

Monthly promotions

September 2026 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)
- [Public Comment Hearing Customer Notice on GRC](#)

The latest news on what's powering our neighborhoods



Home energy savings

Thinking about a home improvement project? PSE offers rebates on energy-efficient upgrades, including heat pumps, insulation, windows, smart thermostats, water heaters, and more. Just in time for the changing season!

Whether you're replacing aging equipment or making your home more comfortable, our rebates can help make upgrades more affordable. Income-qualified customers may be eligible for higher rebate amounts through the Efficiency Boost program.

Learn more at [PSE.com/Rebates](https://www.pse.com/Rebates).



To make projects even easier, you can work with one of PSE's Recommended Energy Professionals. These trusted contractors can help you choose the upgrades that best fit your home and budget, plus handle the rebate process for you.

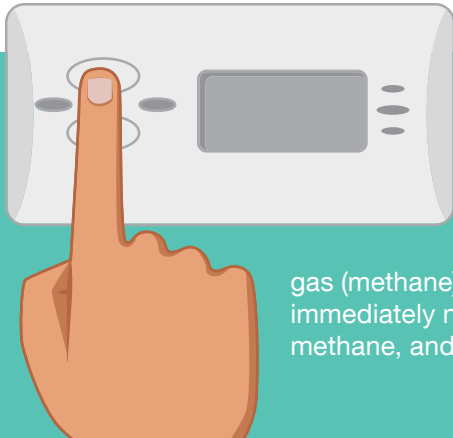
Celebrating National Preparedness Month

September is National Preparedness Month—the perfect time to take small steps that make a big difference during emergencies or power outages.

Start by checking outage alerts, charging your devices and keeping essential supplies ready at home.

These simple actions can help keep your family safe and comfortable when the unexpected happens.

Visit [PSE.com/ReadyTogether](https://www.pse.com/ReadyTogether) for more preparedness tips and resources.



Early detection for greater peace of mind

Smoke alarms provide critical early warning when a fire may be starting, helping protect your home or business. For added peace of mind, consider installing natural gas (methane) and carbon monoxide (CO) detectors, which can alert you to hazards you may not immediately notice. Combination devices are also available, including units that monitor for smoke, methane, and/or CO in a single detector, providing an extra layer of protection.

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.



Appointment service guarantee



24-consecutive-hour non-major storm power outage restoration guarantee



120-consecutive-hour power outage restoration guarantee.

Conditions apply. More at [PSE.com/Guarantees](https://www.pse.com/Guarantees).



If you struggle to pay your bills, you're not alone

Our three bill assistance programs help income-qualified residential customers with their bills.

- PSE HELP applies a grant to your account
- Bill Discount Rate provides a discount off eligible charges on your bill
- Past Due Bill Forgiveness helps erase the past due amount enrolled into the program with 12 on-time payments of current bills

The programs share one application which takes most customers about 10 minutes to complete. Reapply each year you're eligible.

Learn more about these and other programs like Home Weatherization Assistance by visiting [PSE.com/Assistance](https://www.pse.com/Assistance).



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This envelope is recyclable.

Know how to detect a natural gas leak

To ensure your safety, we add a distinctive smell to natural gas to help detect a potential leak. Included in this month's paper bills is a scratch and sniff brochure so you can recognize the odor. To order a brochure online, go to pse.com/detectaleak.

Transmission Message

This past month's transmission system peak occurred on August 6 at hour ending 1800.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2026

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

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Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734

Notice of public hearings and requested changes to Puget Sound Energy rates

On February 27, 2026, Puget Sound Energy (PSE) filed a three-year rate plan with the Washington Utilities and Transportation Commission (UTC). The UTC has the authority to approve rates that may be higher or lower than PSE's request. The UTC is examining the proposed rates; the review may take up to 11 months.

PSE has requested the following

Electric Service

- 2027 – An overall 15.2 percent increase in rates generating an additional \$625 million in revenue. A typical residential customer would see an overall average increase of 17.75 percent.
- 2028 – An overall 3.7 percent increase in rates generating an additional \$179 million in revenue. A typical residential customer would see an overall average increase of 3.5 percent.
- 2029 – An overall 8.7 percent increase in rates generating an additional \$432 million in revenue. A typical residential customer would see an overall average increase of 8.07 percent.

Natural Gas Service

- 2027 – An overall 14.2 percent increase in rates generating an additional \$192 million in revenue. A typical residential customer would see an overall average increase of 12.93 percent.
- 2028 – An overall 3.2 percent increase in rates generating an additional \$48.8 million in revenue. A typical residential customer would see an overall average increase of 3.18 percent.
- 2029 – An overall 3.6 percent increase in rates generating an additional \$57.8 million in revenue. A typical residential customer would see an overall average increase of 3.71 percent.

PSE requests rate adjustments for the following reasons

The three-year rate plan reflects the substantial capital investments PSE must make to continue delivering safe and reliable natural gas and electric service to customers, ensure sufficient capacity to meet growing energy demand, while continuing to make progress toward Washington state's clean energy requirements. Learn more online at PSE.com/2026GRC.

