## Monthly promotions

## July 2020 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- The Voice customer newsletter
- Envelope messaging for current month's bill
- <u>Bill print messages</u>
- eBill notification

# THE VOICE OF MYPSE



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#### The latest news on what's powering our neighborhoods



### Let the savings shine this summer with rebates from PSE

When taking on seasonal home maintenance tasks or home updates, remember that we offer a variety of rebates to beautify your home and increase comfort, all while saving you money. Let the light shine with LED indoor, outdoor and shop light fixtures, choose ENERGY STAR<sup>®</sup> rated washers and dryers and save big when you exceed energy code on your remodel or replace your water heater.

See how much you can save at pse.com/rebates.

#### Pipeline and power line maintenance resumes using protective health measures

With Governor Inslee's phased reopening of select aspects of our community and economy, you'll see PSE and its contractors resume work to keep our gas and electric systems operating safely and reliably. For everyone's safety, our workers are wearing masks, practicing social distancing and taking other precautions. We ask you to do the same. Working together, we can help prevent the spread of the virus.

#### Stay clear of overhead power lines

With summer weather comes home improvement projects that may bring ladders and tools close to overhead power lines. Be sure to look up and around you before you start any work. Keep all objects, including yourself, at least 10 feet from any overhead line. Accidental contact, or even coming too close, can cause an arc flash that can result in serious injury.

pse.com/electricsafety

#### Safety tip: Smell gas? Leave, then call 911 or PSE

Natural gas, which is primarily methane, is colorless and odorless in its natural state. An odorant called mercaptan is added to give it a sulfur or rotten egg smell to help detect a leak. Flipping a light switch or ringing a doorbell could ignite natural gas if there's a leak, so don't take chances. If you suspect that there's a natural gas leak, leave the area then call us at 1-888-225-5773, TTY: 1-800-962-9488, or call 911.

pse.com/detectaleak

#### Want more predictable bills?

Even out your PSE bill by enrolling in our Budget Payment Plan, which spreads your estimated winter heating costs over a 12-month period and helps you plan your energy costs into your household budget. Learn more at **pse.com/payoptions**.

Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling 1-888-225-5773 and at **pse.com**.





P.O. Box 97034 Bellevue, WA 98009-9734 PRESORTED FIRST-CLASS MAIL U.S. POSTAGE PAID PSE

#### YOUR PUGET SOUND ENERGY BILL ENCLOSED

## Start saving today

With energy efficiency rebates and offers. Visit **pse.com/rebates**.



 $\checkmark$ 

#### Customer service – guaranteed.

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. For more information, visit **pse.com/guarantees.** 



PLACE STAMP HERE

Save a stamp. Go paperless. Visit **pse.com/gopaperless** for more information.

BELLEVUE, WA 98009-9269

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Go paperless

Sign up to manage your account and pay online at **pse.com/gopaperless**.



*July 2020 bill print messages* Summary page

#### Safety Tip: Call before you dig

Call **811** before digging so you don't hurt yourself or damage pipes or wires. Make the call two full business days (not including the day you call) before you dig so utilities can come out and mark their buried lines for free. washington811.com

#### July 3rd electric price change

Your electric bill reflects changes in rates that went into effect on July 3, 2020.

Transmission peak message for June 2020

This past month's transmission system peak occurred on June 25 at hour ending 1800.



## Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

 Account No:
 00000000000

 Your bill is due:
 MONTH 00, 2020

 Amount due:
 \$00.00

To view and pay your bill, simply sign into your PSE account. If you are enrolled in autopay, no additional action is required.



Thanks for being our customer! For customer service, please visit our website, download the mobile app, or email us at customercare@pse.com.

Thank you, Puget Sound Energy



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