

Monthly promotions

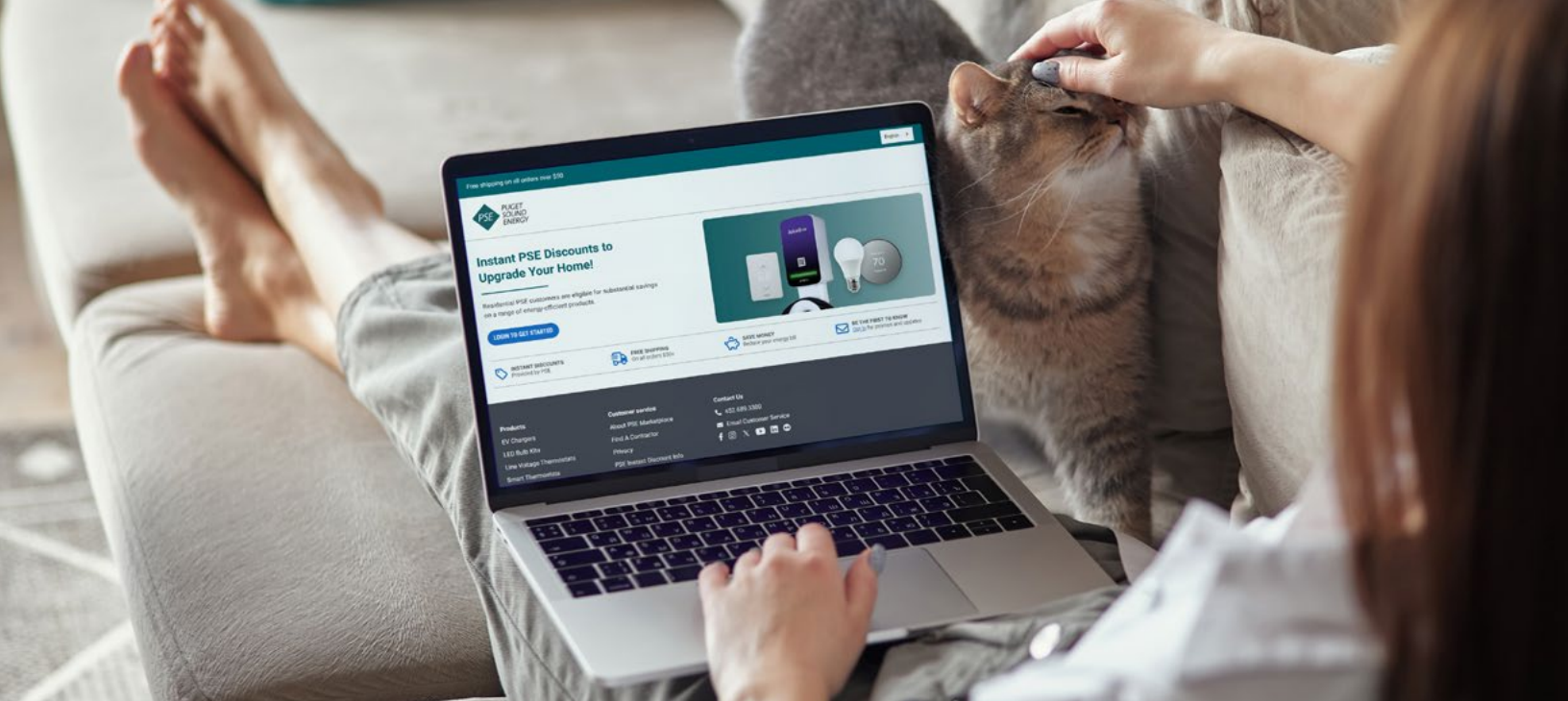
August 2024 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)
- [2024 GRC Hearing Notice May 2024 – Electric and Gas Customers](#)
- [Climate Commitment Act Nat Gas May 2024 – Gas Customers Only](#)

The latest news on what's powering our neighborhoods



Introducing the all-new PSE Marketplace

Shopping for energy-efficient home products has never been easier with the newly updated PSE Marketplace! Navigate smoothly through its fresh layout, get easy referrals to PSE's Recommended Energy Professionals for installation, and see instant savings with PSE rebates applied automatically at checkout.*

Browse a range of items from top brands and take advantage of free shipping on most items:

- Smart thermostats — Control your home's temperature from anywhere via phone, with many models including features such as detailed energy usage reports, advanced scheduling options, and integration with smart home systems — all helping to reduce your energy use and bill.

