kWh)

Power Cost Adjustment Clause \$ (0.000876) per kWh

Federal Wind Power Credit \$ (0.001665) per kWh

Elec Conservation Service Rider \$ 0.004097 per kWh

Renewable Energy Credit \$ (0.000072) per kWh

Total Reactive Power Charge \$ 0.002960 per KVARH

Monthly rates for Schedule 11 are identical to Schedule 25 above except for the addition of the Energy Exchange Credit shown below.

* Energy Exchange Credit \$ (0.007386) per kWh

** See chart for a list of components that are included in the totals above.

Large Demand General Service Schedules 26 and 12*

For commercial or industrial customers with demand greater than 350 kw. Effective date: May 1, 2020.

Total Basic Charge** \$ 105.74 per month

Oct - Mar Apr - Sep

Total Demand Charge** \$ 12.14 \$ 8.17 per kW

Total Energy Charge (all kWh)** \$ 0.060437 per kWh

Other Electric Charges & Credits (all kWh)

Power Cost Adjustment Clause \$(0.000983) per kWh

Federal Wind Power Credit \$(0.001831) per kWh

Elec Conservation Program Charge \$ 0.004522 per kWh

Renewable Energy Credit \$(0.000079) per kWh

Total Reactive Power Charge** \$ 0.001260 per KVARH

Monthly rates for Schedule 12 are identical to Schedule 26 above except for the addition of the Energy Exchange Credit shown below.

Energy Exchange Credit \$ (0.007386) per kWh

** See chart for a list of components that are included in the totals above.

Seasonal Irrigation and Drainage Pumping Service Schedule 29

For irrigation and/or drainage pumping on agricultural land used in the production of plant crops. Effective date: May 1, 2020.

Total Basic Charge** \$ 9.68 \$ 24.58 per month

Oct - Mar Apr - Sep

Total Demand Charge**
First 50 Over 50 First 50 Over 50
\$ - \$ 8.94 \$ - \$ 4.40 per kW

Total Energy Charge **

First 20,000 Over 20,000 First 20,000 Over 20,000
\$ 0.093657 \$ 0.071847 \$ 0.065814 \$ 0.056818 per kWh

Energy Exchange Credit (all kWh) \$(0.007386) per kWh

Other Electric Charges & Credits (all kWh)

Power Cost Adjustment Clause \$ (0.000715) per kWh

Federal Wind Power Credit \$ (0.001366) per kWh

Elec Conservation Service Rider \$ 0.003335 per kWh

Renewable Energy Credit \$ (0.000059) per kWh

Total Reactive Power Charge** \$ 0.002840 per KVARH

** See chart for a list of components that are included in the totals above.

Rates

Primary General Service Schedules 31 and 10*

For commercial or industrial customers with delivery at primary voltage (600 volts or higher). Customer provides all transformation and facilities beyond the point of delivery. Effective date: May 1, 2020.

Total Basic Charge**	\$ 343.66	per month
	Oct - Mar	Apr - Sep
Total Demand Charge**	\$ 11.84	\$ 8.02 per kW
Total Energy Charge**	\$ 0.058785	per kWh

Other Electric Charges & Credits (all kWh)

Power Cost Adjustment Clause	\$ (0.000879)	per kWh
Federal Wind Power Credit	\$ (0.001642)	per kWh
Elec Conservation Service Rider	\$ 0.004051	per kWh
Renewable Energy Credit	\$ (0.000071)	per kWh
Total Reactive Power Charge **	\$ 0.001070	per KVARH

Monthly rates for Schedule 10 are identical to Schedule 31 above except for the addition of the Energy Exchange Credit shown below.

Energy Exchange Credit	\$ (0.007386)	per kWh
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** See chart for a list of components that are included in the totals above.

Primary Seasonal Irrigation and Drainage Pumping Service Schedule 35

For irrigation and/or drainage pumping on agricultural land used in the production of plant crops with delivery at primary voltage (600 volts or higher). Customer provides all transformation and facilities beyond the point of delivery. Effective date: May 1, 2020.

