

# Monthly promotions

## January 2025 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## Get rewarded for adjusting your energy use with PSE Flex

Join thousands of others who are contributing to a sustainable energy future while earning money for it. If you receive electricity service from PSE, our Flex programs offer the opportunity to earn rewards for supporting grid stability during high-demand periods known as Flex events.

**You have flexibility in how to participate and earn!**



Flex Smart

**Get up to \$50 for joining**

If you own a Wi-Fi-enabled smart thermostat, PSE will automatically adjust its temperature set point by a few degrees during Flex events — no action needed on your part!



Flex Rewards

**Get \$25 for joining**

Don't have a smart thermostat? During Flex events, PSE will send you notifications to reduce your energy usage and you'll earn money based on how much electricity you save.



Flex EV

**Get \$50 for joining**

PSE will remotely signal your home EV charging to occur outside the hours of Flex events.

Participation during Flex events is always voluntary, and you'll never be penalized for inaction!

Learn about these programs and more at [pse.com/flex](https://pse.com/flex).



## Save on faster home EV charging

Why pay more for faster, more convenient home charging? When you're ready to make the switch to an electric vehicle — or if you already own one — you can save up to \$300 or more on a Level 2 charger for your home with an instant PSE rebate.

Learn more at [pse.com/homecharging](https://pse.com/homecharging).



## Keep meters free of snow and ice

While our natural gas meters are built to withstand extreme weather, heavy snow and ice can still cause damage. Gently brush away snow and ice from your meter and associated pipes. Avoid using tools or kicking snow off, as that could damage the equipment. Keep exhaust vents for your natural gas appliances clear of snow and ice to avoid carbon monoxide buildup inside your home. If you find your meter covered in ice or think it might be damaged, contact PSE to report it.

Learn more at [pse.com/gassafety](https://pse.com/gassafety).



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## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**

### **Start saving today**

With energy efficiency rebates and offers.  
Visit [pse.com/rebates](https://pse.com/rebates).





Spend less time paying bills by enrolling in AutoPay.  
Learn more at [pse.com/payment](https://pse.com/payment).





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Spend less time paying bills by enrolling in AutoPay.  
Learn more at [pse.com/payment](https://pse.com/payment).



This envelope is recyclable.

## January 2025 bill print messages

### Summary page

#### **Customer service, guaranteed**

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees.

[pse.com/guarantees](https://pse.com/guarantees)

#### Transmission Message

This past month's transmission system peak occurred on December 4 at hour ending 1800.

#### January 1st Price Change - Electric and Gas - Beginning with portion 02 with print date Jan 4th

Your bill reflects changes in rates that went into effect on January 1, 2025.



## Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

**Account No:** 000000000000

**Your bill is due:** MONTH 00, 2025

**Amount due:** \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at [customercare@pse.com](mailto:customercare@pse.com).

Thank you,  
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

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[pse.com](http://pse.com)

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