

Monthly promotions

July 2025 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)
- [Public Hearing Notice – Gas and Electric Customers](#)

The latest news on what's powering our neighborhoods



Moving overhead power lines underground

We know our customers count on us to provide safe and reliable energy 24/7. That's why we work year-round to maintain, upgrade and modernize our energy infrastructure, so we can keep the power flowing.

One of the ways in which we're working to strengthen the electric system and improve reliability is by burying overhead power lines. Nearly 60% of PSE's electric distribution system is already underground, but we're not stopping there. Over the next few years we're moving hundreds more miles of power lines underground, focusing on areas where wildfires pose the greatest risk.

Learn more at [PSE.com/Reliability](https://www.pse.com/Reliability)

Start your renewable energy journey

You can make a positive difference for the environment and be part of a cleaner energy future today. We offer a variety of flexible renewable energy programs for your home or business to fit your budget and sustainability goals. Our programs are easy, affordable ways to reduce your carbon footprint, all with no equipment to install or maintain, starting at just \$4 per month.

Learn more and enroll at PSE.com/Renewables

2024 Historic and 2025 Prospective Product Content Labels

	Fuel/Product	Historic %	Historic locations	Prospective %	Prospective locations
Green Power	Wind	56.56%	CO, MT, OR, UT, WA, WY	63%	BC, AZ, CA, CO, ID, MT, NM, NV, OR, UT, WA or WY
	Solar	43.44%	CO, NM, UT, WA, WY	36%	BC, AZ, CA, CO, ID, MT, NM, NV, OR, UT, WA or WY
	Biogas	N/A	N/A	1%	WA
Solar Choice	Solar	100%	CO, NM, UT, WA, WY	100%	BC, AZ, CA, CO, ID, MT, NM, NV, OR, UT, WA or WY
Community Solar	Solar	100%	WA	100%	WA
Renewable Natural Gas	Landfill gas	100%	WA	100%	WA
Carbon Balance	Improved forestry management	100%	WA, BC	100%	WA, OR, ID, MT, CO, WY, UT, BC or AK

This chart provides the renewable resource mix in the PSE renewables programs in 2024, as well as the projected resource mix in 2025

Your nose knows

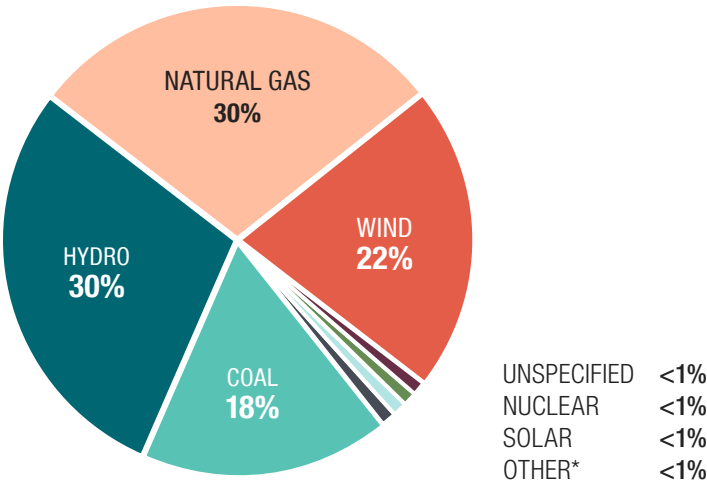
Your nose will tell you when there’s a natural gas leak. We add a compound called mercaptan that creates a distinctive rotten egg smell. If you detect this odor, leave the area immediately and call 911 or PSE from a safe location. Remember: Don’t use phones or electrical switches inside, as they may create sparks. For more information, visit PSE.com/DetectALeak

2023 Electricity Fuel Mix

Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The PSE fuel mix for electricity delivered to customers in 2023 is detailed in the chart and graph below.

Fuel	Percentage
Coal	18%
Hydroelectric	30%
Natural Gas	30%
Nuclear	<1%
Other*	<1%
Solar	<1%
Unspecified	<1%
Wind	22%
Total	100%



* Biomass, non-biogenic and petroleum.

Source: Published by the Washington Department of Commerce, Dec. 2024, with data reported by PSE in August 2024.



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July 2025 bill print messages

Summary page

Customer service guaranteed

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees.

pse.com/guarantees

Transmission Peak Message

This past month's transmission system peak occurred on June 9 at hour ending 1800.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2025

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



pse.com

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Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734

Notice of requested changes to PSE rates and public hearings



On December 19, 2024, the Washington Utilities and Transportation Commission ("UTC") allowed PSE's requested electric rate increases in Docket UE-240729 and requested natural gas rate decreases in Docket UG-240884 to go into effect on January 1, 2025, on an interim basis, subject to refund.

The UTC has the authority to set final rates that may vary from PSE's filed rates, either higher or lower or structured differently, depending on the results of its review.

PSE has requested the following:

Docket UE-240729:

On September 30, 2024, we filed with the UTC proposed annual revisions to rates under electric Schedule 141COL Colstrip Adjustment Rider. Schedule 141COL either collects or passes back to customers all of PSE's costs including capital investments and benefits, such as tax credits, associated with the Montana Colstrip coal-fired generating facility. Beginning in 2026, only decommissioning and remediation related costs will be included in the rate schedule in compliance with the Clean Energy Transformation Act. The filing, affecting most electric customers, represents an overall average increase to rates of 0.14 percent or \$4.1 million. A typical residential electric customer using 800 kWh per month would see an average monthly increase of \$0.18.

