

Monthly promotions

March 2024 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Add comfort and energy savings

A home that's weatherized and insulated keeps you warm during the winter and comfortable all-year-long. Our Home Weatherization Assistance Program can provide FREE home upgrades and repairs that will help keep energy bills low and add comfort to your home. See if you are eligible to apply for this free program at pse.com/home.

"Thanks to this wonderful program, I am once again enjoying my home. Last month my energy usage was down 48 percent! There is no more mold smell, and I am able to stay warm. I don't know what I would have done without it."

— PSE customer who received Home Weatherization Assistance services

We also offer higher rebates on energy-efficient upgrades to income-qualified customers through our Efficiency Boost program. These upgrades also assist in improving the efficiency of your home and lowering your energy bill long term. To see income qualifications, eligible products and rebate amounts, visit pse.com/boost.



Save on an EV home charger

A Level 2 charger provides faster, more convenient electric vehicle charging at home. And, thanks to a new instant rebate from PSE, they're more affordable than ever.

PSE electric residential account holders can save at least \$300 on a qualified L2 charger purchased from the PSE Marketplace. Depending on your household income and size, you may qualify for enhanced Empower Mobility incentives, including a \$600 rebate and up to \$2,000 toward installation costs.

There's more: Customers using a Level 2 charger at home can enroll in PSE Flex for additional savings based on charging behavior.

Learn more at pse.com/homecharging.

Start your renewable energy journey

It's easier than you think to make your home more sustainable. You can make a positive difference for the environment and be part of a cleaner energy future today. We offer a variety of flexible renewable energy programs for your home or business to fit your budget and sustainability goals. Our programs are easy, affordable ways to reduce your carbon footprint, all with no equipment to install or maintain, starting at just \$4 per month.

Explore our renewable energy programs at pse.com/green.

Safety tip: Smell gas? Leave, then call 911 or PSE

Natural gas, which is primarily methane, is colorless and odorless in its natural state. An odorant called mercaptan is added to give it a sulfur or rotten egg smell to help detect a leak. If you suspect a natural gas leak, don't activate anything that could create a spark; turning on the lights or ringing the doorbell could ignite the gas. Leave the area, then call us at 1-888-225-5773, TTY: 1-800-962-9488, or call 911.

pse.com/detectaleak

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee.
- 24-consecutive-hour non-major storm power outage restoration guarantee.
- 120-consecutive-hour power outage restoration guarantee. Conditions apply.
- More at pse.com/guarantees.



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March 2024 bill print messages

Summary page

Get Help with your energy bill

Depending on income and household size, you may be eligible for free weatherization assistance as well as payment assistance.

pse.com/assistance

Transmission Peak Message

This past month's transmission system peak occurred on February 27 at hour ending 0800.

March 1st Price Change – Electric Customers Only

Your electric bill reflects changes in rates that went into effect on March 1, 2024.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2024

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

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