March 2020 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts:
- Monthly promotions
- The Voice customer newsletter
- Envelope messaging
- Bill print messages
- eBill notification
Beware of scams

Stay informed to protect yourself from fraud. Scammers can be threatening and clever in using new, deceptive tactics.

What to do and know about scams:

- We never ask or require customers who have delinquent accounts to purchase a prepaid debit card to avoid disconnection.
- Our customers receive several communications related to bill payment before any disruption in service.
- When it comes to bill payment calls, our vendors do not call after noon on Saturdays and do not make any calls on Sundays; any calls during those periods are red flags.

For more information on how you can protect yourself from a potential scam, visit pse.com/scamalert.
Wondering if there’s help for high bills?

We have resources you can tap into any time of year, like our bill help and weatherization assistance programs.

You may be eligible for these funds or upgrades to weather-proof your home even when your account is in good standing and if you receive Federal LIHEAP.

It’s easy to start your qualification online today at pse.com/help, or visit your local community agency to schedule your appointment.

Transforming our grid for a better energy future

Modernizing the grid using an advanced distribution management system is another way we’re creating a better energy future. This cutting-edge technology means we’ll be able to monitor and optimize control of our electric system in real time. This means faster outage restorations; a grid that’s ready for batteries, electric vehicles and other new technology; and increased efficiency to support cleaner energy.

Learn more about how we’re innovating and modernizing the grid at pse.com/TOGETHER.

How do you keep a gas system safe? “Sniff” for risks!

On a daily basis, technicians fan out across our service area to inspect our nearly 26,000 miles of natural gas pipeline. Carrying sensitive sniffers, they walk over mains in the street and service lines that extend to your house. They check for leaks and inspect the general condition of above-ground facilities, such as meters. Our service partner conducting this work is Hydromax USA. You may see Hydromax employees in specially equipped white vans bearing both the Hydromax USA and PSE logos.

pse.com/gasinspection

Difficulty paying your bill?

If you’re having difficulty paying your bill, consider setting up payment arrangements to make multiple smaller payments over time. This can help you better manage your energy costs and keep your PSE account in good standing. Sign into your digital account or call us for more information.
YOUR PUGET SOUND ENERGY BILL ENCLOSED

TOGETHER, we’re creating a better energy future.
See how we can create a better energy future together at pse.com/TOGETHER.
We’ll work with you to help manage your bills. Visit pse.com/lower to make payment arrangements.
Help others stay warm

Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.
Get Help with your heating bill
Depending on income and household size, you may be eligible for free weatherization assistance as well as payment assistance.
pse.com/assistance

Detail section
Transmission peak message for February
The past month’s transmission system peak occurred on February 4 at hour ending 1800.
Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2020

Amount due: $00.00

To view and pay your bill, simply sign into your PSE account. If you are enrolled in autopay, no additional action is required.

View & pay

Thanks for being our customer! For customer service, please visit our website, download the mobile app, or email us at customercare@pse.com.

Thank you,

Puget Sound Energy

GREEN ENERGY OPTIONS       |       ENERGY EFFICIENCY REBATES

pse.com

You’re receiving this email to notify you of an update to your Puget Sound Energy account. We will always send you notifications when there are important updates regarding your service or billing. If you wish to change your delivery preferences for other messages, please sign in to your account.

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