Get a \$75 PSE instant discount on models from ecobee, Sensi, and Google Nest, as well as line voltage connected thermostats from Mysa and Sinopé.

- EV chargers — Experience faster and more convenient electric vehicle charging at home when you upgrade to a new Level 2 EV charger.

Get a \$300 PSE instant discount on plug-in and hardwired models from ChargePoint, Enel X, WallBox, and EvoCharge (residential electric customers only).

Visit pse.com/marketplace to shop now.

*Discount limits and eligibility rules apply, please review full details online

Clean Energy 101: The electric grid

A cleaner energy future doesn't just mean using more carbon-free sources of energy. It also requires a reliable electric grid.

So what is the electric grid? It is the system that moves electricity from where it is created to different locations where it is used, such as your home or workplace. Electricity can be made at lots of places: a wind farm in central Washington, dams such as PSE's [Baker River Hydroelectric Project](#), and even solar panels on your neighbor's roof. The grid moves this electricity through transmission wires, substations, and the power lines in your neighborhood.

To learn more about the electric grid and PSE's role, visit pse.com/gridmodernization.

Staying safe during wildfire season

As our state's largest utility, Puget Sound Energy takes a comprehensive approach to the evolving risk of wildfires, working year-round to ensure safety while balancing the reliable delivery of energy to our communities.

Even though summer's coming to an end, we're still in wildfire season. It's important to be prepared in case there's an emergency.

- Visit pse.com/psps to learn about Public Safety Power Shutoffs and how they work.
- Have a household plan and an emergency kit that's ready and easy to access.
- If you have home medical equipment that relies on electricity, you may qualify for Life Support status on your account. Visit pse.com/medical for more information.

Learn more: pse.com/wildfire



Don't dig into danger

More than 40% of people don't contact 811 because they think their project is too shallow to require it. But you could mistakenly hit a utility line while doing simple gardening projects like planting a tree, removing tree roots, staking tomatoes or installing a retaining wall. Hitting a buried line can not only cost money to repair but could cause serious injury. No matter the size of your project, be safe and contact 811 at least two days before you do any project to have the location of buried utilities marked for free. Learn more at digsafewa.com.



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Learn more at **pse.com/payment**.



This envelope is recyclable.

Public Safety Power Shutoff

During weather conditions that pose a high risk for wildfire, PSE may temporarily shut off power lines, called a Public Safety Power Shutoff (PSPS) to help prevent fires from starting. Learn more about this tool of last resort and how you can prepare: pse.com/psps

Transmission Peak Message

This past month's transmission system peak occurred on July 9 at hour ending 1800.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2024

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



pse.com

You're receiving this email to notify you of an update to your Puget Sound Energy account. We will always send you notifications when there are important updates regarding your service or billing. If you wish to change your delivery preferences for other messages, please [sign in](#) to your account.

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Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734

Notice of requested changes to PSE rates and public hearings

On February 15, 2024, PSE filed a general rate case with the Washington Utilities and Transportation Commission (UTC) requesting a multiyear adjustment to electric and natural gas rates. The UTC has the authority to approve rates that may be higher or lower than PSE's request. The UTC is examining the proposed rates; the examination can take up to 11 months.

PSE has requested the following

Electric Service

- 2025 – An overall 6.74% increase in rates generating an additional \$192.2 million in revenue. A typical residential customer using 800 kilowatt-hours would see an overall average 7.19% increase, or \$7.84 per month.
- 2026 – An overall 9.30% increase in rates generating an additional \$285.2 million in revenue. A typical residential customer using 800 kilowatt-hours would see an overall average 9.58% increase, or \$11.20 per month.

Natural Gas Service

- 2025 – An overall 18.96% increase in rates generating an additional \$196 million in revenue. A typical residential customer using 64 therms would see an overall average 17.29% increase, or \$13.96 per month.
- 2026 – An overall 2.07% increase in rates generating an additional \$25.3 million in revenue. A typical residential customer using 64 therms would see an overall average 1.59% increase, or \$1.51 per month.

