

# Monthly promotions

## May 2026 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## Enjoy summer and earn with PSE Flex

Summer is approaching, and as temperatures rise, energy use increases across the region. If you receive electricity service from Puget Sound Energy, our **PSE Flex** programs are an easy way to get paid for helping when demand is high.

During these times, PSE may call a **Flex event** that lasts just a few hours. Small adjustments to your routine can make a big difference, like waiting to run your washer and dryer until later in the day and enjoying some unplugged time outside. Sign up for PSE Flex now so you'll be ready to earn when events occur later this summer.

Sign up for your first reward of \$25 or more at [PSE.com/Flex](https://www.pse.com/flex).

PSE Flex programs are only available to customers who receive electricity service from PSE.



If you have connected devices like a smart thermostat, electric vehicle, water heater or home battery system, you can choose an automated program, making participation almost effortless.

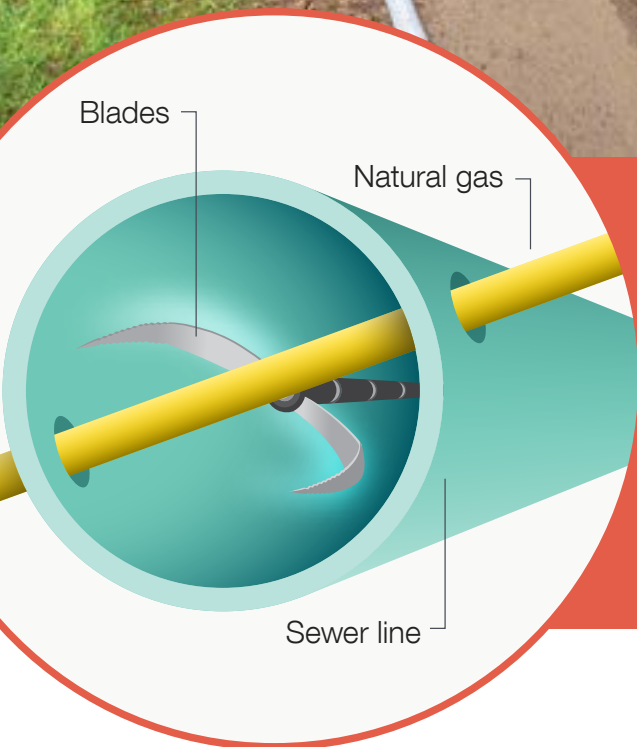


## Moving overhead power lines underground

We know our customers count on us to provide safe and reliable energy 24/7. That's why we work year-round to maintain, upgrade and modernize our energy infrastructure, so we can keep the power flowing.

One of the ways in which we're working to strengthen the electric system is by burying overhead power lines. Nearly 60% of PSE's electric distribution system is already underground, but we're not stopping there. Over the next few years we're moving hundreds more miles of power lines underground, focusing on areas where wildfires pose the greatest risk.

Learn more at [PSE.com/Reliability](https://www.pse.com/Reliability).



## Keep your home safe with one simple call before clearing a blocked sewer line.

If the blockage is outside your home's walls, contact PSE before anyone uses a cutting tool. In rare cases, a natural gas pipe could have been installed through a sewer line, and cutting into them can cause a dangerous leak. PSE will meet your plumber on site **for free** to ensure safe clearing.

Stay safe—learn more at [PSE.com/SewerSafety](https://www.pse.com/SewerSafety).

## Smell gas? Leave, then call 911 and PSE.

If you ever notice a rotten egg smell, hear hissing near gas equipment or see bubbling in water, you may have a natural gas leak. Leave the area immediately and avoid using anything that could spark. Once you're in a safe location, call 911 **and** PSE at **1-888-225-5773**. Acting quickly keeps you and others safe.

Learn more at [PSE.com/GasSafety](https://www.pse.com/GasSafety).





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**We're here to help**

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us. Sign in to your account or contact us. [pse.com/paymentarrangement](https://pse.com/paymentarrangement).

**Transmission Message**

This past month's transmission system peak occurred on April 16 at hour ending 0800.

**May 1st Price Change – Gas and Electric Customers**

Your bill reflects changes in rates that went into effect on May 1, 2026.

## Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

**Account No:** 000000000000

**Your bill is due:** MONTH 00, 2026

**Amount due:** \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at [customercare@pse.com](mailto:customercare@pse.com).

Thank you,  
Puget Sound Energy

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Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734