Total Basic Charge **	\$ 343.66	per month
	Oct - Mar	Apr - Sep
Demand Charge **	\$ 4.62	\$ 3.08 per kW
Total Energy Charge **	\$ 0.052569	per kWh
Energy Exchange Credit	\$ (0.007386)	per kWh

Other Electric Charges & Credits (all kWh)

Power Cost Adjustment	\$ (0.000651)	per kWh
Federal Wind Power Credit	\$ (0.001306)	per kWh
Cons. Program Charge	\$ 0.003187	per kWh
Renewable Energy Credit	\$ (0.000056)	per kWh
Total Reactive Power Charge**	\$ 0.001110	per KVARH

** See chart for a list of components that are included in the totals above.

Limited Interruptible Primary Service, all Electric Schools Schedule 43

Delivered at primary voltage (600 volts or higher) and customer provides all transformation and facilities beyond the point of delivery. This schedule is closed to new customers. Effective date: May 1, 2020.

Total Basic Charge**	\$ 343.66	per month
Total Demand Charge**	\$ 4.81	per kW
Plus kW of Critical Demand	\$ 6.65	per kW
Total Energy Charge**	\$ 0.060919	per kWh

Other Electric Charges & Credits (all kWh)

Power Cost Adjustment Clause	\$ (0.000732)	per kWh
Federal Wind Power Credit	\$ (0.001363)	per kWh
Elec Conservation Service Rider	\$ 0.003362	per kWh
Renewable Energy Credit	\$ (0.000059)	per kWh
Total Reactive Power Charge	\$ 0.003040	per KVARH

** See chart for a list of components that are included in the totals above.

High Voltage Interruptible Service Schedule 46

For commercial or industrial customers with billing demands no less than 4,400 kVA who may be interrupted during certain hours of the day. Customer provides all transformation and facilities beyond the point of delivery with delivery at high voltage (50,000 volts or higher). Effective date: May 1 2020.

Total Demand Charge **	\$ 2.95	per kVA
(Minimum demand 4,400 kVA)		
Total Energy Charge **	\$ 0.053106	per kWh

Other Electric Charges & Credits (all kWh)

Power Cost Adjustment Clause	\$ (0.000128)	per kWh
Federal Wind Power Credit	\$ (0.001035)	per kWh
Elec Conservation Service Rider	\$ 0.002549	per kWh
Renewable Energy Credit	\$ (0.000045)	per kWh

** See chart for a list of components that are included in the totals above.

High Voltage General Service Schedule 49

For commercial or industrial customers with billing demands not less than 4,400 kVA. Delivered at high voltage (50,000 volts or higher) and the customer provides all transformation and facilities beyond the point of delivery. Effective date: May 1, 2020.

Total Demand Charge **	\$ 5.48	per kVA
(Minimum demand 4400 kVA)		
Total Energy Charge **	\$ 0.053088	per kWh

Other Electric Charges & Credits (all kWh)

Power Cost Adjustment Clause	\$ (0.000422)	per kWh
Federal Wind Power Credit	\$ (0.001626)	per kWh
Elec Conservation Service Rider	\$ 0.004000	per kWh
Renewable Energy Credit	\$ (0.000070)	per kWh

** See chart for a list of components that are included in the totals above.

Rates

Components included in billing charges

Billing Schedules								
24	25	26	29	31	35	43	46	49
8	11	12		10				

Basic Charge

Basic Charge	Y	Y	Y	Y	Y	Y	N/A	N/A
Expedited Rate Filing Adj. (Sch 141)	Y	Y	Y	Y	Y	Y	N/A	N/A
Excess Deferred Income Tax* (Sch 141X)	Y	Y	Y	Y	Y	Y	N/A	N/A

Basic Charge (Total)

Demand Charge

Demand Charge	N/A	Y	Y	Y	Y	Y	Y	Y
Expedited Rate Filing Adj. (Sch 141)	N/A	Y	Y	Y	Y	Y	Y	Y
Excess Deferred Income Tax* (Sch 141X)	N/A	Y	Y	Y	Y	Y	Y	Y
Revenue Decoupling Adj. Mech. (Sch 142)	N/A	N/A	Y	N/A	Y	N/A	N/A	N/A

Demand Charge (Total)