PSE requests rate adjustments for the following reasons

- To continue to provide safe and reliable energy service through upgrades or modernization projects to existing facilities
- To deploy an advanced distribution management system to support customers' growing use of electric vehicles and distributed energy resources, such as rooftop solar, to reduce the need for large infrastructure projects
- To invest in pipeline reliability investments to enhance the safe operation of the natural gas delivery system and allow it to meet customer demands at times of peak need
- To introduce its Beaver Creek wind farm and provide 248 megawatts of clean energy to about 83,000 homes
- To fund wildfire and mitigation response that includes enhanced vegetation management and infrastructure upgrades, weather stations, AI cameras, advanced safety settings on power lines, and communications and community engagement
- To recover increased operating costs
- To set rates for a multiyear rate plan that reflect upcoming capital investments and operating costs over the two-year period

Public hearing date and time

You may comment on the requested changes to electric and natural gas rates at a virtual public hearing held by the UTC at the date and time listed below.

Wednesday, Oct. 9, 2024, at 6 p.m.

You can participate via Zoom video conferencing meeting at the following link: <https://utc-wa-gov.zoom.us/j/89576776087?pwd=YobV4Db1sJfhqHA9pvr7S7qLd0Lwv.1>

Or join by phone by calling **253-215-8782** and entering: Meeting ID number 895 7677 6087 and passcode 994124.

If you plan to participate, please call **1-888-333-9882** at least one day before the hearing so you can be signed in. Not calling in advance will not preclude you from calling the day of the hearing.

Other ways to comment on the proposed rates

UTC

Send written comments to the UTC by one of the following:

Online: utc.wa.gov/consumers/submit-comment

Email: comments@utc.wa.gov

Phone: **1-888-333-WUTC (9882)**

U.S. mail: Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504

In your comments, please reference Dockets UE-240004 (electric service) and UG-240005 (natural gas service).

Public Counsel

Residential and small business customers are represented in this case by the Public Counsel Unit of the Washington Office of the Attorney General.

Email: utility@atg.wa.gov

PSE

To contact PSE about the rate change proposals:

Email: customercare@pse.com

Phone: **1-888-225-5773**

U.S. mail: Puget Sound Energy
Customer Care
P.O. Box 97034
Bellevue, WA 98009-9734

Effects of proposed rate changes for residential electric and natural gas service

| Electric service for the average residential customer (using 800 kilowatt hours of electricity per month) | Current | Proposed effective January 2025 | Proposed effective January 2026* |
|--|-----------------|------------------------------------|-------------------------------------|
| Basic charge | \$7.49 | \$9.74 | \$12.66 |
| Kilowatt-hour charge for 0–600 kWh | \$73.28 | \$77.47 | \$83.68 |
| Kilowatt-hour charge for over 600 kWh | \$28.31 | \$29.71 | \$31.78 |
| Total bill at 800 kWh per month | \$109.08 | \$116.92 | \$128.12 |
| Overall Average Bill Impact | | \$7.84 increase | \$11.20 increase |

| Natural gas service for the average residential customer (using 64 therms of natural gas per month) | Current | Proposed effective January 2025 | Proposed effective January 2026* |
|--|----------------|------------------------------------|-------------------------------------|
| Basic charge | \$12.50 | \$14.86 | \$17.67 |
| Therm charge | \$68.22 | \$79.82 | \$78.52 |
| Total bill at 64 therms per month | \$80.72 | \$94.68 | \$96.19 |
| Overall Average Bill Impact | | \$13.96 increase | \$1.51 increase |

