Monthly promotions

May 2022 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- The Voice customer newsletter
- Envelope messaging for current month's bill
- Bill print messages
- <u>eBill notification</u>

THE VOICE OF **MYPSE**



The latest news on what's powering our neighborhoods



Difficulty paying your bill?

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for multiple smaller payments over time. This can help you better manage your energy costs and keep your PSE account in good standing. Visit pse.com and sign into your PSE online account or call us at 1-888-225-5773 for more information.



We're making it easier to switch to an electric vehicle

PSE wants to make it easier for our customers to switch to a money-saving, emissions-reducing electric vehicle. Here's how we're doing it:

- Opened three public charging stations in 2021 with another three planned for 2022
- Installed charging stations at 35 multifamily properties and 40 workplaces
- Launched an interactive Electric Vehicle Guide for finding incentives, comparing models and more

- Helped provide electric vehicles and chargers to community-based organizations
- Hosting ongoing virtual events to answer customer questions on electric vehicles

Learn more about the how's and why's of owning, driving and charging an electric vehicle at pse.com/goelectric.

The myPSE app - Be in the know during power outages

The myPSE app goes beyond accessing your account and paying your bill. It's a vital resource in the event of power outages. Track and report power outages in your neighborhood, check on restoration times and get text updates.

Learn more: pse.com/app

Use your myPSE app for payments

Payments using your mobile app have never been easier. Your payment preferences are securely stored for future use and you have options to pay by PayPal, debit or credit card.

Get your home ready for summer with energy efficiency rebates

Summer is on its way, and we can help you get ready! PSE has plenty of rebates to help you make energy efficient home upgrades for the warmer months ahead. Hosting an outdoor gathering? PSE Marketplace has rebates for outdoor lighting to brighten up your patio or deck. Messy after a long day in your garden? We have you covered with rebates on efficient washing machines, so you can wash away dirt while saving money, water and energy. Check out pse.com/rebates for all the ways to save.

Can I plant around the green box?

You may have seen one of our green metal cabinets in your yard or along a street, but do you know what they are? Inside them are transformers that convert high voltage electricity to levels suitable for your home or business. For safe and reliable operation, keep shrubs at least five feet away. Don't cover, dig beside, enter or insert anything into these pad-mounted transformers. Call PSE if you see a damaged or an opened cabinet and please tell children not to play on or near them.

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED

Help us help you.

You may qualify for assistance with your heating bill. Visit pse.com/help.





Customer service — guaranteed.

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. For more information, visit **pse.com/guarantees.**



Visit **pse.com/gopaperless** for more information.





Spend less time paying bills by enrolling in AutoPay. Learn more at **pse.com/payment**.



May 2022 bill print messages Summary page

We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

pse.com/paymentarrangement

May 1st Price change - electric and gas customers

Your bill reflects changes in rates that went into effect on May 1, 2022.

Transmission peak message for April

This past month's transmission system peak occurred on April 13 at hour ending 0900.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 00000000000000000 **Your bill is due**: MONTH 00, 2022

Amount due: \$00.00

To view and pay your bill, simply sign into your PSE account. If you are enrolled in autopay, no additional action is required.

View & pay

Thanks for being our customer! For customer service, please visit our website, download the mobile app, or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



pse.com

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