Monthly promotions

May 2019 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

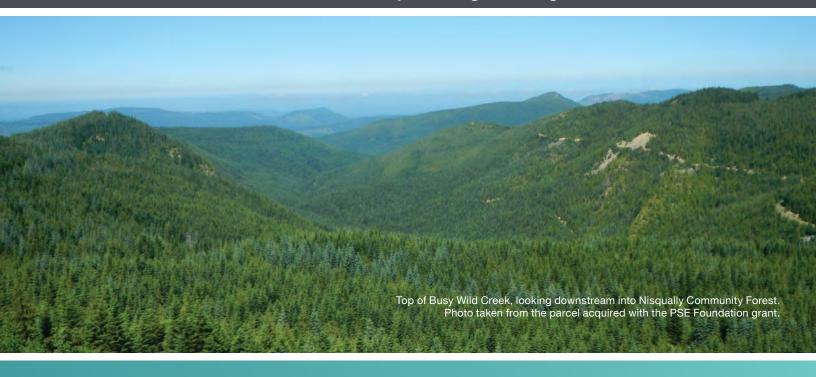
Download inserts

- The Voice customer newsletter
- Envelope messaging for current month's bill
- Bill print messages
- <u>eBill notification</u>





The latest news on what's powering our neighborhoods



PSE Foundation provides \$500,000 to Nisqually Land Trust

The Puget Sound Energy Foundation has provided half a million dollars* to the Nisqually Land Trust to help them purchase property that is a key portion of their watershed. The property called Busy Wild North is 320 acres of forestland on Busy Wild Creek, which is the headwaters of the Mashel River, the largest tributary to the Nisqually River. It is the furthest headwaters of the 21-mile Busy Wild Creek-Mashel River corridor. Everything that happens on the property affects the entirety of the river system. below it.

Acquiring this property will complete Phase One of the Nisqually Community Forest (NCF)—a 1.920-acre block of timberlands managed specifically to provide benefits to our local communities. The NCF is the first and largest community forest in Washington State and has created a model now being adopted throughout the Pacific Northwest.

Acquiring this property will allow the Nisqually Land Trust to change timber management and increase stream flow and water quality in Busy Wild Creek, especially during spawning season. This is key to the survival of Nisqually steelhead trout, which are listed as threatened under the Endangered Species Act.

The \$500,000 grant from the PSE Foundation will go toward the total property cost.

*Puget Sound Energy and the PSE Foundation are wholly separate entities. No portion of this money came from customer dollars.







Blocked sewer? Call PSE, or ask your plumber to call

If you experience a sewer blockage outside the walls of your house, call PSE when your plumber is on their way to clear it. Or have your plumber call.

Natural gas lines have inadvertently been installed through some sewer and septic lines. Clearing them with a cutting tool could break the gas line, allowing gas into your house and creating a dangerous situation. PSE will meet your plumber on site—for free—to make sure the sewer or septic line is safe to clear.

This can happen to homes not served by natural gas. Don't take a chance. Before your plumber clears an exterior blockage, either you or your plumber should call PSE at **1-888-225-5773**.

pse.com/sewersafety





Be safe, save money: Set water heater to 120 degrees

Washington state law recommends that residential water heaters be set no higher than 120 degrees Fahrenheit, or on the low setting. This will prevent scalding accidents and save energy.

pse.com/waystosave



Renewable energy programs

Now making a positive difference is within reach. Our renewable programs are designed so you can reduce your carbon footprint, while supporting the growth of renewable energy projects in our region.

Find the program right for you at pse.com/renewables



Going paperless helps you save

Paperless billing helps you and the environment. View and pay your bill online saving you time, stamps and a trip to the post office. By switching, you'll be saving our precious natural resources.

Sign up today at pse.com/paperlessbill





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Consider supporting renewable energy

Join the over 50,000 PSE customers who are participating in a PSE program to support renewable projects in our region pse.com/renewables



PLACE STAMP HERE

We'll work with you to help manage your bills. Visit **pse.com** or call **1-888-225-5773** to make payment arrangements.

BELLEVUE, WA 98009-9269



Customer service — guaranteed

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. Visit **pse.com/guarantees**.

May 2019 bill print messages Summary page

We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us. pse.com

Detail section

Transmission peak message

The past month's transmission system peak occurred on April 15 at hour ending 0800.

May 1st Price change.

Your bill reflects changes in rates that went into effect on May 1, 2019.



Customer Account # 0000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2018.

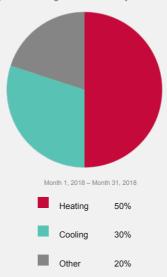
VIEW & PAY

Thank you for being a Puget Sound Energy customer.

Energy Analysis

Here's an estimate of how your home used energy this billing period.*

Heating and cooling were 80% of your energy use.



Want a complete breakdown? Answer a few questions about your home.

UPDATE HOME PROFILE

*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

YES NO