Monthly promotions

February 2021 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- The Voice customer newsletter
- Envelope messaging for current month's bill
- Bill print messages
- eBill notification

THE VOICE OF **MYPSE**



The latest news on what's powering our neighborhoods



We're here to help

We understand that the past year has been difficult. You've worked hard to keep your family safe while facing challenging obstacles. We're here to help with energy assistance programs, flexible payment options, and resources to manage your monthly bills.

Bill assistance

We have programs that provide funds to help pay your bill or save energy with free home upgrades and repairs.

pse.com/support

Payment arrangements

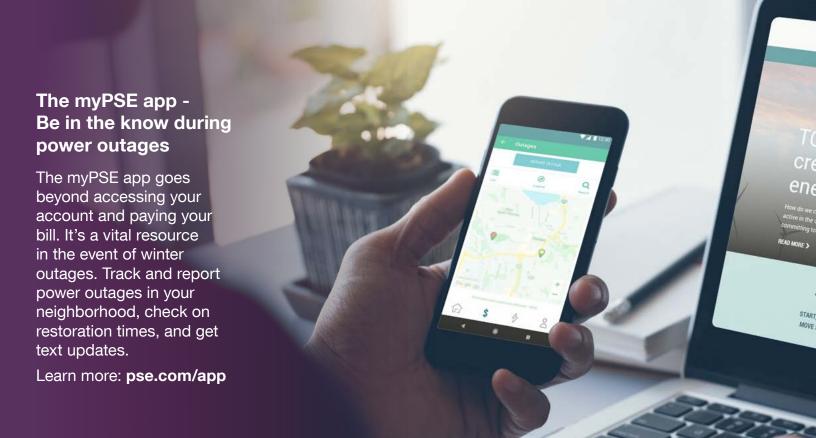
We understand that sometimes it's more convenient to make small bill payments, and we're happy to work with you.

Budget Payment Plan

Do you want predictable energy bills? Our Budget Payment Plan evens out your energy costs throughout the year.







Difficulty paying your bill?

Set up a payment arrangement to make smaller weekly, bi-weekly, or monthly payments, which will help you manage your energy costs and keep your account in good standing.

Learn more: Log in to your account at **pse.com/login** or call customer service at 1-888-225-5773.

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues, and detached buildings, is owned by you. We own and regularly inspect the pipeline to your gas meter, but maintaining buried lines on your side of the meter is your responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

Learn more: pse.com/maintainpiping

Discover the benefits of going electric with our new Electric Vehicle Guide

Our new interactive Electric Vehicle Guide makes it easier than ever for you to switch to an EV.

- Browse and compare the newest EV models to find the one that best fits your lifestyle.
- Calculate how much you'll save through incentives and reduced fuel costs when you go electric.
- Find available EV charging stations near you to make "range anxiety" a thing of the past.

Explore our guide to all things electric vehicles at pse.com/evguide







PRESORTED
FIRST-CLASS MAIL
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PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED

Winterize your bill

Money saving tips for winte heating **pse.com/lower**.





Help us help you

You may qualify for assistance with your heating bill. Visit **pse.com/help**.



PLACE STAMP HERE

We'll work with you to help manage your bills. Visit **pse.com/lower** to make payment arrangements.

BELLEVUE, WA 98009-9269



Help others stay warm

Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.

February 2021 bill print messages Summary page

We're here to help

If you're having difficulty paying your bill, please call us or go to your myPSE account for payment arrangements.

pse.com/mypse

January 1st Price change message – bi-monthly billed electric only customers.

Your electric bill reflects changes in rates that went into effect on January 1, 2021.

Transmission Peak Message for January.

This past month's transmission system peak occurred on January 26 at hour ending 1800.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 00000000000000000 **Your bill is due**: MONTH 00, 2021

Amount due: \$00.00

To view and pay your bill, simply sign into your PSE account. If you are enrolled in autopay, no additional action is required.

View & pay

Thanks for being our customer! For customer service, please visit our website, download the mobile app, or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



pse.com

You're receiving this email to notify you of an update to your Puget Sound Energy account. We will always send you notifications when there are important updates regarding your service or billing. If you wish to change your delivery preferences for other messages, please sign in to your account.

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