

May 2025 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Crews trim back vegetation near power lines on Bainbridge Island

Tree trimming at PSE

The beauty of the Puget Sound area is tied to its lush, abundant trees. However, trees that grow near power lines and other electrical equipment can present challenges for delivering safe, reliable power.



Year-round, throughout our service area, we inspect and manage trees and vegetation near our electrical equipment to prevent potential outages or safety concerns.

For more information about PSE's approach to tree trimming, removal and restoration, visit pse.com/trees

Energy Efficiency 2022–2023 report card

Your efforts in conserving natural gas and electricity in 2022 and 2023 helped us achieve the following savings and demonstrated once again that our customers are leaders in energy efficiency.

Every two years we share our achievements in encouraging customers to take steps to reduce their energy usage.

Key measurement	2022-2023 target	2022-2023 performance*
 Natural gas savings	9.79 million therms	9.13 million therms of first-year savings, as reported at the customer meter—enough natural gas to serve over 12,000 homes in one year
 Electric savings	536.7 million kilowatt-hours (kWh)	515.4 million kWh of first-year savings, as reported at the customer meter—enough electricity to serve over 50,000 homes in one year

* Due to the effects of the COVID-19 pandemic, penalties for not meeting targets were suspended.

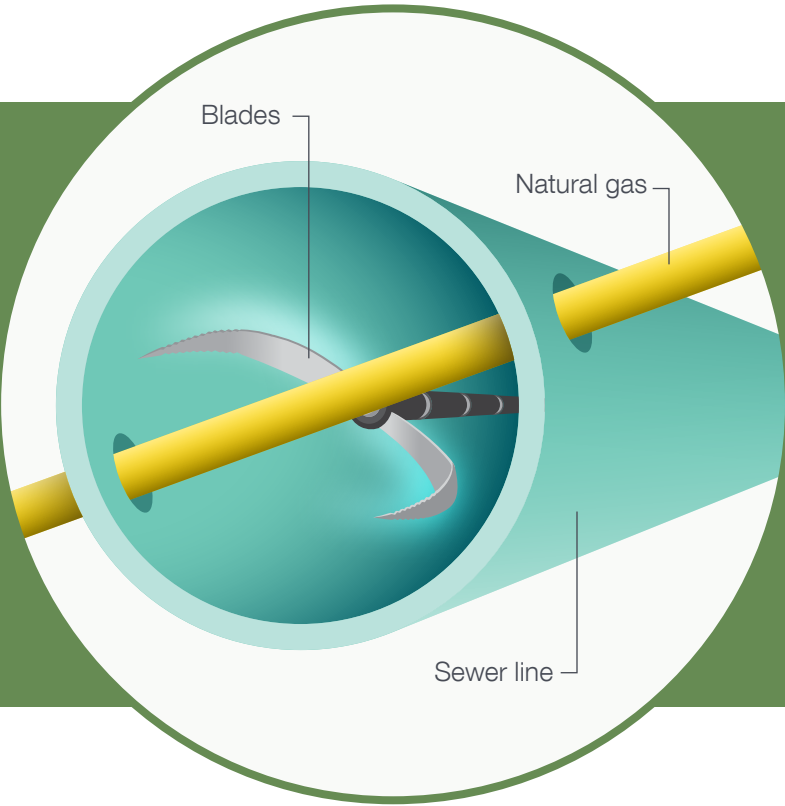
Your ongoing energy-savings steps help lessen our need for additional investments in natural gas/electric resources.

Thank you

Call PSE before clearing a blocked sewer

If you have a sewer or septic blockage beyond the walls of your house, contact PSE when your plumber is on their way to clear it. PSE will meet your plumber on-site, for free, to ensure the sewer or septic line is safe to clear. We want to make sure that a cross bore, a natural gas line that may have been inadvertently installed through a sewer or septic line, isn't causing the blockage. Clearing the pipes with a cutting tool could break the gas line, allowing gas into your house and creating a dangerous situation.

Learn more at pse.com/sewersafety



Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.



Appointment
service guarantee



24-consecutive-hour
non-major storm power outage
restoration guarantee



120-consecutive-hour power
outage restoration guarantee

Conditions apply. More at pse.com/guarantees



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May 2025 bill print messages

Summary page

We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

pse.com/paymentarrangement

Transmission Message

This past month's transmission system peak occurred on April 4 at hour ending 0800.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2025

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



pse.com

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