

Monthly promotions

October 2018 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)
- [Bill insert](#)

The latest news on what's powering our neighborhoods

Get ready for the end of daylight saving time



With darker days ahead, brighten your home and work spaces with select Philips LEDs for as low as 99 cents per bulb, available only at participating The Home Depot stores:

- A-lamp Soft White LED 4-pack for \$3.96
- A-lamp Daylight LED 4-pack for \$3.96
- Recessed can LED 3-pack for \$2.97
- Flood light LED 2-pack for \$7.97

Offers good from Oct. 6 to Nov. 30, 2018. For a list of participating stores, visit pse.com/savenow.

For PSE electric customers only. Discounts taken at register. Purchase quantity limit 14 bulbs.



How do you keep a gas system safe? “Sniff” for risks!

Every day, technicians venture out across our service area to inspect our nearly 26,000 miles of natural gas pipeline. Carrying sensitive sniffers, these techs walk over gas mains in the street and service lines that extend to your house. They check for leaks and inspect the general condition of above-ground facilities, such as meters. Our service partner, Hydromax USA, is conducting this work. You may see these employees in specially equipped white vans bearing both the Hydromax USA and PSE logos.

pse.com/gasinspection

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We’ll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply. More at pse.com/guarantees.

Electric energy efficiency report card

Your efforts in saving electricity in 2016–17 have helped save you money while also delaying the need to purchase new power resources or constructing new electric generating facilities—making Puget Sound Energy customers leaders in energy efficiency. Every other year, we evaluate how effectively we do our part to encourage you to save energy.

We match the amount of energy saved against a set biennial target. During the last two years, your efforts helped to exceed the target by 5 percent. Thank you. Here are the results:

Key measurement	Target	2016–17 performance	Achieved
Electricity savings	605,194,000 kilowatt hours (kWh)	633,155,000 kWh saved—equivalent to serving more than 57,000 average residential homes in one year.	✓

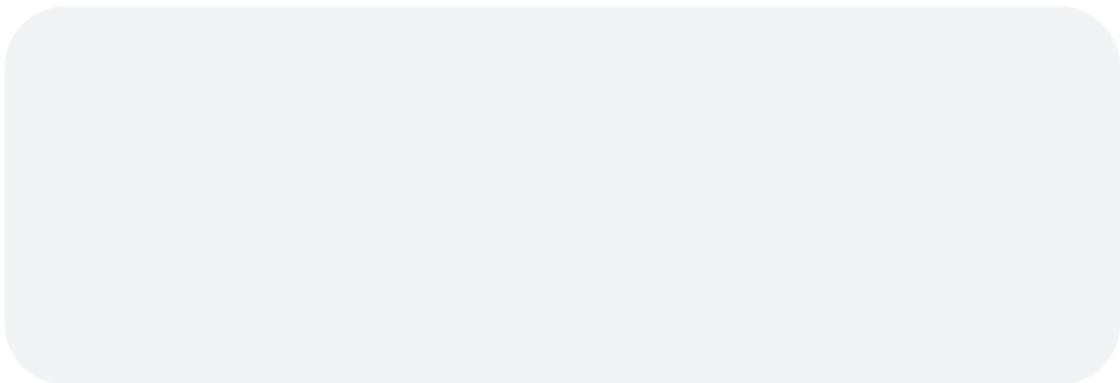
If PSE missed the 2016-2017 electric conservation target by approximately 2.8% (or 17 million kWh), PSE could have incurred a penalty of up to \$1 million.



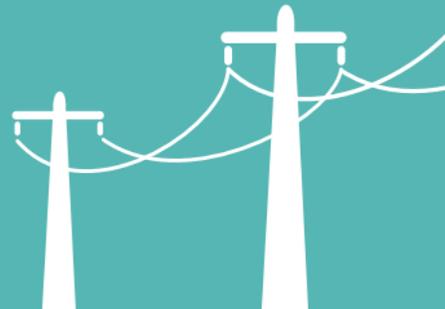
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YOUR PUGET SOUND ENERGY BILL ENCLOSED



**Inside: How to
stay safe around
power lines.**





Look up, look out.

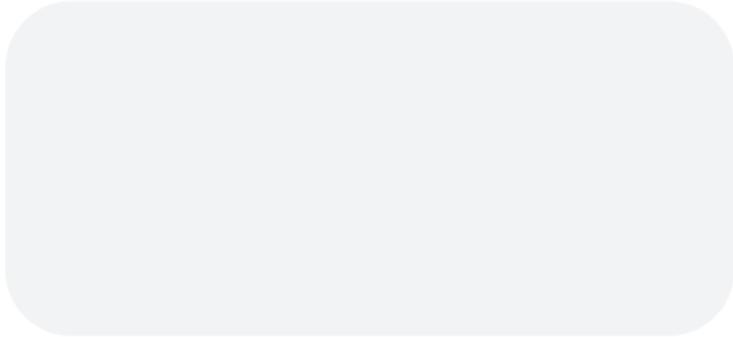
Always keep at least 10 feet—more for high voltage lines—between you and power lines.



