

# Monthly promotions

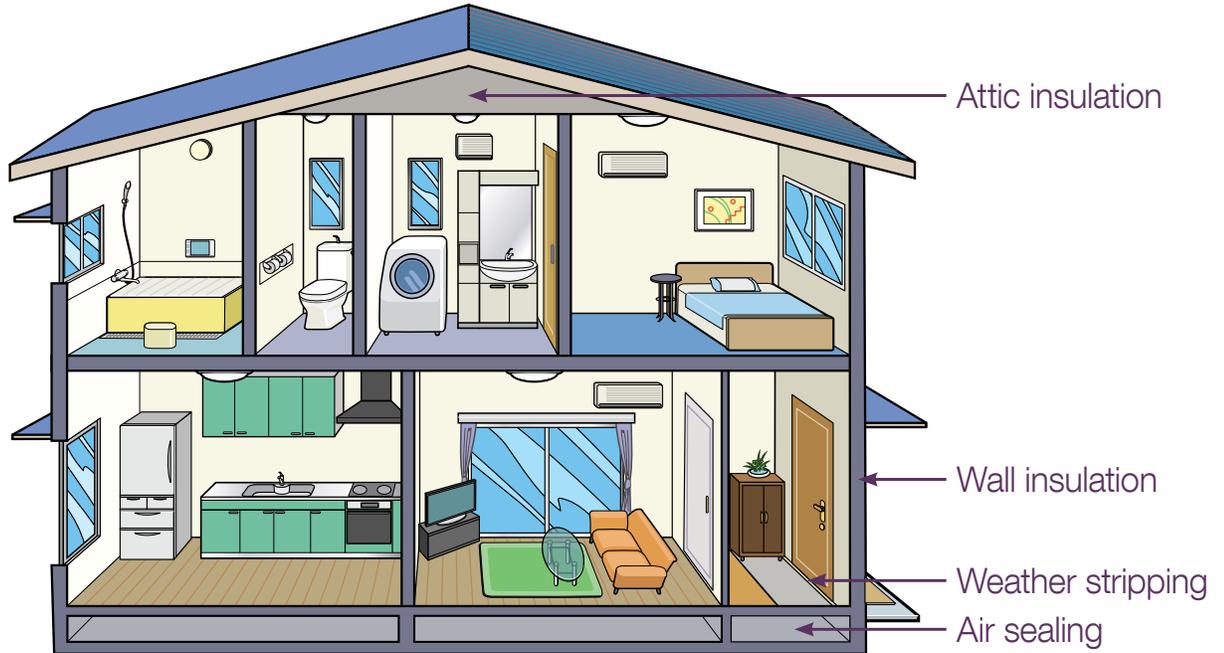
## July 2024 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)
- [2024 GRC Hearing Notice May 2024 – Electric and Gas Customers](#)
- [Climate Commitment Act Nat Gas May 2024 – Gas Customers Only](#)

The latest news on what's powering our neighborhoods



## Time to add insulation?

A home that's weatherized uses less energy. This results in lower energy bills and a more comfortable living environment for your friends and family year round. PSE offers generous rebates for adding insulation to your attic, crawlspace, walls or HVAC ducts. Weatherization by adding more insulation helps to keep warm air where it belongs in the summer and cool air where it belongs in the winter months. Act now and enjoy the cooling benefits for the last of the hot summer season!

If you think your home is abnormally cold or hot at certain times throughout the year, you could be using more energy than needed to stay comfortable.

We have several programs that can help:

### Low-cost Weatherization solutions

Weatherization rebates for all customers have increased significantly for 2024! Work with a trusted PSE recommended energy professional to take full advantage of our rebates. Learn more at [pse.com/insulation](https://pse.com/insulation)

### Free Weatherization services

Income-eligible customers can receive insulation as part of our Home Weatherization Assistance program. This life-changing program can provide thousands of dollars of upgrades to your home at no cost. Because this program is so popular, the wait times are often long to receive these free services. Learn more at [pse.com/home](https://pse.com/home)

### Weatherization for multifamily homes

If you live in an apartment, condo or townhome in a building with 5 units or more, you could be eligible for rebates through our Multifamily Retrofit program. Learn more at [pse.com/multifamily](https://pse.com/multifamily)



## You may be eligible for a bill discount

Are you looking for opportunities to reduce your energy bill? Through PSE’s Bill Discount program, you can save up to 45% on your monthly bill. Find out instantly and enroll to start saving:

Here’s how to find out if you qualify:

- Visit [pse.com/discount](https://pse.com/discount)
- Using the Bill Discount Calculator, enter the number of people in your household, the county you live in and your monthly income.
- Receive instant results, view your eligibility, and enroll to start saving!

