

Monthly promotions

May 2023 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Save up to \$2,000 on heat pumps

If you're a homeowner and in need of a new heating system, between seasons is a great time to upgrade. Now through June, we're giving you an extra \$500 off heat pumps on top of our standard rebates. That means you could save up to \$2,000 total - or \$2,900 through our Efficiency Boost program! Heat pumps come standard with heating and cooling, and work by moving warm or cool air to where it's needed rather than generating it. By upgrading to a more efficient system, you can lower your monthly bill. Learn more at pse.com/heating.

We're revving up our electric vehicle programs

We believe electricity is the transportation fuel of the future, so we're revving up our electric vehicle programs to make that future a reality.

Already this year, we've launched two new EV programs: Up & Go Electric for Multifamily and Up & Go Electric for Fleet. These two programs provide financial incentives, as well as PSE expertise, to help multifamily properties bring EV charging to their tenants and organizations, municipalities, businesses and more to electrify their fleets.

But, that's not all. We've also announced new Up & Go Electric public charging stations available to all EV drivers coming to Olympia, Sumner, Bremerton and Anacortes later this year. These stations will join already open locations in Lacey, Kent and Bellingham.

Learn more at pse.com/electriccars.



Can I plant around the green box?

You may have seen one of our green metal cabinets in your yard or along a street, but do you know what they are? Inside them are transformers that convert high voltage electricity to levels suitable for your home or business. For safe and reliable operation, keep shrubs at least five feet away. Don't cover, dig beside, enter or insert anything into these pad-mounted transformers. Call PSE at 1-888-225-5773 if you see a damaged or opened cabinet and please tell children not to play on or near them.

Difficulty paying your bill?

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for multiple, smaller payments over time. This can help you better manage your energy costs and keep your PSE account in good standing. Visit pse.com and sign into your PSE online account or call us for more information.



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This envelope is recyclable.

We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

pse.com/paymentarrangement

Price Change Effective May 1 – Gas & Electric

Your bill reflects changes in rates that went into effect on May 1, 2023

Transmission Message

This past month's transmission system peak occurred on April 3 at hour ending 0900.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2023

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

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