

Monthly promotions

January 2026 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



5 DIY tips to save energy and lower your energy costs this winter

In winter, your heating system is the largest energy user in your home. Simple actions can go a long way to save energy and reduce costs.



Set the thermostat to 68°F or lower when you're at home and awake, and lower 7°F to 10°F when you're asleep or away.



Changing the filter in your heating equipment could save you up to 7% each month on your bill.



Limit your use of space heaters to help reduce your bill.



Wash clothes in cold water—heating water can account for ~12% of your bill



Get rid of drafts. Use inexpensive weather-stripping and door sweeps to reduce air leaks around entry doors.

Visit [PSE.com/WaysToSave](https://www.pse.com/WaysToSave) for more tips.



Keep gas meters clear of snow and ice

Natural gas meters are weather-resistant, but heavy snow and ice can still cause damage. Gently brush away snow and ice from your meter and pipes—avoid kicking or using tools that could damage equipment. Keep appliance exhaust vents clear to prevent carbon monoxide buildup. If your meter is ice-covered or damaged, contact PSE.

Learn more at PSE.com/GasSafety.

Smell gas? Leave! Then call 911 and PSE

Stay safe by knowing the signs of a natural gas leak. Watch for that distinctive rotten egg smell, listen for hissing sounds near appliances or your meter, and look for bubbling in water around gas equipment. If you notice any of these signs, leave the area right away! Avoid anything that might spark, then call 911 and PSE at 1-888-225-5773 once you're safe.

Learn more at PSE.com/GasSafety.

Recognize the signs of a gas leak

SMELL



Smell of rotten eggs

LISTEN



Hear hissing, blowing, or roaring sounds

LOOK



See bubbles in water or dirt blown from the ground

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.



Appointment service guarantee



24-consecutive-hour non-major storm power outage restoration guarantee



120-consecutive-hour power outage restoration guarantee

Conditions apply. More at PSE.com/Guarantees.



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January 2026 bill print messages

Summary page

Customer service, guaranteed

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees.

pse.com/guarantees

Transmission Message

This past month's transmission system peak occurred on December 31 hour ending 1800.

January 1st Price Change – Gas and Electric Customers

Your bill reflects changes in rates that went into effect on January 1, 2026.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2026

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



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