On December 19, 2024 the UTC allowed PSE's rate increase to go into effect on January 1, 2025, on an interim basis, subject to refund, and also entered Order 01 Complaint and Order Allowing Rates Subject to Later Review and Refund; Setting Matter for Adjudication. This allows the UTC to further investigate the capital investments in PSE's filing and determine whether they are recoverable by law and prudent for Washington rate payers.

Docket UG-240884:

On November 15, 2024, we filed with the UTC proposed revisions to rates charged under natural gas Schedule 111 Greenhouse Gas Emissions Cap and Invest Adjustment. The proposal represented an overall average decrease to rates of 5.37 percent, or \$65.8 million, although some customers experienced an increase. A typical residential natural gas customer using 64 therms per month would see an average monthly decrease of \$3.51.

On December 20, 2024, the UTC issued Corrected Order 01 which allowed the proposed rates to become effective on January 1, 2025, on an interim basis, subject to refund, and set the matter for adjudication. The UTC expressed an interest in more time to investigate our proposal due to the complexity of the filing, which included a revision to our Climate Commitment Act ("CCA") compliance cost forecasting methodology.

Reasonable accommodations:

If you need a reasonable accommodation to participate at the public comment hearing, please contact the WUTC at 1-888-333-9882 or comments@utc.wa.gov at least one week before the public comment hearing. The WUTC is committed to providing reasonable accommodations to participants with disabilities.

Bill assistance:

PSE customers can go to pse.com/assistance or call 1-888-225-5773 to learn if they are eligible. Payment plans are also available.

Public hearing date and time:

You may comment on the requested changes to electric and natural gas rates at a virtual public hearing held by the UTC at the date and time listed below.

Thursday, Aug. 28, 2025, at 6 p.m.

You can participate virtually via Zoom, meeting at the following link: <https://utc-wa-gov.zoom.us/j/81225768405?pwd=yaschcsFTy1saRDYgdBsy2XRaEPLO.1>

Or by phone by calling 253-215-8782 and entering: Meeting ID number 812 2576 8405 and passcode 086552.

If you plan to participate, please call 1-888-333-9882 at least one day before the hearing to sign in. Not calling in advance will not preclude you from calling the day of the hearing.

Other ways to comment on the proposed rates:

UTC

Send written comments to the UTC by one of the following:

Online: www.utc.wa.gov/consumers/submit-comment

Email: comments@utc.wa.gov

Phone: 1-888-333-WUTC (9882)

U.S. mail: Washington Utilities and Transportation Commission
P.O. Box 47250,
Olympia WA 98504

In your comments, please include your name and mailing address and reference Dockets UE-240729 (electric service) and UG-240884 (natural gas service).

Public Counsel

Residential and small business customers are represented in this case by the Public Counsel Unit of the Washington Office of the Attorney General.

Email: utility@atg.wa.gov

PSE

To contact PSE about the rate change proposals:

Email: customercare@pse.com

U.S. mail: Puget Sound Energy
Customer Care
P.O. Box 97034
Bellevue WA 98009-9734

Overall proposed rate changes for electric service, by rate schedule (Docket UE-240729):

Electric schedule	Type of service	Schedule 141 COL Average Rate per kWh	Total Average Rate per kWh
7, 307, 317, 327	Residential	\$0.002957	\$0.161538
8, 24, 324	Secondary voltage (50 kW or less)	\$0.002687	\$0.159182
7A, 25, 11	Secondary voltage (over 50 kW to 350 kW)	\$0.000523	\$0.146861
12, 26, 26P	Secondary or primary voltage (over 350 kW)	\$0.000441	\$0.131755
29	Seasonal irrigation & drainage pumping	\$0.000578	\$0.128019
10, 31	Primary voltage limited	\$0.000455	\$0.128029
35	Primary voltage irrigation	\$0.000255	\$0.112055
43	Interruptible total electric schools	\$0.000108	\$0.132897
46	High voltage interruptible	\$0.000112	\$0.098925
49	High voltage general	\$0.000418	\$0.103067
50-59	Lighting (area & street)	\$0.001360	\$0.375900
448-459	Choice/retail wheeling	\$0.000000	\$0.008913
	Special Contracts	\$0.000000	\$0.031633

Overall proposed rate changes for natural gas service, by rate schedule (Docket UG-240884):

Natural gas schedule	Type of service	Schedule 111 Average Rate per Therm*	Total Average Rate per Therm
23, 53	Residential	\$0.01384	\$1.53244
16	Gas lighting	-\$0.02885	\$1.38056
31	Commercial & Industrial	-\$0.00260	\$1.35430
41	Large volume	-\$0.03039	\$0.90231
85	Interruptible	-\$0.03719	\$0.66221
86	Limited interruptible	-\$0.05195	\$0.72383
87	Non-exclusive interruptible	-\$0.55522	\$0.57964
31T	Commercial & industrial transportation	\$0.00000	\$0.79200
41T	Large volume transportation	-\$0.03955	\$0.24990
85T	Interruptible Transportation	-\$0.03079	\$0.12943
86T	Limited interruptible transportation	-\$0.07947	\$0.13619
87T	Non-exclusive interruptible transportation	-\$0.00268	\$0.08620
88T	Distribution System Transportation Service (Exclusive Interruptible)	\$0.01623	\$0.14298
	Special Contracts	-\$0.03068	\$0.03967

* Rates represented are a blended rate combining the non-volumetric State Carbon Reduction Credit with the monthly State Carbon Reduction Charge.

NOTE: The figures above represent averages by rate schedule including the basic charge. Individual customers will see a change that is greater or lesser than what is shown, depending on the amount of usage and participation in optional services or bill assistance programs. Most electric customers are billed monthly. Some electric customers are billed every other month. During the UTC's consideration of these proposed rates, other rates may change due to pending or previously approved rate filings.

Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling 1-888-225-5773 and at pse.com.