- PSE needs to invest more than \$3.2 billion in its gas and electric systems. Over 70 percent of that investment focuses on electric system safety and reliability, meeting growing customer demand, and reinforcing PSE's infrastructure against more severe weather and wildfire risks.
- Under state law, PSE must meet a major milestone by 2030-2033 to provide 80 percent of electricity from renewable or non-emitting resources. The three-year rate plan includes 11 new utility-scale renewable energy projects. It also covers capacity resources such as batteries, gas turbines, and gas generation to support reliable service.

Public hearing dates and times

You may comment on the requested changes to electric and natural gas rates at in-person only and virtual only public hearings held by the UTC at the dates and times listed below.

In-Person Only

Tuesday, September 29, 2026, at 6 p.m.

Washington Utilities and Transportation Commission
621 Woodland Square Loop SE in Lacey, WA 98503

Virtual Only

Wednesday, October 7, 2026, at 6 p.m.

You can participate online via the video conferencing platform Zoom, with the following link: <https://utc-wa-gov.zoom.us/j/82213518474?pwd=BmsrsNzVWp6WmOpoBdLBoxxvxD6Qb0.1> or by phone by calling

253-215-8782 and entering: Meeting ID number 822 1351 8474# and passcode 226995#

Those planning to participate are encouraged to call **1-888-333-9882** at least one day before the hearing so you may be signed in.

Reasonable accommodations

If you need a reasonable accommodation to participate in a public comment hearing, please contact the UTC at **1-888-333-9882** or comments@utc.wa.gov at least one week before the public comment hearing. The UTC is committed to providing reasonable accommodations to participants with disabilities.

Other ways to comment on the three-year rate plan

UTC

You may contact the UTC with questions or share your comments in one of the following ways. Please include your name and contact information, the name of the company Puget Sound Energy (PSE), and the Dockets UE-260005 (electric service) and UG-260006 (natural gas service).

Online: utc.wa.gov/consumers/submit-comment

Email: comments@utc.wa.gov

Phone: **1-888-333-WUTC (9882)**

U.S. mail: Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504

Public Counsel

Residential and small business customers are represented in this case by the Public Counsel Unit of the Washington Office of the Attorney General.

Email: utility@atg.wa.gov

U.S. mail: Public Counsel Unit
Attorney General's Office
800 Fifth Ave, Suite 2000
Seattle, WA 98104-3188

Questions

For more information about the proposed rate change, conservation tips and energy efficiency programs, bill assistance programs and bill payment plans contact PSE with any of the methods below.

Email: CustomerCare@pse.com

Phone: **1-888-225-5773 (TTY: 1-800-962-9498)**

U.S. mail: Puget Sound Energy
Customer Care
P.O. Box 97034
Bellevue, WA 98009-9734

Effects of proposed rate changes for residential electric and natural gas service

Electric service for the typical residential customer (using an average 800 kilowatt hours of electricity per month)	Effective at time of filing	Proposed effective February 2027	Proposed effective February 2028*	Proposed effective February 2029*
Monthly basic charge	\$7.49	\$12.50	\$15.00	\$20.00
Kilowatt-hour charge for 0–600 kWh	\$111.06	\$129.44	\$132.30	\$138.81
Kilowatt-hour charge for over 600 kWh	\$40.90	\$45.83	\$47.05	\$51.23
Total bill at 800 kWh per month	\$159.46	\$187.77	\$194.35	\$210.04
Typical Monthly Bill Impact		\$28.31 increase	\$6.58 increase	\$15.69 increase

Natural gas service for the typical residential customer (using an average 64 therms of natural gas per month)	Effective at time of filing	Proposed effective February 2027	Proposed effective February 2028*	Proposed effective February 2029*
Monthly basic charge	\$14.00	\$18.12	\$18.12	\$18.12
Therm charge	\$91.37	\$100.88	\$104.66	\$109.21
Total bill at 64 therms per month	\$105.37	\$119.00	\$122.78	\$127.33
Typical Monthly Bill Impact		\$13.63 increase	\$3.78 increase	\$4.55 increase

