

Monthly promotions

August 2022 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [General Rate Case Insert](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Don't dig into danger

Before doing any kind of digging in your yard, call 811 because a variety of buried utilities may rest underneath your lawn. Cable TV, water, natural gas, and electric lines could all be present. Digging into gas or electric lines could lead to severe injury, a hefty repair bill, or cause a power outage.

So, don't take a chance. Call 811 two business days (not counting the day you call) before you dig. Outline your dig area in white paint so that the utilities will know where to mark. Utility-owned lines are marked for free.

TOGETHER, we're saving energy

This year, over 6,500 PSE customers like you pledged to use less energy and reduce your environmental impact. Whether it's switching to LED light bulbs, upgrading your windows or installing efficient air conditioning, PSE offers rebates to make saving energy more affordable and accessible.

We're committed to helping you meet your goals through our energy efficiency rebates and grants and working with communities to create local, sustainable sources of clean energy.

Learn more about our aspirational goal at pse.com/TOGETHER.

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee. Conditions apply.

More at pse.com/guarantees.



Wildfire season

We are taking a comprehensive approach to mitigating the evolving risk of wildfires and working to ensure safety while maintaining the reliable delivery of energy. Many of our wildfire-related actions also help protect our system from other hazards, like high winds and winter storms.

To learn more about our Wildfire Preparedness Plan visit pse.com/wildfirepreparedness.

Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling 1-888-225-5773 and at pse.com.



Notice of requested changes to PSE rates and public hearings



On January 31, 2022, PSE filed a general rate case with the Washington Utilities and Transportation Commission (UTC) requesting a multiyear adjustment to electric and natural gas rates.

The UTC has the authority to approve rates which may be higher or lower than PSE's request. The UTC is examining the proposed rates; the examination can take up to 11 months. The new rates are proposed to become effective on January 1, 2023.

PSE has requested the following:

Electric Service -

- 2023 – An overall 13.59% increase in rates generating an additional \$310.6 million in revenue. Residential customers would see an overall average 15.80% increase.
- 2024 – An overall 2.41% increase in rates generating an additional \$63.1 million in revenue. Residential customers would see an overall average 2.62% increase.
- 2025 – An overall 1.18% increase in rates generating an additional \$31.8 million in revenue. Residential customers would see an overall average 1.20% increase.

Natural Gas Service -

- 2023 – An overall 12.98% increase in rates generating an additional \$143 million in revenue. Residential customers would see an overall average 12.15% increase.
- 2024 – An overall 2.29% increase in rates generating an additional \$28.5 million in revenue. Residential customers would see an overall average 2.19% increase.
- 2025 – An overall 1.82% increase in rates generating an additional \$23.3 million in revenue. Residential customers would see an overall average 1.74% increase.

PSE requests rate adjustments for the following reasons:

- To continue to provide safe and reliable energy service
- To decarbonize its energy systems to comply with state mandates and meet the expectations of customers and stakeholders
- To recover more than four years of capital and operating investments made on behalf of customers and not currently included in PSE's rates
- To recover increased operating costs
- To set rates for a multiyear rate plan that reflect upcoming capital investments and operating costs over the three-year period
- To increase PSE's authorized return on equity from 9.4% to 9.9%

Public hearing date and time:

You may comment on the requested changes to electric and natural gas rates at a virtual public hearing held by the UTC at the date and time listed below.

Wednesday, Sep. 28, 2022, at 6 p.m.

You can participate via Zoom, meeting information can be found at www.utc.wa.gov/220066. Or by phone by calling 253-215-8782 and entering: Meeting ID number 834 6224 4485 and passcode 772950.

If you plan to participate, please call 1-888-333-9882 at least one day before the hearing so you can be signed in.

Not calling in advance will not preclude you from calling the day of the hearing.