Electric Energy Charge

Energy Charge	Y	Y	Y	Y	Y	Y	Y	Y
Low Income (Sch 129)	Y	Y	Y	Y	Y	Y	Y	Y
Property Tax Tracker (Sch 140)	Y	Y	Y	Y	Y	Y	Y	Y
Expedited Rate Filing Rate Adj. (Sch 141)	Y	Y	Y	Y	Y	Y	Y	Y
Excess Deferred Income Tax* (Sch 141X)	Y	Y	Y	Y	Y	Y	Y	Y
Temp. Federal Income Tax Rate Credit Rate Adj. (Sch 141Y)	Y	Y	Y	Y	Y	Y	Y	Y
Revenue Decoupling Adj. Mech. (Sch 142)	Y	Y	Y	Y	Y	Y	Y	Y

Energy Charge (Total)

Energy Exchange Credit (Sc 194)	8	11	12	29	10	35	N/A	N/A	N/A
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Other Electric Charges & Credits

Power Cost Adj. (Sch 95)	Y	Y	Y	Y	Y	Y	Y	Y
Federal Wind Power Credit (Sch 95A)	Y	Y	Y	Y	Y	Y	Y	Y
Electric Conservation Program (Sch 120)	Y	Y	Y	Y	Y	Y	Y	Y
Renewable Energy Credit (Sch 137)	Y	Y	Y	Y	Y	Y	Y	Y

Reactive Power Charge

Reactive Power Charge	N/A	Y	Y	Y	Y	Y	N/A	N/A
Expedited Rate Filing Adj. (Sch 141)	N/A	Y	Y	Y	Y	Y	N/A	N/A
Excess Deferred Income Tax* (Sch 141X)	N/A	Y	Y	Y	Y	Y	N/A	N/A

Reactive Power Charge (Total)

* Protected-Plus Excess Deferred Income Tax (EDIT) Reversals Rate Adj. (Sch 141X)

For details of these charges see pse.com summaries and tariffs.

Description of Charges

Interruptible Service Credits Schedules 36, 38 and 39

Limited experimental schedules are now closed to new customers but were available to customers on Schedules 26, 31 and 49 meeting specific criteria. These schedules provide a credit toward demand charges as well as for interrupted energy usage. Specific schedules and information are available upon request.

Large Demand General Service greater than 3aMW Schedule 40

This schedule applies to customers with over 3 average MW of load on a distribution feeder. Service is subject to completion of a cost study by the company to establish the customer-specific distribution charge. Schedule information is available upon request.

Outdoor Lighting Schedules Schedules 50-59

These schedules provide, mercury vapor, metal halide, LED, and sodium vapor street and area lighting service along with traffic control lighting. Specific schedules and information can be obtained upon request.

Conversion To Underground-Residential and Nonresidential Schedules 73 and 74

Schedules 73 and 74 provide for conversion of existing overhead electric systems to underground. Specific schedules and information are available upon request.

General Rules and Provisions Schedule 80

This schedule adopts the rules and regulations for electric service prescribed by the Washington Utilities and Transportation Commission, as well as other operating rules of the company, and provides for miscellaneous charges. A copy of this schedule is available upon request.

Tax Adjustment Schedule Schedule 81

Provides for adjustment of electric service in those cities and towns levying a tax on electric service. Information about specific tax rates is available upon request.

Energy Conservation Service Schedule 83

Provides for services to reduce electrical energy usage in residential, commercial and industrial facilities. Additional information is available upon request.

Line Extensions (Construction) and Service Lines (Installation) Schedule 85

Schedule 85 provides for construction of new distribution systems and service lines. Schedules and information are available upon request.

Cogeneration and Small Power Production Schedule 91

Limited to qualifying facilities within the company's service area. Specific details and current rates are available upon request.

Voluntary Load Curtailment Rider Schedule 93

Available to those customers taking service on Schedules 49, 31, 26, 10 or 12 who have the ability to curtail 500 kW or greater of demand for electric service at certain times when requested by the Company. Specific details and current rates are available upon request.

Description of Charges

Power Cost Adjustment Clause Schedule 95

This rate adjustment reflects changes in power costs due to a variety of factors, including fluctuating costs of electricity in the wholesale market and costs of new electric generation resources.

Federal Wind Power Credit Schedule 95A

(Federal Incentive Tracker) This rate adjustment passes through tax credits that are available to PSE for generating electricity from wind, to customers.