## Know the signs of a natural gas leak

You can usually detect natural gas from an odor of sulfur or rotten eggs, though it may smell differently to you. There are other tell-tale signs, especially outdoors: bubbles escaping through a puddle, dead vegetation where you wouldn’t expect it, and dirt blowing up from the ground. If you suspect there may be a gas leak indoors, don’t flip any switches or use your landline phone as natural gas can be ignited by a spark. Instead, leave the area then call PSE at 1-888-CALL-PSE or dial 911.

[pse.com/detectaleak](https://pse.com/detectaleak)

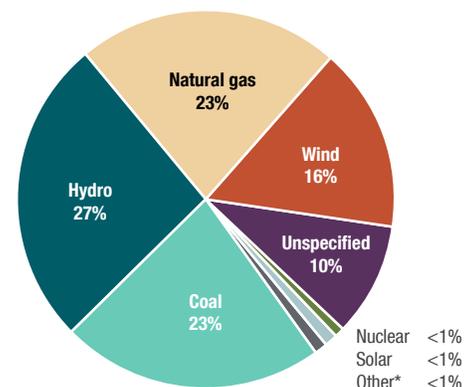
## Electricity fuel mix

### Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The PSE fuel mix for electricity delivered to customers in 2022 is detailed in the chart and graph to the right.

### 2022 electricity fuel mix

Coal	23 %
Hydroelectric	27 %
Natural Gas	23 %
Nuclear	<1 %
Other*	<1 %
Solar	<1 %
Unspecified	10 %
Wind	16 %
<b>Total</b>	<b>100 %</b>



\* Biomass, non-biogenic, and petroleum.

Source: Published by the Washington Department of Commerce, Dec. 2023, with data reported by PSE in August 2023.



P.O. Box 97034  
Bellevue, WA 98009-9734

PRESORTED  
FIRST-CLASS MAIL  
U.S. POSTAGE PAID  
PSE

## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**

### **Start saving today**

With energy efficiency rebates and offers.  
Visit [pse.com/rebates](https://pse.com/rebates).





Spend less time paying bills by enrolling in AutoPay.  
Learn more at [pse.com/payment](https://pse.com/payment).





PLACE  
STAMP  
HERE

Save a stamp. Go paperless.  
Visit [pse.com/gopaperless](https://pse.com/gopaperless) for more information.

BELLEVUE, WA 98009-9269



Spend less time paying bills by enrolling in AutoPay.  
Learn more at [pse.com/payment](https://pse.com/payment).



This envelope is recyclable.

## **July 2024 bill print messages**

### **Summary page**

#### **Customer service, guaranteed**

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees.

[pse.com/guarantees](https://pse.com/guarantees)

#### **Transmission Peak Message**

This past month's transmission system peak occurred on June 21 at hour ending 1800.

## Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

**Account No:** 000000000000

**Your bill is due:** MONTH 00, 2024

**Amount due:** \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at [customercare@pse.com](mailto:customercare@pse.com).

Thank you,  
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

[ENERGY EFFICIENCY REBATES](#)



[pse.com](http://pse.com)

You're receiving this email to notify you of an update to your Puget Sound Energy account. We will always send you notifications when there are important updates regarding your service or billing. If you wish to change your delivery preferences for other messages, please [sign in](#) to your account.

© Copyright Puget Sound Energy

Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734

# Notice of requested changes to PSE rates and public hearings

On February 15, 2024, PSE filed a general rate case with the Washington Utilities and Transportation Commission (UTC) requesting a multiyear adjustment to electric and natural gas rates. The UTC has the authority to approve rates that may be higher or lower than PSE's request. The UTC is examining the proposed rates; the examination can take up to 11 months.

## PSE has requested the following

### Electric Service

- 2025 – An overall 6.74% increase in rates generating an additional \$192.2 million in revenue. A typical residential customer using 800 kilowatt-hours would see an overall average 7.19% increase, or \$7.84 per month.
- 2026 – An overall 9.30% increase in rates generating an additional \$285.2 million in revenue. A typical residential customer using 800 kilowatt-hours would see an overall average 9.58% increase, or \$11.20 per month.