Other ways to comment on the proposed rates:

UTC

Send written comments to the UTC by one of the following:

Online: www.utc.wa.gov/consumers/submit-comment

Email: comments@utc.wa.gov
Phone: 1-888-333-WUTC (9882)
U.S. mail: UTC P.O. Box 47250
Olympia, WA 98504

In your comments, please reference Dockets UE-220066 (electric service) and UG-220067 (natural gas service).

Public Counsel

Residential and small business customers are represented in this case by the Public Counsel Unit of the Washington Office of the Attorney General.

Email: utility@atg.wa.gov

PSE

To contact PSE about the rate change proposals:

Email: customercare@pse.com
U.S. mail: Puget Sound Energy
Customer Care
P.O. Box 97034
Bellevue WA 98009-9734

Effects of proposed rate changes for residential electric and natural gas service:

Electric service for the average residential customer (using 800 kilowatt hours of electricity per month)	Current	Proposed eff. January 1, 2023	Proposed eff. January 1, 2024	Proposed eff. January 1, 2025
	Kilowatt-hour charge for 0–600 kWh	\$58.08	\$68.46	\$70.54
Kilowatt-hour charge for > 600 kWh	\$23.33	\$26.73	\$27.42	\$27.75
Basic charge	\$7.49	\$8.24	\$8.24	\$8.24
Total bill at 800 kWh per month	\$88.90	\$103.43	\$106.20	\$107.51
Overall Average Bill Impact		\$14.53 increase	\$2.77 increase	\$1.31 increase
Percent Change		16.34% increase	2.68% increase	1.23% increase

Natural gas service for the average residential customer (using 64 therms of natural gas per month)	Current	Proposed eff. January 1, 2023	Proposed eff. January 1, 2024	Proposed eff. January 1, 2025
	Therm charge	\$64.17	\$72.13	\$73.99
Basic charge	\$11.52	\$12.75	\$12.75	\$12.75
Total bill at 64 therms per month	\$75.69	84.88	\$86.74	\$88.25
Overall Average Bill Impact		\$9.19 increase	\$1.86 increase	\$1.51 increase
Percent Change		12.14% increase	2.19% increase	1.74% increase

Overall proposed rate changes for natural gas service, by rate schedule:

Natural gas schedule	Type of service	Current Avg. rate per therm	Proposed eff. January 1, 2023	Proposed eff. January 1, 2024	Proposed eff. January 1, 2025
23, 53	Residential	\$1.18238	\$1.32602 (12.15% increase)	\$1.35182 (2.19% increase)	\$1.38124 (1.74% increase)
31	Commercial & Industrial	\$1.08248	\$1.24294 (14.82% increase)	\$1.26749 (2.50% increase)	\$1.29871 (2.00% increase)
41	Large volume	\$0.72414	\$0.79881 (10.31% increase)	\$0.81206 (1.64% increase)	\$0.82589 (1.31% increase)
85	Interruptible	\$0.56757	\$0.61281 (7.97% increase)	\$0.62674 (1.46% increase)	\$0.63764 (1.21% increase)
86	Limited interruptible	\$0.64997	\$0.67650 (4.08% increase)	\$0.69508 (1.67% increase)	\$0.70841 (1.51% increase)
87	Non-exclusive interruptible	\$0.50883	\$0.53255 (4.66% increase)	\$0.53842 (0.58% increase)	\$0.54208 (0.45% increase)
31T	Commercial & industrial transportation	\$0.72092	\$0.86526 (20.02% increase)	\$0.90695 (3.52% increase)	\$0.94111 (2.78% increase)
41T	Large volume transportation	\$0.19131	\$0.25289 (32.19% increase)	\$0.25765 (5.36% increase)	\$0.26672 (4.17% increase)
85T	Interruptible Transportation	\$0.11085	\$0.15050 (35.77% increase)	\$0.16046 (5.97% increase)	\$0.16880 (4.75% increase)
86T	Limited interruptible transportation	\$0.26767	\$0.29420 (9.91% increase)	\$0.28903 (4.12% increase)	\$0.29392 (3.72% increase)
87T	Non-exclusive interruptible transportation	\$0.04737	\$0.06764 (42.77% increase)	\$0.06605 (4.89% increase)	\$0.06853 (3.69% increase)
16	Gas lighting	\$1.14845	\$1.29070 (12.39% increase)	\$1.31971 (2.25% increase)	\$1.34334 (1.79% increase)
	Special Contracts	\$0.05457	\$0.05829 (6.82% increase)	\$0.05847 (0.00% increase)	\$0.05888 (0.00% increase)
Overall			12.98% increase	2.29% increase	1.82% increase

