

Monthly promotions

August 2025 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Need help paying your energy bills?

If you, or someone you know, are worried about paying energy bills, our Bill Assistance Programs can help. Income qualified residential customers may be eligible to have their bills reduced and paid for.

It only takes a few minutes to complete a single online application for PSE's Home Energy Lifeline Program (HELP), Bill Discount Rate, and Past Due Bill Forgiveness programs. In most cases, no proof of income is required to apply.

PSE HELP applies a grant to your account to help pay your bill, Bill Discount Rate provides a discount off eligible charges on your bill, and Past Due Bill Forgiveness helps erase enrolled past due amounts after 12 on-time payments of current bills.

Learn more about these and other programs such as Home Weatherization by visiting [PSE.com/Assistance](https://www.pse.com/Assistance).



Peak wildfire season is here

Here's three things you can do to stay alert and prevent wildfires:



Check out the [Department of Natural Resources](#) burn restriction information before lighting a campfire.



Download the free [Watch Duty app](#) for fire weather warnings, updates about active fires and evacuation alerts.



Check [PSE's outage map](#) for Public Safety Power Shutoff warnings and updates about power outages.



Free safety check of your gas appliance

Now is the perfect time to ensure your gas heating equipment is ready for the fall season ahead. PSE natural gas customers can schedule a free safety check of their gas furnace, water heater, or other gas appliance by calling us at 1-888-225-5773. Remember to set your water heater to 120°F (low setting) to prevent scalding and save energy, as recommended by Washington state law.

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.



Appointment service guarantee



24-consecutive-hour non-major storm power outage restoration guarantee



120-consecutive-hour power outage restoration guarantee

Conditions apply. More at [PSE.com/Guarantees](https://www.pse.com/Guarantees)



Shallow digging is still digging

Whether you're planting a tree, installing a fence or converting your patio to concrete, remember to dig with care. Even if you've dug in the area before, shifting soil, erosion and other factors can change the depth and location of underground utilities. Contact WA 811 before you start any project that requires moving earth.

Go to [DigSafeWA.com](https://www.digsafe.com) for more information.





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August 2025 bill print messages

Summary page

Wildfire safe operations

During severe weather conditions, PSE may turn on system settings that are more sensitive to potential hazards to help prevent wildfires. [Enhanced Powerline Settings](#) are designed to keep you safe, but they may result in unplanned power outages. Find updates about power outages on our Outage map.

Transmission Message

This past month's transmission system peak occurred on July 16 at hour ending 1800.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2025

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



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Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734