### Natural Gas Service

- 2025 – An overall 18.96% increase in rates generating an additional \$196 million in revenue. A typical residential customer using 64 therms would see an overall average 17.29% increase, or \$13.96 per month.
- 2026 – An overall 2.07% increase in rates generating an additional \$25.3 million in revenue. A typical residential customer using 64 therms would see an overall average 1.59% increase, or \$1.51 per month.

## PSE requests rate adjustments for the following reasons

- To continue to provide safe and reliable energy service through upgrades or modernization projects to existing facilities
- To deploy an advanced distribution management system to support customers' growing use of electric vehicles and distributed energy resources, such as rooftop solar, to reduce the need for large infrastructure projects
- To invest in pipeline reliability investments to enhance the safe operation of the natural gas delivery system and allow it to meet customer demands at times of peak need
- To introduce its Beaver Creek wind farm and provide 248 megawatts of clean energy to about 83,000 homes
- To fund wildfire and mitigation response that includes enhanced vegetation management and infrastructure upgrades, weather stations, AI cameras, advanced safety settings on power lines, and communications and community engagement
- To recover increased operating costs
- To set rates for a multiyear rate plan that reflect upcoming capital investments and operating costs over the two-year period

## Public hearing date and time

You may comment on the requested changes to electric and natural gas rates at a virtual public hearing held by the UTC at the date and time listed below.

Wednesday, Oct. 9, 2024, at 6 p.m.

You can participate via Zoom video conferencing meeting at the following link: <https://utc-wa-gov.zoom.us/j/89576776087?pwd=YobV4Db1sJfhqHA9pvr7S7qLd0Lwv.1>

Or join by phone by calling **253-215-8782** and entering: Meeting ID number 895 7677 6087 and passcode 994124.

If you plan to participate, please call **1-888-333-9882** at least one day before the hearing so you can be signed in. Not calling in advance will not preclude you from calling the day of the hearing.

## Other ways to comment on the proposed rates

### UTC

Send written comments to the UTC by one of the following:

Online: [utc.wa.gov/consumers/submit-comment](https://utc.wa.gov/consumers/submit-comment)

Email: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)

Phone: **1-888-333-WUTC (9882)**

U.S. mail: Utilities and Transportation Commission  
P.O. Box 47250  
Olympia, WA 98504

In your comments, please reference Dockets UE-240004 (electric service) and UG-240005 (natural gas service).

### Public Counsel

Residential and small business customers are represented in this case by the Public Counsel Unit of the Washington Office of the Attorney General.

Email: [utility@atg.wa.gov](mailto:utility@atg.wa.gov)

### PSE

To contact PSE about the rate change proposals:

Email: [customercare@pse.com](mailto:customercare@pse.com)

Phone: **1-888-225-5773**

U.S. mail: Puget Sound Energy  
Customer Care  
P.O. Box 97034  
Bellevue, WA 98009-9734

## Effects of proposed rate changes for residential electric and natural gas service

Electric service for the average residential customer (using 800 kilowatt hours of electricity per month)	Current	Proposed effective January 2025	Proposed effective January 2026*
Basic charge	\$7.49	\$9.74	\$12.66
Kilowatt-hour charge for 0–600 kWh	\$73.28	\$77.47	\$83.68
Kilowatt-hour charge for over 600 kWh	\$28.31	\$29.71	\$31.78
<b>Total bill at 800 kWh per month</b>	<b>\$109.08</b>	<b>\$116.92</b>	<b>\$128.12</b>
<b>Overall Average Bill Impact</b>		<b>\$7.84 increase</b>	<b>\$11.20 increase</b>

Natural gas service for the average residential customer (using 64 therms of natural gas per month)	Current	Proposed effective January 2025	Proposed effective January 2026*
Basic charge	\$12.50	\$14.86	\$17.67
Therm charge	\$68.22	\$79.82	\$78.52
<b>Total bill at 64 therms per month</b>	<b>\$80.72</b>	<b>\$94.68</b>	<b>\$96.19</b>
<b>Overall Average Bill Impact</b>		<b>\$13.96 increase</b>	<b>\$1.51 increase</b>