We'll work with you to help manage your bills. Visit **pse.com**
or call **1-888-225-5773** to make payment arrangements.



PLACE
STAMP
HERE



BELLEVUE, WA 98009-9269





Go paperless

Sign up to manage your account
and pay online at **pse.com/mypse**.



This envelope is recyclable

Customer service, guaranteed

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees.

pse.com/guarantees

Detail section

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on September 6 at hour ending 1800.

For all gas customers:

Your bill reflects changes in rates that went into effect on October 4, 2018.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2018.

[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

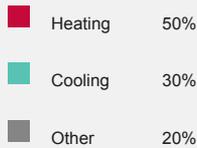
Energy Analysis

Here's an estimate of how your home used energy this billing period.*

Heating and cooling were 80% of your energy use.



Month 1, 2018 – Month 31, 2018



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)



*See downed lines?
Stay 35 feet away!*

There's no sure way to tell if downed lines are energized or "hot," so treat them, and anything they touch, as if they could kill you. Fences, tree limbs, telephone lines and even the ground around a downed line can electrocute you if they're in contact with a power line. And did you know power lines can look just like telephone lines? Take no chances: Call the power company and stay away!

*Car touching a downed line?
Wait for help to arrive.*

If you find yourself in a vehicle that is touching a downed line or electrical equipment, and you're not in imminent danger, stay put. Call **911**, if you can, and wait until the power company can de-energize the line. Even if there's no sign of sparking, the vehicle and the ground around could electrocute you as you try to leave. The same is true for anyone who tries to approach you from outside the vehicle. Don't approach to help unless the power company has verified that the line is de-energized.

Let that kite go!

Don't fly kites near overhead power lines. If a kite or Mylar-coated balloon should become entangled in a power line, or in a tree near a power line, let it be! Wood can conduct electricity, so building a tree house near a power line is also dangerous.



*Work safely around
overhead lines.*

Always keep at least 10 feet – more for high voltage lines – between you and power lines. That goes for any equipment you're using, too. Avoid placing ladders near power lines, especially if they are aluminum. (Wood can also conduct electricity, but not as well.) If you need to trim trees around the line attached to your house, call the power company to de-energize it before you trim.

Digging? Call 811 first!

If you don't like the thought of getting shocked through your shovel, call **811** at least two business days before digging to have your underground utilities located. The day you call doesn't count. The law requires you to have all utilities marked before digging on private, public and commercial property. Always use a hand tool when digging within 2 feet of buried lines. You'll know where they are by the paint or flags left by the locator who responds to your **811** call.

WARNING
PSE Buries
Electric Cables



Power outage? Keep grills outside!

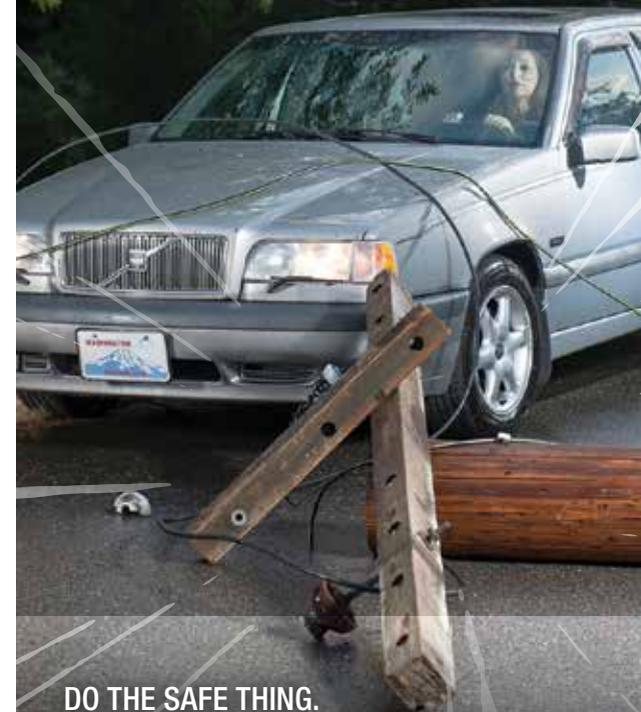
Never try to heat your house with a propane or charcoal grill or heater. They create carbon monoxide which can poison you if used indoors. A gas oven running with its door open also releases carbon monoxide.

 PUGET SOUND ENERGY

Puget Sound Energy
P.O. Box 97034
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pse.com/electricsafety

 PUGET
SOUND
ENERGY

HOW TO STAY SHOCK FREE



DO THE SAFE THING.
BE SMART AROUND POWER LINES



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