Monthly promotions

March 2022 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- The Voice customer newsletter
- Envelope messaging for current month's bill
- Bill print messages
- eBill notification

THE VOICE OF MYPSE



The latest news on what's powering our neighborhoods



We have resources to help

If you are struggling with high bills, we have home weatherization and bill assistance programs to help. It's easy to learn if you are eligible for home upgrades or billing assistance by going online at pse.com/help or by contacting your local community agency to schedule your appointment.





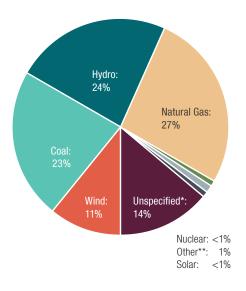


Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The fuel mix resources used for generating electricity delivered in 2020 are shown in the chart and graph:

2020 electricity fuel mix

Coal	23 %
Hydroelectric	24 %
Natural Gas	27 %
Nuclear	<1 %
Other*	1 %
Solar	<1 %
Unspecified	14 %
Wind	11 %
Total	100 %



- * PSE purchases energy from wholesale markets, which includes other utilities or registered power marketers with energy to sell. This purchased wholesale market power is commonly referenced in the Commerce Fuel Mix Disclosure as "unspecified", but it is synonymous with market purchases.
- ** Biomass, nonbiongenic, and petroleum.

Source: Published by the Washington Department of Commerce, October 2021, with data reported by PSE in August 2021.

Aspiring to Beyond Net Zero Carbon by 2045

By 2045, we aspire to be a beyond net zero carbon energy company. We're pursuing three pathways to achieve this goal equitably and sustainably:

- Reduce emissions from our electric and gas operations and electric supply to net zero by 2030, and have a 100% carbon-free electric supply by 2045.
- Aspire to reach net zero carbon emissions from natural gas used in customer homes and businesses by 2045.
- Partner with customers and other sectors to reduce carbon emissions across our state.

We invite you to join us. Together, we can create a clean energy future for all. Learn more at pse.com/TOGETHER.

Testing your carbon monoxide detector keeps your family safe

Frequent testing of your carbon monoxide detector is important to ensure your family's safety. Refer to your detector's manual to familiarize yourself with the different types of alarms. Commonly, a detector that is low on battery will likely emit a short chirp every minute. To warn of dangerous CO levels, most detectors will beep 4 or 5 times in a row, about every 4 seconds. If that happens, leave the area, then call PSE or 911.

Catch up with payment arrangements

Just by adding a little more to your bill each month, setting up a payment arrangement allows you to pay down your past due balance over a period up to 18 months. Select a payment schedule that works for you by choosing weekly, bi-weekly or monthly payments. Login into your PSE online account to set up your payment arrangement today.

Beware of scams

Stay informed so you can protect yourself from fraud. Scammers can be threatening and clever in using new, deceptive tactics. What to know about scams:

- We never ask or require you to purchase a prepaid debit card to avoid disconnection, even if you have an overdue/past-due account.
- You'll receive several communications related to bill payment before any service disruption.
- Our bill payment vendors don't call after noon on Saturdays or all day Sundays; any calls during those periods are red flags.

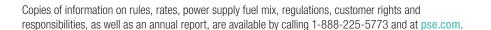
Learn more about how you can protect yourself from a potential scam at pse.com/scamalert.











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Visit **pse.com/gopaperless** for more information.





Spend less time paying bills by enrolling in AutoPay. Learn more at **pse.com/payment**.



March 2022 bill print messages Summary page

Get Help with your heating bill

Depending on income and household size, you may be eligible for free weatherization assistance as well as payment assistance.

pse.com/assistance

Transmission Peak Message for February.

This past month's transmission system peak occurred on February 23 at hour ending 0800.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 00000000000000000 **Your bill is due**: MONTH 00, 2022

Amount due: \$00.00

To view and pay your bill, simply sign into your PSE account. If you are enrolled in autopay, no additional action is required.

View & pay

Thanks for being our customer! For customer service, please visit our website, download the mobile app, or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



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Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734