Monthly promotions

February 2022 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

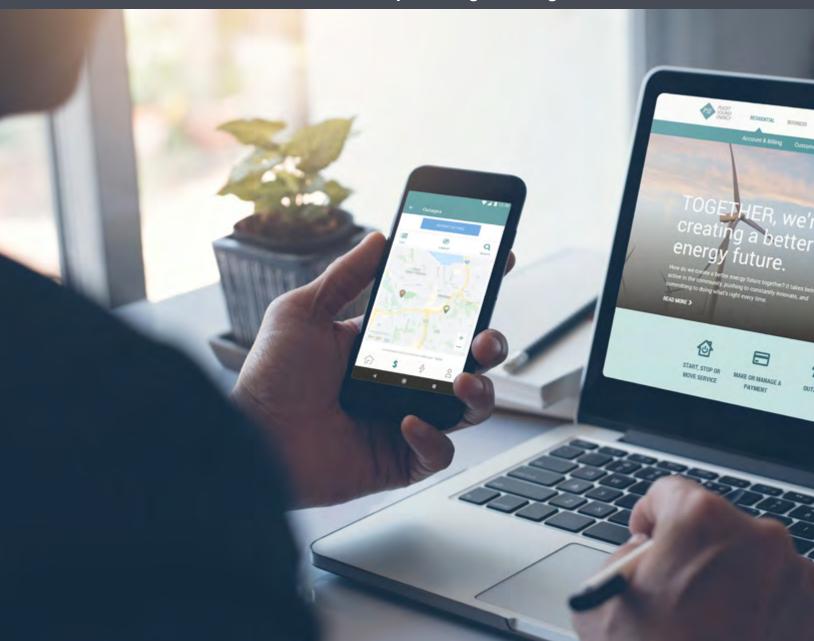
Download inserts

- The Voice customer newsletter
- Envelope messaging for current month's bill
- Bill print messages
- <u>eBill notification</u>

THE VOICE OF



The latest news on what's powering our neighborhoods



The myPSE app—be in the know during power outages

The myPSE app goes beyond accessing your account and paying your bill. It's a vital resource in the event of winter outages. Track and report power outages in your neighborhood, check on restoration times, and get text updates.

Learn more: pse.com/app









Explore the newest EV models with PSE's Electric Vehicle Guide

More than a dozen new electric vehicle models are expected to hit the market in 2022 – including long-awaited electric trucks – which means even more options for saving money and helping the planet by going electric.

Use the Electric Vehicle Guide from PSE Up & Go Electric to:

- Browse and compare the newest EV models to find the one that best fits your lifestyle.
- Calculate how much you can save through reduced fuel and maintenance costs.
- Find available federal and state rebates on EVs and home charging equipment.

Explore our Electric Vehicle Guide at pse.com/evguide.

We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues, and detached buildings, is owned by you. We own and regularly inspect the pipeline to your gas meter, but maintaining buried lines on your side of the meter is your responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

Learn more: pse.com/maintainpiping

Difficulty paying your bill?

Set up a payment arrangement to make smaller weekly, bi-weekly, or monthly payments, which will help you manage your energy costs and keep your account in good standing.

Learn more: Log in to your account at <u>pse.com/login</u> or call customer service at 1-888-225-5773.

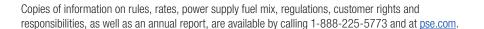
We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.











PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED

Winterize your bill

Money saving tips for winte heating **pse.com/lower**.





Help us help you

You may qualify for assistance with your heating bill. Visit **pse.com/help**.



Visit **pse.com/gopaperless** for more information.





Spend less time paying bills by enrolling in AutoPay. Learn more at **pse.com/payment**.



February 2022 bill print messages Summary page

We're here to help

If you're having difficulty paying your bill, please call us or go to your myPSE account for payment arrangements.

pse.com/mypse

January 1st Price change message – bi-monthly billed electric only customers.

Your electric bill reflects changes in rates that went into effect on January 1, 2022.

Transmission Peak Message for January.

This past month's transmission system peak occurred on January 1 at hour ending 1800.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 00000000000000000 **Your bill is due**: MONTH 00, 2022

Amount due: \$00.00

To view and pay your bill, simply sign into your PSE account. If you are enrolled in autopay, no additional action is required.

View & pay

Thanks for being our customer! For customer service, please visit our website, download the mobile app, or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



pse.com

You're receiving this email to notify you of an update to your Puget Sound Energy account. We will always send you notifications when there are important updates regarding your service or billing. If you wish to change your delivery preferences for other messages, please sign in to your account.

© Copyright Puget Sound Energy

Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734