Effects of proposed rate changes for natural gas service, by tariff schedule**

Natural gas tariff schedule	Type of service	Average Rate per Therm			
		Effective at time of filing	Proposed effective February 2027	Proposed effective February 2028*	Proposed effective February 2029*
23, 53	Residential	\$1.68558	\$1.91002 (13.32% increase)	\$1.97514 (3.04% increase)	\$2.05686 (3.47% increase)
16	Gas lighting	\$1.53763	\$1.74729 (13.64% increase)	\$1.81722 (4.00% increase)	\$1.90325 (4.73% increase)
31	Commercial & industrial	\$1.45103	\$1.69539 (16.84% increase)	\$1.74993 (3.62% increase)	\$1.82096 (4.13% increase)
41	Large volume	\$0.91437	\$1.01227 (10.71% increase)	\$1.04327 (2.57% increase)	\$1.08334 (2.95% increase)
85	Interruptible	\$0.71565	\$0.76695 (7.17% increase)	\$0.81534 (1.71% increase)	\$0.87119 (2.06% increase)
86	Limited interruptible	\$0.83549	\$0.89758 (7.43% increase)	\$1.01322 (1.48% increase)	\$1.15408 (1.66% increase)
87	Non-exclusive interruptible	\$0.60675	\$0.64657 (6.56% increase)	\$0.69077 (1.81% increase)	\$0.73857 (1.68% increase)
41T	Large volume transportation	\$0.33129	\$0.40645 (22.69% increase)	\$0.42612 (3.53% increase)	\$0.44323 (3.97% increase)
85T	Interruptible transportation	\$0.22679	\$0.27269 (20.24% increase)	\$0.28719 (4.10% increase)	\$0.30205 (4.53% increase)
86T	Limited interruptible transportation	\$0.25845	\$0.29814 (15.36% increase)	\$0.31762 (5.37% increase)	\$0.33468 (4.85% increase)
87T	Non-exclusive interruptible transportation	\$0.12567	\$0.15874 (26.31% increase)	\$0.16868 (4.82% increase)	\$0.17974 (5.76% increase)
88T	Exclusive interruptible transportation	\$0.07777	\$0.09060 (16.50% increase)	\$0.06869 (6.08% decrease)	\$0.06869 (0.00%)
	Special contracts	\$0.07303	\$0.07680 (5.17% increase)	\$0.08890 (13.52% increase)	\$0.10348 (15.52% increase)
Overall**			14.2% increase	3.2% increase	3.6% increase

Effects of proposed rate changes for electric service, by tariff schedule**

Electric tariff schedule	Type of service	Average Rate per kWh			
		Effective at time of filing	Proposed effective February 2027	Proposed effective February 2028*	Proposed effective February 2029*
7, 307, 327	Residential	\$0.202365	\$0.236261 (16.75% increase)	\$0.244484 (3.76% increase)	\$0.265603 (8.81% increase)
8, 24	Secondary voltage (50 kW or less)	\$0.201982	\$0.229632 (13.69% increase)	\$0.237516 (3.64% increase)	\$0.257657 (8.46% increase)
7A, 25, 11	Secondary voltage (over 50 kW to 350 kW)	\$0.189235	\$0.214166 (13.17% increase)	\$0.222139 (3.72% increase)	\$0.241749 (8.53% increase)
12, 26	Secondary or primary voltage (over 350 kW)	\$0.160762	\$0.182979 (13.82% increase)	\$0.188940 (3.96% increase)	\$0.205102 (8.94% increase)
29	Seasonal irrigation & drainage pumping	\$0.164254	\$0.184536 (12.35% increase)	\$0.192838 (3.90% increase)	\$0.211267 (8.74% increase)
10, 31	Primary voltage limited	\$0.166744	\$0.186633 (11.93% increase)	\$0.192602 (3.86% increase)	\$0.208118 (8.73% increase)
43	Interruptible total electric schools	\$0.177603	\$0.201822 (13.64% increase)	\$0.210719 (4.01% increase)	\$0.232353 (9.15% increase)
49	High voltage general	\$0.136493	\$0.145063 (6.28% increase)	\$0.151050 (3.99% increase)	\$0.164539 (8.50% increase)
50-59	Lighting (area & street)	\$0.440980	\$0.582557 (32.11% increase)	\$0.609696 (3.53% increase)	\$0.665269 (9.07% increase)
448-459	Choice/retail wheeling	\$0.002413	\$0.002527 (4.73% increase)	\$0.002520 (0.00%)	\$0.002527 (0.00%)
558	Vehicle fleet charging	\$0.454817	\$0.598371 (31.56% increase)	\$0.619166 (3.48% increase)	\$0.674434 (8.93% increase)
	Special contracts	\$0.039877	\$0.034894 (12.49% decrease)	\$0.034393 (2.04% decrease)	\$0.033394 (3.06% decrease)
Overall**			15.2% increase	3.7% increase	8.7% increase

* Rate changes include 2028 and 2029 estimates related to proposed adjusting schedules and are for illustration only. Rates for the 2028 and 2029 proposed adjusting schedules will be submitted separately for each schedule.

** Represents overall average increase across all usage amounts. Electric tariff Schedules 35 and 46 services are proposed to be closed. Natural Gas tariff Schedule 31T service is proposed to be closed. Rate changes over the multi-year plan are affected by changing forecasts of loads.

NOTE: The figures above represent averages by rate schedule including the basic charge. An individual customer will see a change that is greater or less than what is shown, depending on the amount of usage and participation in optional services or bill assistance programs. Most electric customers are billed monthly. Some electric customers are billed every other month. During the UTC's consideration of these proposed rates, other rates may change due to pending or previously approved rate filings.

PSE offers a wide range of choices, tools, and tips to help manage energy usage and bills, including bill assistance programs for qualified customers. Visit [PSE.com/GetHelp](https://www.pse.com/GetHelp) or call 1-888-225-5773 to learn more.