Overall proposed rate changes for natural gas service, by rate schedule

| Natural gas schedule | Type of service | Current avg. rate per therm | Proposed effective January 2025 | Proposed effective January 2026 |
|-------------------------|--|--------------------------------|------------------------------------|------------------------------------|
| 23, 53 | Residential | \$1.25375 | \$1.47844 (17.92% increase) | \$1.51829 (1.95% increase) |
| 16 | Gas lighting | \$1.22015 | \$1.42547 (16.83% increase) | \$1.46642 (2.87% increase) |
| 31 | Commercial & industrial | \$1.12060 | \$1.37956 (23.11% increase) | \$1.41507 (2.51% increase) |
| 41 | Large volume | \$0.78414 | \$0.90408 (15.30% increase) | \$0.93474 (2.17% increase) |
| 85 | Interruptible | \$0.57657 | \$0.63090 (9.42% increase) | \$0.65350 (1.39% increase) |
| 86 | Limited interruptible | \$0.65962 | \$0.71902 (9.01% increase) | \$0.74336 (1.09% increase) |
| 87 | Non-exclusive interruptible | \$0.42003 | \$0.45883 (9.24% increase) | \$0.47459 (0.73% increase) |
| 31T | Commercial & industrial transportation | \$1.12060 | \$1.37956 (23.11% increase) | \$1.41507 (2.51% increase) |
| 41T | Large volume transportation | \$0.33723 | \$0.42419 (25.79% increase) | \$0.42031 (0.30% increase) |
| 85T | Interruptible transportation | \$0.23651 | \$0.28216 (19.30% increase) | \$0.29034 (1.96% increase) |
| 86T | Limited interruptible transportation | \$0.29141 | \$0.33323 (14.35% increase) | \$0.33216 (1.23% decrease) |
| 87T | Non-exclusive interruptible transportation | \$0.08210 | \$0.11457 (39.55% increase) | \$0.12003 (3.61% increase) |
| 88T | Exclusive interruptible transportation | \$0.03719 | \$0.01789 (51.90% decrease) | \$0.01360 (30.46% decrease) |
| | Special Contracts | \$0.09360 | \$0.09763 (4.30% increase) | \$0.10308 (4.68% increase) |
| Overall** | | | 18.96% increase | 2.07% increase |

Overall proposed rate changes for electric service, by rate schedule

| Electric schedule | Type of service | Current avg. rate per kWh | Proposed effective January 2025 | Proposed effective January 2026 |
|-------------------|--|---------------------------|---------------------------------|---------------------------------|
| 7, 307, 317, 327 | Residential | \$0.139521 | \$0.149176 (6.92% increase) | \$0.162824 (9.64% increase) |
| 8, 24, 324 | Secondary voltage (50 kW or less) | \$0.134076 | \$0.144574 (7.83% increase) | \$0.157847 (9.28% increase) |
| 7A, 25, 11 | Secondary voltage (over 50 kW to 350 kW) | \$0.131176 | \$0.138539 (5.61% increase) | \$0.150709 (8.90% increase) |
| 12, 26, 26P | Secondary or primary voltage (over 350 kW) | \$0.118098 | \$0.124557 (5.47% increase) | \$0.134755 (8.94% increase) |
| 29 | Seasonal irrigation & drainage pumping | \$0.115750 | \$0.122097 (5.48% increase) | \$0.133458 (9.02% increase) |
| 10, 31 | Primary voltage limited | \$0.113827 | \$0.120435 (5.81% increase) | \$0.131587 (9.01% increase) |
| 35 | Primary voltage irrigation | \$0.094969 | \$0.107600 (13.30% increase) | \$0.120776 (11.94% increase) |
| 43 | Interruptible total electric schools | \$0.116843 | \$0.125348 (7.28% increase) | \$0.136698 (8.96% increase) |
| 46 | High voltage interruptible | \$0.087432 | \$0.091608 (4.78% increase) | \$0.099430 (8.57% increase) |
| 49 | High voltage general | \$0.089131 | \$0.093979 (5.44% increase) | \$0.101752 (8.32% increase) |
| 50-59 | Lighting (area & street) | \$0.344708 | \$0.344655 (0.02% decrease) | \$0.376589 (9.16% increase) |
| 448-459 | Choice/retail wheeling | \$0.008439 | \$0.008834 (4.67% increase) | \$0.008897 (0.59% increase) |
| | Special Contracts | \$0.020054 | \$0.034626 (72.66% increase) | \$0.037674 (5.71% increase) |
| Overall** | | | 6.74% increase | 9.30% increase |

* Electric rate changes include estimated 2026 budget related to proposed trackers for illustration purposes only. 2026 rates for the proposed trackers will be submitted through separate filings related to each tracker.