Electric Conservation Program Schedule 120

(Electric Conservation Program Rider) This rate adjustment collects costs incurred for providing electricity conservation services.

Low Income Program Schedule 129

This rate adjustment collects costs incurred for providing low income services.

Green Energy Option Schedule 135

Available to all customers as an option designed to provide customers an opportunity to purchase qualified alternative energy resources. Customers may purchase an unlimited number of blocks of green energy at \$2.00 each, in addition to all other charges contained in the rate schedule under which the customer receives service. A block is equivalent to a 200 kWh purchase. Monthly minimum purchase is two blocks per month.

Renewable Energy Credit (Temporary Customer Charge or Credit) Schedule 137

This rate adjustment currently passes through a temporary credit from a portion of the proceeds of the sale of renewable energy credits.

Property Tax Tracker Schedule 140

The purpose of this schedule is to pass through the cost of all property taxes incurred by the company.

Expedited Rate Filing Rate Adjustment Schedule 141

The purpose of this schedule is to implement rates approved through the Expedited Rate Filing (ERF) process.

Protected-Plus Excess Deferred Income Tax (EDIT) Reversals Rate Adjustment Schedule 141X

The purpose of this schedule is to pass back to customers a portion of the savings related to the Tax Cut and Jobs Act and the reduction in federal corporate income tax rates on January 1, 2018.

Temporary Federal Income Tax Rate Credit Schedule 14Y

The purpose of this schedule is to pass back to customers the tax amounts that were over-collected between January and April 2018, related to the Tax Cut and Jobs Act and the reduction in federal corporate income tax rates on January 1, 2018. This is a temporary rate adjustment that will credit customers for one year.

Revenue Decoupling Adj. Mechanism Schedule 14Z

The purpose of this schedule is to establish balancing accounts and implement a rate adjustment mechanism that decouples the company's revenues recovered from certain customers from sales of electricity.

Net Metering Services for Customer Generator Systems Schedule 150

Available to customer generators taking service on Schedules 7 through 49 who operate fuel cells, or hydroelectric, solar or wind power generators with a total capacity of no more than 100 kW. Specific details are available upon request.

Energy Exchange Credit Schedule 194

The Energy Exchange Credit is the Federal Columbia River Benefits supplied by the Bonneville Power Administration for residential and small farm customers. Credits automatically are passed through to residential electricity customers. Farm customers must apply and qualify for the credit.

Example

How your commercial and industrial electricity bills are calculated

The following example is provided to help you understand how the electricity you use is priced.

Small Demand General Service Schedule 25

For a customer who used 30,000 kWh and 125 kW during one month (assuming 30 days of service)

	Oct-Mar	Apr-Sep
Basic Charge *	\$ 52.30	\$ 52.30
Demand Charge *		
First 50 kW	\$ 0.00	\$ 0.00
Remaining 75 kW x \$ 9.42 Winter or \$ 6.29 Summer	\$ 706.50	\$ 471.75
Energy Charge *		
First 20,000 kWh x \$ 0.093842 Winter or \$ 0.085315 Summer	\$ 1,876.84	\$ 1,706.30
Remaining 10,000 kWh x \$ 0.067161	\$ 671.61	\$ 671.61
Other Electric Charges & Credits		
Power Cost Adjustment		
30,000 kWh x \$ (0.000876)	\$ (26.28)	\$ (26.28)
Federal Wind Power Credit		
30,000 kWh x \$ (0.001665)	\$ (49.95)	\$ (49.95)
Electric Conservation Program Charge		
30,000 kWh x \$ 0.004097	\$ 122.91	\$ 122.91
Renewable Energy Credit		
30,000 kWh x \$ (0.000072)	\$ (2.16)	\$ (2.16)
Subtotal	\$ 3,351.77	\$ 2,946.48
Effect of city tax (if any)	\$ 0.00	\$ 0.00
Total bill	\$ 3,351.77	\$ 2,946.48

NOTE: The Schedule 11 calculation is the same as the above, except for the addition of the Energy Exchange Credit shown below.

Energy Exchange Credit (Sch 194): \$ (0.007386) per kWh credit

* See chart for a list of components that are included in the totals above.