## Overall proposed rate changes for natural gas service, by rate schedule

Natural gas schedule	Type of service	Current avg. rate per therm	Proposed effective January 2025	Proposed effective January 2026
23, 53	Residential	\$1.25375	\$1.47844 (17.92% increase)	\$1.51829 (1.95% increase)
16	Gas lighting	\$1.22015	\$1.42547 (16.83% increase)	\$1.46642 (2.87% increase)
31	Commercial & industrial	\$1.12060	\$1.37956 (23.11% increase)	\$1.41507 (2.51% increase)
41	Large volume	\$0.78414	\$0.90408 (15.30% increase)	\$0.93474 (2.17% increase)
85	Interruptible	\$0.57657	\$0.63090 (9.42% increase)	\$0.65350 (1.39% increase)
86	Limited interruptible	\$0.65962	\$0.71902 (9.01% increase)	\$0.74336 (1.09% increase)
87	Non-exclusive interruptible	\$0.42003	\$0.45883 (9.24% increase)	\$0.47459 (0.73% increase)
31T	Commercial & industrial transportation	\$1.12060	\$1.37956 (23.11% increase)	\$1.41507 (2.51% increase)
41T	Large volume transportation	\$0.33723	\$0.42419 (25.79% increase)	\$0.42031 (0.30% increase)
85T	Interruptible transportation	\$0.23651	\$0.28216 (19.30% increase)	\$0.29034 (1.96% increase)
86T	Limited interruptible transportation	\$0.29141	\$0.33323 (14.35% increase)	\$0.33216 (1.23% decrease)
87T	Non-exclusive interruptible transportation	\$0.08210	\$0.11457 (39.55% increase)	\$0.12003 (3.61% increase)
88T	Exclusive interruptible transportation	\$0.03719	\$0.01789 (51.90% decrease)	\$0.01360 (30.46% decrease)
	Special Contracts	\$0.09360	\$0.09763 (4.30% increase)	\$0.10308 (4.68% increase)
<b>Overall**</b>			<b>18.96% increase</b>	<b>2.07% increase</b>

## Overall proposed rate changes for electric service, by rate schedule

Electric schedule	Type of service	Current avg. rate per kWh	Proposed effective January 2025	Proposed effective January 2026
7, 307, 317, 327	Residential	\$0.139521	\$0.149176 (6.92% increase)	\$0.162824 (9.64% increase)
8, 24, 324	Secondary voltage (50 kW or less)	\$0.134076	\$0.144574 (7.83% increase)	\$0.157847 (9.28% increase)
7A, 25, 11	Secondary voltage (over 50 kW to 350 kW)	\$0.131176	\$0.138539 (5.61% increase)	\$0.150709 (8.90% increase)
12, 26, 26P	Secondary or primary voltage (over 350 kW)	\$0.118098	\$0.124557 (5.47% increase)	\$0.134755 (8.94% increase)
29	Seasonal irrigation & drainage pumping	\$0.115750	\$0.122097 (5.48% increase)	\$0.133458 (9.02% increase)
10, 31	Primary voltage limited	\$0.113827	\$0.120435 (5.81% increase)	\$0.131587 (9.01% increase)
35	Primary voltage irrigation	\$0.094969	\$0.107600 (13.30% increase)	\$0.120776 (11.94% increase)
43	Interruptible total electric schools	\$0.116843	\$0.125348 (7.28% increase)	\$0.136698 (8.96% increase)
46	High voltage interruptible	\$0.087432	\$0.091608 (4.78% increase)	\$0.099430 (8.57% increase)
49	High voltage general	\$0.089131	\$0.093979 (5.44% increase)	\$0.101752 (8.32% increase)
50-59	Lighting (area & street)	\$0.344708	\$0.344655 (0.02% decrease)	\$0.376589 (9.16% increase)
448-459	Choice/retail wheeling	\$0.008439	\$0.008834 (4.67% increase)	\$0.008897 (0.59% increase)
	Special Contracts	\$0.020054	\$0.034626 (72.66% increase)	\$0.037674 (5.71% increase)
<b>Overall**</b>			<b>6.74% increase</b>	<b>9.30% increase</b>

\* Electric rate changes include estimated 2026 budget related to proposed trackers for illustration purposes only. 2026 rates for the proposed trackers will be submitted through separate filings related to each tracker.

\*\* Represents overall average increase without specific energy use amount.

NOTE: The figures above represent averages by rate schedule including the basic charge. Individual customers will see a change that is greater or lesser than what is shown, depending on the amount of usage and participation in optional services or bill assistance programs. Most electric and all natural gas customers are billed monthly. Some electric customers are billed every other month. During the UTC's consideration of these proposed rates, other rates may change due to pending or previously approved rate filings. To contact PSE about these proposals: email [customercare@pse.com](mailto:customercare@pse.com); call **1-888-225-5773** (TTY: **1-800-962-9498**); or write to Puget Sound Energy, ATTN: Customer Care, P.O. Box 97034, Bellevue, WA, 98009-9734. Each of the proposed requests can be accessed at <https://www.pse.com/pages/rates/pending-utc-filings>. Bill assistance programs are available to qualified customers who need help with their energy bills. PSE customers can go to <http://www.pse.com/assistance> or call **1-888-333-9882** to learn if they are eligible. Payment plans are also available.