** Represents overall average increase without specific energy use amount.

NOTE: The figures above represent averages by rate schedule including the basic charge. Individual customers will see a change that is greater or lesser than what is shown, depending on the amount of usage and participation in optional services or bill assistance programs. Most electric and all natural gas customers are billed monthly. Some electric customers are billed every other month. During the UTC's consideration of these proposed rates, other rates may change due to pending or previously approved rate filings. To contact PSE about these proposals: email customercare@pse.com; call **1-888-225-5773** (TTY: **1-800-962-9498**); or write to Puget Sound Energy, ATTN: Customer Care, P.O. Box 97034, Bellevue, WA, 98009-9734. Each of the proposed requests can be accessed at <https://www.pse.com/pages/rates/pending-utc-filings>. Bill assistance programs are available to qualified customers who need help with their energy bills. PSE customers can go to <http://www.pse.com/assistance> or call **1-888-333-9882** to learn if they are eligible. Payment plans are also available.

If you need a reasonable accommodation to participate at the public comment hearing, please contact the UTC by calling **1-888-333-9882** or online comments@utc.wa.gov at least one week before the public comment hearing. The UTC is committed to providing reasonable accommodations to participants with disabilities.

For the effect of the proposed changes on other types of electric and natural gas services, visit pse.com/ratecase.

Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling **1-888-225-5773** and at pse.com.

Public Comment Hearing for Puget Sound Energy's Climate Commitment Act Natural Gas Risk Sharing Mechanism

In 2021, the Washington State Legislature passed the Climate Commitment Act ("CCA") which creates a market-based program (called the "cap-and-invest" program) to cap and reduce greenhouse gas emissions. This new program puts a price on greenhouse gas emissions emitted in the state and increases the cost to deliver electricity and natural gas to our customers. PSE is committed to delivering the clean energy future our customers want and need, while also maintaining the reliability and affordability our customers expect.

As directed by the UTC, we filed a CCA Risk Sharing Mechanism ("Risk Sharing Mechanism") with the Washington Utilities and Transportation Commission ("UTC") for approval on April 25, 2024. This proposal would provide a mechanism for sharing financial risks associated with acquiring compliance instruments (allowances or offsets) for natural gas under the CCA. If approved as filed, the Risk Sharing Mechanism would (i) reduce the amount of compliance costs customers pay if the compliance costs go above certain thresholds benchmarked by the CCA auction price in any given year, and (ii) require PSE to pay the amount of compliance costs so reduced. There are no bill or rate impacts associated with this proposal. The UTC has the authority to approve, reject, or approve with conditions PSE's Risk Sharing Mechanism. The proposal is available for review on the UTC's website under Docket UG-230968 at the following link: utc.wa.gov/casedocket/2023/230968

You may comment on PSE's Risk Sharing Mechanism at a virtual public hearing being held by the UTC at the date and time listed on the right. If you plan to participate, please call **1-888-333-9882** at least one day before the hearing so you can be signed in. Not calling in advance will not preclude you from calling the day of the hearing.

If you need a reasonable accommodation to participate at the public comment hearing, please contact the UTC at **1-888-333-9882** or comments@utc.wa.gov at least one week before the public comment hearing. The UTC is committed to providing reasonable accommodations to participants with disabilities.

Public hearing

Thursday, October 8, 2024, at 6 p.m.

You can participate online via the video conferencing service Zoom, with the following link <https://utc-wa-gov.zoom.us/j/86748347741?pwd=pCpTCyUXVb1TaaFDUcmjRf1cHktogE.1>

Or join by phone by calling **1-253-215-8782** and entering meeting ID number 867 4834 7741 and passcode 319407.

If you plan to participate, please call **1-888-333-9882** at least one day before the hearing so you can be signed in. Not calling in advance will not preclude you from calling the day of the hearing.

Other ways to comment on the natural gas Risk Sharing Mechanism

In your comments, please reference Docket UG-230968

UTC

Send comments to the UTC by one of the following:

Online: utc.wa.gov/consumers/submit-comment

Email: comments@utc.wa.gov

Phone: **1-888-333-WUTC (9882)**

U.S. mail: Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504

Public Counsel

Residential and small business customers are represented in this case by the Public Counsel Unit of the Washington Office of the Attorney General.

Email: utility@atg.wa.gov

Phone: **206-464-7744**

U.S. mail: Public Counsel Unit
Attorney General's Office
800 Fifth Ave, Suite 2000
Seattle, WA 98104

To contact PSE about the natural gas Risk Sharing Mechanism

Email: customercare@pse.com

Phone: **1-888-225-5773**

U.S. mail: Puget Sound Energy
Customer Care
P.O. Box 97034
Bellevue, WA 98009-9734