

Monthly promotions

February 2026 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)
- [Public Comment Hearing Customer Notice](#)

THE VOICE OF myPSE



The latest news on what's powering our neighborhoods



Smart savings. Smart comfort.

Wi-Fi enabled smart thermostats can make your home more energy efficient, allowing you to conveniently monitor and adjust your heating and cooling. With PSE's rebate, upgrading is easy and affordable. You could save up to \$75 on a qualifying smart thermostat purchase and income-qualified customers could save up to \$175.



Purchase wherever sold and apply for our rebate afterwards or buy from the PSE Marketplace to get your discount instantly at checkout!

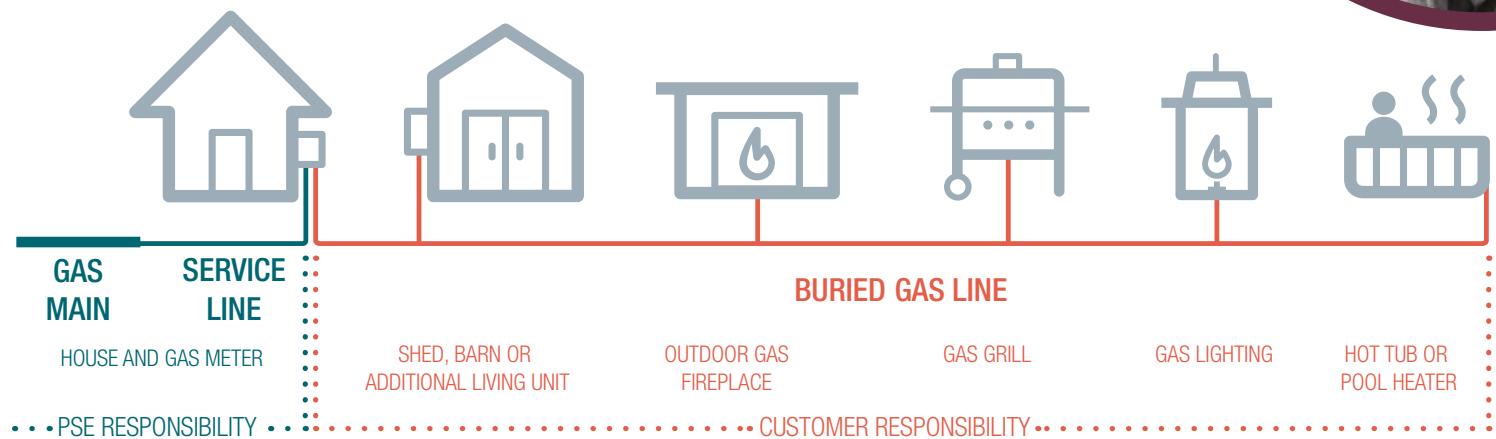
Learn more at PSE.com/Thermostats.



Record sockeye return marks conservation milestone

Last year, Puget Sound Energy, tribal partners, and state officials celebrated a historic achievement: nearly 92,000 sockeye salmon returned to spawn in the Skagit River system in 2025. This marks a dramatic recovery from just 99 fish in the mid-1980s, thanks to a 21-year collaborative effort involving fish passage improvements, hatchery expansion, and habitat restoration. We're proud to be part of this conservation legacy that will benefit future generations.

Learn more at PSE.com/PoweringGenerations.



We maintain our pipelines; you maintain yours

Some buried natural gas lines—like those for pools, hot tubs, barbecues or detached buildings—belong to you. We take care of the pipeline up to your gas meter, but anything beyond that is your responsibility. If those lines aren't maintained, they can corrode or leak. The safest option? Have a licensed plumbing contractor check them and make any repairs.

For details, visit PSE.com/MaintainPiping.



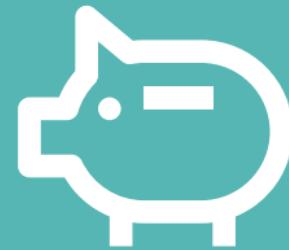
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Spend less time paying bills by enrolling in AutoPay.
Learn more at **pse.com/payment**.



