Monthly promotions

March 2021 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

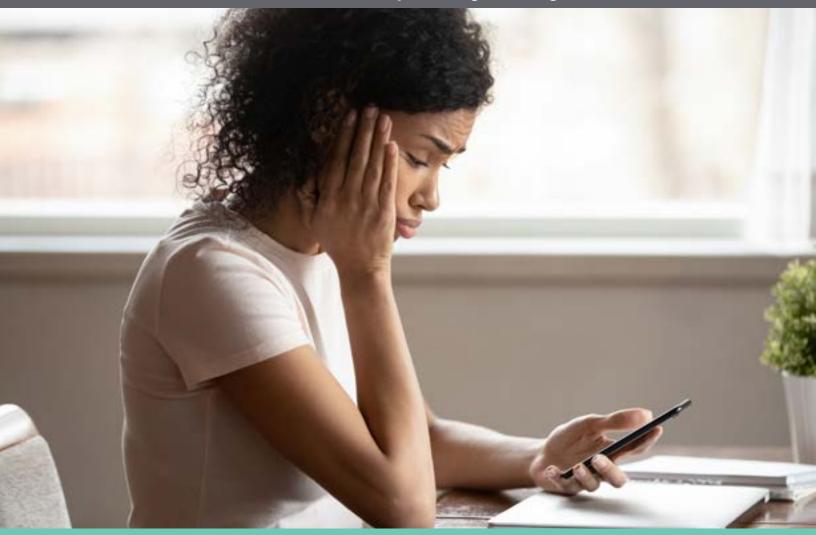
Download inserts

- The Voice customer newsletter
- Envelope messaging for current month's bill
- <u>Bill print messages</u>
- eBill notification

THE VOICE OF MYPSE



The latest news on what's powering our neighborhoods



Beware of scams

Stay informed so you can protect yourself from fraud. Scammers can be threatening and clever in using new, deceptive tactics. What to know about scams:

- We never ask or require you to purchase a prepaid debit card to avoid disconnection, even if you have a delinquent account.
- You'll receive several communications related to bill payment before any service disruption.
- Our bill payment vendors don't call after noon on Saturdays and all day Sundays; any calls during those periods are red flags.

Learn more about how you can protect yourself from a potential scam at **pse.com/scamalert**.



Are you wondering if there's help for high bills?

We have resources you can tap into any time of year, like our bill help and weatherization assistance programs. You may be eligible for these funds or upgrades to weatherproof your home even if your account is in good standing and you receive Federal LIHEAP. It's easy to start your qualification online today at **pse.com/help** or visit your local community agency to schedule your appointment.

Save your furnace: Change your filter

Avoid an expensive repair bill by changing the air filter for your furnace at least once every 90 days. Dirt and dust that get clogged up in the filter can make your heating system work harder. Signs your air filter needs changing include: a visibly dirty air filter, your home is dustier than normal or strange smells near your furnace. Changing the air filter will improve the air quality in your home, and it will help your furnace last longer and run more efficiently.

How do you keep a gas system safe? "Sniff" for risks!

Every day, technicians fan out across our service area to inspect nearly 26,000 miles of natural gas pipelines. Equipped with sensitive sniffers, they walk over underground pipelines in the street and service lines that extend to your house. They check for leaks and inspect the general condition of above-ground facilities, such as meters. Performing this work is our service partner Hydromax USA whose employees drive white vans bearing both the Hydromax USA and PSE logos.

Learn more about how we keep the gas system safe at **pse.com/gasinspection**.

Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling 1-888-225-5773 and at **pse.com**.





P.O. Box 97034 Bellevue, WA 98009-9734



YOUR PUGET SOUND ENERGY BILL ENCLOSED

Start saving today

With energy efficiency rebates and offers. Visit **pse.com/rebates**.







Consider supporting renewable energy

Join the over 50,000 PSE customers who are participating in a PSE program to support renewable projects in our region. **pse.com/renewables.**



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BELLEVUE, WA 98009-9269

We'll work with you to help manage your bills. Visit **pse.com/lower** to make payment arrangements.





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Help others stay warm

Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



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March 2021 bill print messages Summary page

Get Help with your heating bill

Depending on income and household size, you may be eligible for free weatherization assistance as well as payment assistance. pse.com/assistance

Transmission Peak Message for February.

This past month's transmission system peak occurred on February 12 at hour ending 1800.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

 Account No:
 0000000000

 Your bill is due:
 MONTH 00, 2021

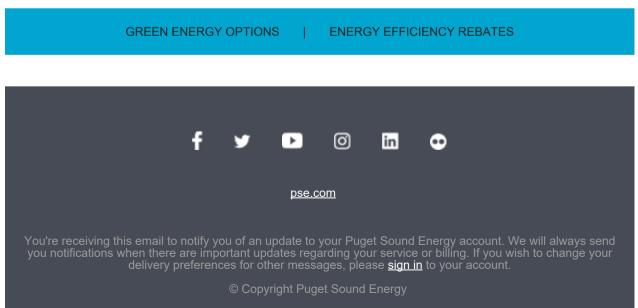
 Amount due:
 \$00.00

To view and pay your bill, simply sign into your PSE account. If you are enrolled in autopay, no additional action is required.



Thanks for being our customer! For customer service, please visit our website, download the mobile app, or email us at customercare@pse.com.

Thank you, Puget Sound Energy



Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734