

# Monthly promotions

## June 2022 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## Wildfire preparedness

We are taking a comprehensive approach to mitigating the evolving risk of wildfires and working to ensure safety while maintaining the reliable delivery of energy. Many of our wildfire-related actions also help protect our system from other hazards, like high winds and winter storms. To prepare for the upcoming wildfire season we've done the following:

- Inspected higher-risk transmission and distribution overhead lines
- Trimmed or removed trees that could be hazardous to prevent vegetation from contacting energized conductors
- Improved our ability to detect early signs of wildfires and reduce ignitions
- Built a portfolio of projects—including replacing power poles, upgrading distribution lines and electrical equipment, and upgrading substations—to improve electric service reliability and reduce wildfire risk
- Initiated collaboration and knowledge sharing with external agencies, stakeholders and customers

We're working to protect our system this wildfire season by creating risk models, using satellite imagery to assess high-risk areas, and engaging with customers in higher wildfire risk areas to gather feedback on our plans. The ultimate priority during wildfire season will be the safety of our personnel, our customers and the communities we serve.

Learn more at [pse.com/wildfirepreparedness](https://pse.com/wildfirepreparedness).

## Stay clear of overhead power lines

With summer weather comes home improvement projects that may bring ladders and tools close to overhead power lines. Be sure to look up and around you before you start any work. Keep all objects, including yourself, at least 10 feet from any overhead line. Accidental contact, even near contact, can cause an arc flash that can result in serious injury.

[pse.com/electricsafety](https://pse.com/electricsafety)



## Customer service guarantee

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply. More at [pse.com/guarantees](https://pse.com/guarantees).



## Know the signs of a natural gas leak

You can usually detect natural gas from an odor of sulfur or rotten eggs, though it may smell different to you. But there are other tell-tale signs, especially outdoors: bubbles escaping through a puddle, dead vegetation where you wouldn't expect it, and dirt blowing up from the ground. Natural gas is lighter than air and will rise, and it can be ignited by a spark from flipping a light switch. If you detect gas, don't hesitate! Leave the area, then call PSE at **1-888-CALL-PSE**, or call **911**.

[pse.com/detectaleak](https://pse.com/detectaleak)



P.O. Box 97034  
Bellevue, WA 98009-9734

PRESORTED  
FIRST-CLASS MAIL  
U.S. POSTAGE PAID  
PSE

## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**

### **Start saving today**

With energy efficiency rebates and offers.  
Visit [pse.com/rebates](https://pse.com/rebates).





Spend less time paying bills by enrolling in AutoPay.  
Learn more at [pse.com/payment](https://pse.com/payment).





PLACE  
STAMP  
HERE

Save a stamp. Go paperless.  
Visit [pse.com/gopaperless](https://pse.com/gopaperless) for more information.

BELLEVUE, WA 98009-9269



Spend less time paying bills by enrolling in AutoPay.  
Learn more at [pse.com/payment](https://pse.com/payment).



This envelope is recyclable.

### **PSE response to Wildfires**

To help meet the challenges of wildfires we've increased tree trimming and removal, along with conducting pre-wildfire season inspections, installing tree wire, and strategic undergrounding. Visit our website at [pse.com/wildfireplan](https://pse.com/wildfireplan)

### **Transmission peak message for May**

This past month's transmission system peak occurred on May 13 at hour ending 0800.

### **May 1st Price change – electric bi-monthly customers only**

Your bill reflects changes in rates that went into effect on May 1, 2022.



## Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

**Account No:** 000000000000

**Your bill is due:** MONTH 00, 2022

**Amount due:** \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at [customercare@pse.com](mailto:customercare@pse.com).

Thank you,  
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

[ENERGY EFFICIENCY REBATES](#)



[pse.com](http://pse.com)

You're receiving this email to notify you of an update to your Puget Sound Energy account. We will always send you notifications when there are important updates regarding your service or billing. If you wish to change your delivery preferences for other messages, please [sign in](#) to your account.

© Copyright Puget Sound Energy

Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734