

Monthly promotions

February 2024 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Get rewarded for saving energy with PSE Flex

Discover a new way to contribute to a sustainable energy future while putting money back in your pocket. For customers who receive electricity service from PSE, our new Flex programs offer the opportunity to be rewarded for supporting reliable energy access during high-demand periods.

Which Flex program is right for you?

Flex Smart: Enroll your qualified smart thermostat and earn up to \$50 per device, plus more for your ongoing participation. Once enrolled, PSE will automatically adjust your thermostat by a few degrees on especially hot or cold days, also known as “Flex events,” when we use more energy to heat and cool our homes.

Flex Rewards: If you don't have a smart thermostat, you can join Flex Rewards and earn \$20 upfront. After that, PSE will occasionally send you notifications asking you to take some simple energy-saving steps during Flex events, and you'll earn \$1 per kilowatt-hour saved. Keep in mind, your participation is always voluntary.

By leveraging smart technology and encouraging behavior change, we are addressing the growing energy needs of our region while remaining committed to achieving 100% carbon-free electricity by 2045.

Visit pse.com/flex to enroll and receive your first reward.

You may be eligible for a bill discount

Are you looking for opportunities to reduce your energy bill? Through PSE's Bill Discount program, you can save from 5% to 45% on your monthly bill. Find out instantly and enroll to start saving:

Here's how to find out if you qualify:

- Visit pse.com/discount.
- Using the Bill Discount Calculator, enter the number of people in your household, the county you live in and your monthly income.
- Receive instant results, view your eligibility, and enroll to start saving!



Testing your carbon monoxide detector keeps your family safe

Frequent testing of your carbon monoxide detector is important to ensure your family's safety. Refer to your detector's manual to familiarize yourself with the different types of alarms. Commonly, a detector that is low on battery will likely emit a short chirp every minute. To warn of dangerous CO levels, most detectors will beep four or five times in a row, about every four seconds. If that happens, leave the area, and then call 911 or PSE at 1-888-225-5773.

We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues, and detached buildings, is owned by you. We own and regularly inspect the pipeline to your gas meter, but maintaining buried lines on your side of the meter is your responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

Learn more: pse.com/maintainpiping.



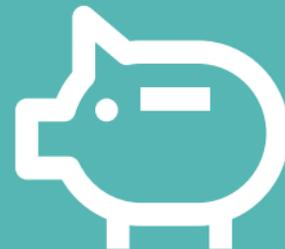
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February 2024 bill print messages

Summary page

We're here to help

If you're having difficulty paying your bill, please call us or visit pse.com/assistance for more information on all of our assistance programs.

Transmission Peak Message

This past month's transmission system peak occurred on January 12 at hour ending 1800.

January 1st Price Change – Electric Bi-Monthly Customers Only

Your electric bill reflects changes in rates that went into effect on January 1, 2024.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2024

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

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