## Monthly promotions

## February 2019 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

#### Download inserts

- The Voice customer newsletter
- Envelope messaging for current month's bill
- Bill print messages
- eBill notification

# THE VOICE OF **MYPSE**



## The latest news on what's powering our neighborhoods



## Save on home heating using your PSE online account

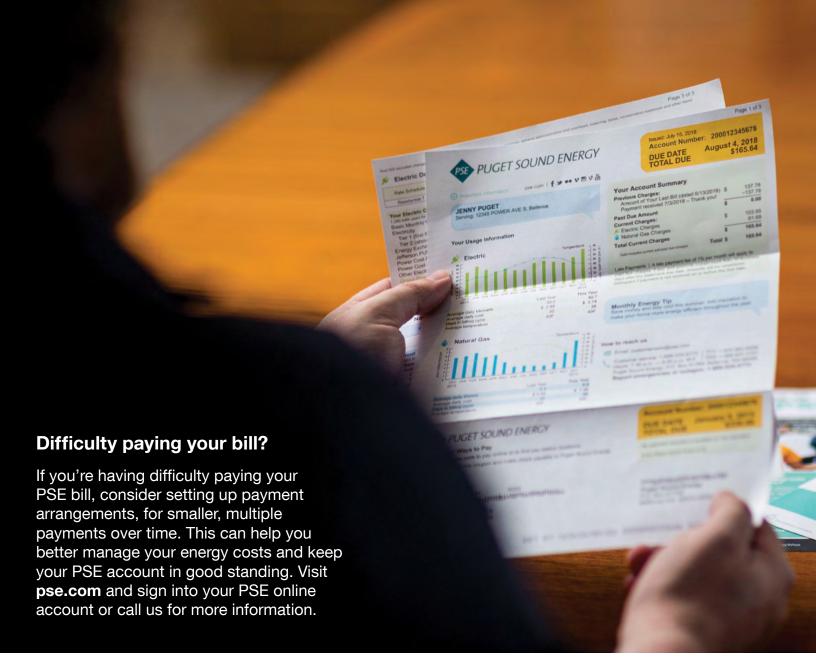
With winter's cold weather, there's no better time to view the details on your home's energy use and discover ways for saving. Here's how a free online PSE account can help:

- Energy insights. Learn about the energy you use, the impact weather plays and get insights needed for creating a plan to save on your bill.
- Outage notifications. Stay informed by receiving proactive email or text notices when the power goes out.
- Payment options. Set your preferences for payment and bill handling to match your needs.

If you don't have a PSE online account, simply go to **pse.com** and click "create account." If you already have an account and want to receive outage notifications, just sign in to verify we have your most recent contact information.







## Help people in need

Consider donating to The Salvation Army Warm Home Fund, which provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties. To donate, include a little extra in your next PSE bill payment and specify the donation amount on your payment stub or when you pay online.

## We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues and detached buildings, is owned by customers. PSE owns and regularly inspects the pipeline up to your gas meter, but maintaining buried lines on the customer's side of the meter is usually the customer's responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

pse.com/maintainpiping

PRESORTED FIRST-CLASS MAIL U.S. POSTAGE PAID PSE

#### YOUR PUGET SOUND ENERGY BILL ENCLOSED

#### Winterize your bill

Money saving tips for winter heating **pse.com/lower**.





## Help us help you

You may qualify for assistance with your heating bill. Visit pse.com/help.

or call 1-888-225-5773 to make payment arrangements.

We'll work with you to help manage your bills. Visit pse.com

PLACE STAMP **HERE** 

BELLEVUE, WA 98009-9269



Help others stay warm.

Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



#### February 2019 bill print messages Summary page

#### We're here to help

If you're having difficulty paying your bill, please call us or go to your myPSE account for payment arrangements.

pse.com/mypse

#### **Detail section**

Bi-monthly electric customers only January 1st Price change message

Your bill reflects changes in rates that went into effect on January 1, 2019.

Transmission peak message for January 2019.

The past month's transmission system peak occurred on January 15 at hour ending 0800.



Customer Account # 0000000000000

#### Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2019.

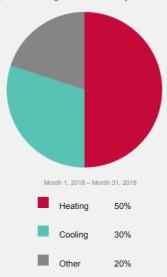
VIEW & PAY

Thank you for being a Puget Sound Energy customer.

#### **Energy Analysis**

Here's an estimate of how your home used energy this billing period.\*

Heating and cooling were 80% of your energy use.



Want a complete breakdown? Answer a few questions about your home.

UPDATE HOME PROFILE

\*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

YES NO