Overall proposed rate changes for electric service, by rate schedule:

Electric schedule	Type of service	Current Avg. rate per kWh	Proposed January 1, 2023	Proposed January 1, 2024	Proposed January 1, 2025
7	Residential	\$0.114385	\$0.132460 (15.80% increase)	\$0.135955 (2.62% increase)	\$0.137655 (1.20% increase)
24, 8	Secondary voltage (50 kW or less)	\$0.118138	\$0.131110 (10.98% increase)	\$0.133773 (2.03% increase)	\$0.135395 (1.12% increase)
25, 11, 7A	Secondary voltage (over 50 kW to 350 kW)	\$0.108258	\$0.121353 (12.10% increase)	\$0.124045 (2.20% increase)	\$0.125603 (1.19% increase)
26, 12, 26P	Secondary or primary voltage (over 350 kW)	\$0.100285	\$0.110718 (10.40% increase)	\$0.112836 (2.12% increase)	\$0.114139 (1.13% increase)
29	Seasonal irrigation & drainage pumping	\$0.094238	\$0.107632 (14.21% increase)	\$0.110568 (2.45% increase)	\$0.112248 (1.41% increase)
31, 10	Primary voltage limited	\$0.099013	\$0.109768 (10.86% increase)	\$0.112042 (2.27% increase)	\$0.113513 (1.30% increase)
35	Primary voltage irrigation	\$0.066698	\$0.084498 (26.69% increase)	\$0.087772 (4.04% increase)	\$0.089062 (1.46% increase)
43	Interruptible total electric schools	\$0.105096	\$0.114217 (8.68% increase)	\$0.116289 (1.84% increase)	\$0.117132 (0.52% increase)
46	High voltage interruptible	\$0.075424	\$0.078874 (4.57% increase)	\$0.080262 (1.80% increase)	\$0.080941 (0.83% increase)
49	High voltage general	\$0.077006	\$0.080653 (4.74% increase)	\$0.082228 (1.92% increase)	\$0.083700 (1.61% increase)
50-59	Lighting (area & street)	\$0.274315	\$0.335349 (22.25% increase)	\$0.348901 (4.05% increase)	\$0.353293 (1.26% increase)
448-459	Choice/retail wheeling	\$0.006058	\$0.006161 (1.71% increase)	\$0.006185 (0.37% increase)	\$0.006219 (0.06% increase)
	Special Contracts	\$0.022180	\$0.022687 (2.29% increase)	\$0.023274 (2.76% increase)	\$0.023409 (0.41% increase)
Overall			13.59% increase	2.41% increase	1.18% increase

** Represents overall average increase without specific energy use amount.

NOTE: The figures above and below represent averages by rate schedule including the basic charge. Individual customers will see a change that is greater or less than what is shown, depending on the amount of usage. Most electric and all natural gas customers are billed monthly. Some electric customers are billed every other month. During the UTC's consideration of these proposed rates, other rates may change due to pending or previously approved rate filings.

For the effect of the proposed changes on other types of electric and natural gas services, visit pse.com/ratecase.



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This envelope is recyclable.

PSE response to Wildfires

To help meet the challenges of wildfires we've increased tree trimming and removal, along with conducting pre-wildfire season inspections, installing tree wire, and strategic undergrounding. Visit our website at

pse.com/wildfireplan

Transmission peak message for July

This past month's transmission system peak occurred on July 28 at hour ending 1800.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2022

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

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