

Monthly promotions

August 2023 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Weatherize this summer

Weatherizing your home is one of the most cost-effective ways to lower your energy bill and keep your home comfortable this summer. Upgrades like insulation and air sealing help keep your home cool by blocking outside heat and preventing the loss of conditioned air, so you don't have to spend more than necessary to run your fan or air conditioning. Weatherizing your home can also improve indoor air quality by preventing smoke and other pollution from entering your home.

You can save on a wide range of weatherization upgrades with our rebates. Visit pse.com/insulation to learn more. Or, if you're ready to schedule an appointment with a contractor, visit pse.com/rep to find a PSE Recommended Energy Professional near you.

Don't dig into danger

Before doing any kind of digging in your yard, call **811** because a variety of buried utilities may lay underneath your lawn. Cable TV, water, natural gas and electric lines could all be present. Digging into gas or electric lines could lead to severe injury, a hefty repair bill, or cause a power outage. Don't take any chances. Call **811** two business days (not counting the day you call) before you dig. Outline your dig area in white paint so that the utilities will know where to mark. Utility-owned lines are marked for free.

See something, say something

Safety is our top priority. We have many facilities throughout the state of Washington and want to ensure that energy is delivered safely and reliably. If you see suspicious activity in or around a PSE facility, please call **911**. Be prepared to report the details of what you observe when calling, such as location, time and what is occurring.

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee.
- 24-consecutive-hour non-major storm power outage restoration guarantee.
- 120-consecutive-hour power outage restoration guarantee. Conditions apply.

More at pse.com/guarantees.



Wildfire season

Our Wildfire Mitigation and Response Program includes our year-round efforts to prepare for and help prevent wildfires in our service area. During the summer, our system operators monitor real-time weather information and fire risk modeling to evaluate the condition of the electric system. During high wildfire risk conditions, such as a Red Flag Warning, we may implement operational procedures to reduce fire risk, such as pausing maintenance work. We are working to ensure safety while maintaining the reliable delivery of energy to our customers.

To learn more about our Wildfire Program and find resources to prepare your family and community, visit pse.com/wildfireplan.

Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling 1-888-225-5773 and at pse.com.





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Wildfire season is here

During high wildfire risk conditions, PSE's system operators monitor real-time weather information and may implement operational procedures to reduce fire risk, such as pausing maintenance work or increasing power line inspections. We are working to ensure safety while maintaining the reliable delivery of energy to our customers.

pse.com/wildfireplan

Transmission Message

This past month's transmission system peak occurred on July 5th at hour ending 1800.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2023

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

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