If you need a reasonable accommodation to participate at the public comment hearing, please contact the UTC by calling **1-888-333-9882** or online [comments@utc.wa.gov](mailto:comments@utc.wa.gov) at least one week before the public comment hearing. The UTC is committed to providing reasonable accommodations to participants with disabilities.

For the effect of the proposed changes on other types of electric and natural gas services, visit [pse.com/ratecase](http://pse.com/ratecase).

Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling **1-888-225-5773** and at [pse.com](http://pse.com).

# Public Comment Hearing for Puget Sound Energy’s Climate Commitment Act Natural Gas Risk Sharing Mechanism

In 2021, the Washington State Legislature passed the Climate Commitment Act (“CCA”) which creates a market-based program (called the “cap-and-invest” program) to cap and reduce greenhouse gas emissions. This new program puts a price on greenhouse gas emissions emitted in the state and increases the cost to deliver electricity and natural gas to our customers. PSE is committed to delivering the clean energy future our customers want and need, while also maintaining the reliability and affordability our customers expect.

As directed by the UTC, we filed a CCA Risk Sharing Mechanism (“Risk Sharing Mechanism”) with the Washington Utilities and Transportation Commission (“UTC”) for approval on April 25, 2024. This proposal would provide a mechanism for sharing financial risks associated with acquiring compliance instruments (allowances or offsets) for natural gas under the CCA. If approved as filed, the Risk Sharing Mechanism would (i) reduce the amount of compliance costs customers pay if the compliance costs go above certain thresholds benchmarked by the CCA auction price in any given year, and (ii) require PSE to pay the amount of compliance costs so reduced. There are no bill or rate impacts associated with this proposal. The UTC has the authority to approve, reject, or approve with conditions PSE’s Risk Sharing Mechanism. The proposal is available for review on the UTC’s website under Docket UG-230968 at the following link: [utc.wa.gov/casedocket/2023/230968](https://utc.wa.gov/casedocket/2023/230968)

You may comment on PSE’s Risk Sharing Mechanism at a virtual public hearing being held by the UTC at the date and time listed on the right. If you plan to participate, please call **1-888-333-9882** at least one day before the hearing so you can be signed in. Not calling in advance will not preclude you from calling the day of the hearing.

If you need a reasonable accommodation to participate at the public comment hearing, please contact the UTC at **1-888-333-9882** or [comments@utc.wa.gov](mailto:comments@utc.wa.gov) at least one week before the public comment hearing. The UTC is committed to providing reasonable accommodations to participants with disabilities.

## Public hearing

Thursday, October 8, 2024, at 6 p.m.

You can participate online via the video conferencing service Zoom, with the following link <https://utc-wa-gov.zoom.us/j/86748347741?pwd=pCpTCyUXVb1TaaFDUcmjRf1cHktogE.1>

Or join by phone by calling **1-253-215-8782** and entering meeting ID number 867 4834 7741 and passcode 319407.

If you plan to participate, please call **1-888-333-9882** at least one day before the hearing so you can be signed in. Not calling in advance will not preclude you from calling the day of the hearing.

## Other ways to comment on the natural gas Risk Sharing Mechanism

In your comments, please reference Docket UG-230968

### UTC

Send comments to the UTC by one of the following:

Online: [utc.wa.gov/consumers/submit-comment](https://utc.wa.gov/consumers/submit-comment)

Email: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)

Phone: **1-888-333-WUTC (9882)**

U.S. mail: Utilities and Transportation Commission  
P.O. Box 47250  
Olympia, WA 98504

### Public Counsel

Residential and small business customers are represented in this case by the Public Counsel Unit of the Washington Office of the Attorney General.

Email: [utility@atg.wa.gov](mailto:utility@atg.wa.gov)

Phone: **206-464-7744**

U.S. mail: Public Counsel Unit  
Attorney General’s Office  
800 Fifth Ave, Suite 2000  
Seattle, WA 98104

### To contact PSE about the natural gas Risk Sharing Mechanism

Email: [customercare@pse.com](mailto:customercare@pse.com)

Phone: **1-888-225-5773**

U.S. mail: Puget Sound Energy  
Customer Care  
P.O. Box 97034  
Bellevue, WA 98009-9734