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**February 2026 bill print
messages Summary page**

We're here to help

If you're having difficulty paying your bill, please call us or visit pse.com/assistance for more information on all of our assistance programs.

January 29th Price Change – Gas and Electric Customers

Your bill reflects changes in rates that went into effect on January 29, 2026.

Transmission Message

This past month's transmission system peak occurred on January 26 at hour ending 0900.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2026

Amount due: \$00.00

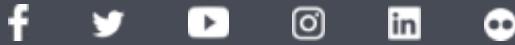
To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

[GREEN ENERGY OPTIONS](#) | [ENERGY EFFICIENCY REBATES](#)



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Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734

Public comment hearing for Puget Sound Energy's electric Power Cost Adjustment Mechanism calculation



On July 8, 2025, in Docket UE-250537, Puget Sound Energy (PSE) filed with the Washington Utilities and Transportation Commission (UTC) proposed revisions to its electric WN U-60, Tariff G, Schedule 95 Power Cost Adjustment Clause.

The filing requests a change to the method of calculation of future rates set under Schedule 95 by eliminating the dead band (where PSE retains or absorbs the difference between forecasted and actual power costs) and sharing bands (a defined financial range where the utility and its customers share in the differences between forecasted and actual power costs) from its power cost adjustment mechanism (PCAM).

PSE's purpose in filing this request is to: (1) streamline its PCAM operations; (2) better align the Company's PCAM with widely accepted industry standards; (3) improve the management and control of power costs and bands that contribute to financial obstacles; and (4) demonstrate to the UTC that PCAM bands are contrary to clean energy policies and result in increasing utility service costs for customers.

Under the proposed tariff revisions, the new language provides that on December 31, 2025, the calculation of the share of the power cost imbalance under the PCAM will reflect the complete elimination of the dead bands and the sharing bands that were required in Dockets UE-011570 (12th Supplemental Order, November 26, 2001) and UE-130617 (Order 11, August 7, 2015). There are no bill or rate impacts included with this filing.

Virtual public comment hearing:

Please see details to the right about a UTC scheduled public comment hearing for the Commission to hear from you about these proposed changes.

The UTC will review the filing and has the authority to approve, reject, or approve with conditions, PSE's electric Power Cost Adjustment Mechanism. The proposal is available for review on the UTC's website under Docket UE-250537 at the following link: <https://www.utc.wa.gov/casedocket/2025/250537>.

Reasonable accommodations:

If you need reasonable accommodation to participate in the public comment hearing, please contact the UTC at 1-888-333-9882 or comments@utc.wa.gov at least one week before the public comment hearing. The UTC is committed to providing reasonable accommodations to participants with disabilities.

Virtual public hearing date and time:

Tuesday, April 7, 2026, at 6 p.m.

You can participate virtually via Zoom, at the following link <https://utc-wa.gov.zoom.us/j/84200792398?pwd=Gdabuc0ASDCPGLKyq2JPHA16B7ClAg.1>

Or join by calling 253-205-0468 and entering meeting ID number **842 0079 2398** and passcode **013942**.

If you plan to participate, please call 1-888-333-9882 at least one day before the hearing to sign up. Not calling in advance will not prevent you from virtually attending the day of the hearing.

Other ways to comment on the electric power Cost Adjustment Mechanism:

In your comments, please reference Docket UE-250537.

UTC:

Send comments to the UTC by one of the following methods:

Online: www.utc.wa.gov/consumers/submit-comment

Email: comments@utc.wa.gov

Phone: 1-888-333-WUTC (9882)

U.S. mail: UTC
P.O. Box 47250
Olympia, WA 98504-7250

Public Counsel:

Residential and small business customers are represented in this case by the Public Counsel Unit of the Washington Office of the Attorney General.

Email: utility@atg.wa.gov

U.S. mail: Public Counsel Unit,
Attorney General's Office
800 Fifth Ave, Suite 2000
Seattle, WA 98104-3188

PSE:

Contact PSE about the electric Power Cost Adjustment Mechanism proposal by one of the following methods:

Email: CustomerCare@pse.com

Phone: 1-888-225-5773
TTY: 1-800-962-9496

U.S. mail: Puget Sound Energy
Customer Care
P.O. Box 97034
Bellevue, WA 98009-9734