All rates shown in this brochure are subject to change. For information about current rates and proposals to adjust rates, or for information about our services, your rights and responsibilities or to view our latest annual performance report card, please visit us at pse.com or call us toll free at 1-888-225-5773.

Electricity fuel mix

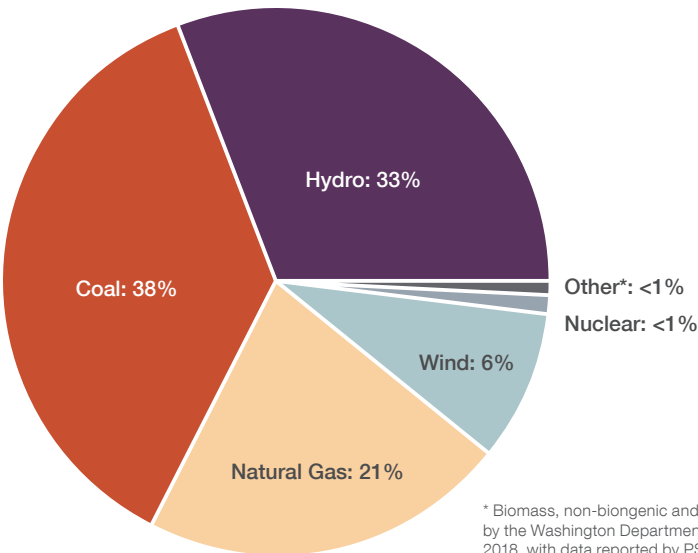
We know you care as deeply about environment as we do, and that's why we're committed to working together to help preserve and protect the environment for future generations.

Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The fuel mix resources used for generating electricity delivered in 2017 are shown in the chart and graph:

2017 electricity fuel mix

Coal	38%
Hydroelectric	33%
Natural Gas	21%
Nuclear	<1%
Other*	<1%
Wind	6%
Total	100%



2018 Renewable Energy Report Card

From the renewable energy generated at Puget Sound Energy-owned wind and hydro power facilities as well as what is purchased from independent power producers, we are on track to meet and exceed the required 9 percent renewable energy target by year-end 2018. The target is based on the average amount of electricity PSE customers used the prior two years.

The costs associated with the generated renewable energy and renewable energy credits are \$27.8 million per year.

Puget Sound Energy 2018 renewable energy target progress report card**

	2016	2017	2018
Target percentage	9%	9%	9%
Approved renewable energy target	1,848,542 MWh	1,843,118 MWh	1,879,417 MWh
Available renewable energy resources	1,936,017 MWh***	1,854,376 MWh***	2,343,413 MWh***

** As required by the Energy Independence Act of Washington State

*** Actual resources used for compliance

* Biomass, non-biogenic and petroleum. Source: Published by the Washington Department of Commerce, October 2018, with data reported by PSE in August 2018.

Notice concerning customer information

This notice describes how Puget Sound Energy handles your private information (such as your name, address, telephone number and other personal information), collected by virtue of the customer-utility relationship.

PSE's business practices are regulated by the state Utilities and Transportation Commission. The UTC has regulations which limit how PSE may disclose or sell your private customer information.

UTC regulations require PSE to obtain the customer's written or electronic permission before disclosing or selling any private customer information to affiliates, subsidiaries or other third parties for purposes of marketing services or product offerings not already subscribed to by the customer. In other words, before we provide your name, service address or other private information to any service or product provider who intends to market services or products to you, we must obtain your permission to do so first. If you choose not to give us permission, we will not provide any of your personal information to these third parties.

We may, however, insert marketing information into our billing packets. PSE also may share aggregated information, which does not allow you to be personally identified or contacted with third parties such as partners and advertisers, without your authorization. This information will not contain any material which could personally identify any individual person, or customer.

We respect your privacy. For more information about our privacy policies, please visit pse.com or contact us at 1-888-225-5773. TTY: 1-800-962-9498.

Puget Sound Energy's Snoqualmie Falls Hydroelectric Project in Snoqualmie, Wash. Did you know that this clean energy project provides clean energy to thousands of local homes and businesses in the Pacific Northwest? Learn more at pse.com/TOGETHER.









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