

# Monthly promotions

## October 2019 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Electric safety brochure](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods

# Bright ideas begin with LED discounts



For a limited time, get increased instant discounts on select energy-saving LEDs from Philips:

- A-lamp LED 4-pack for \$3.96 (SKU: 1004632147)
- Reflector LED 3-pack for \$2.97 (SKU: 1004632168)
- Candelabra LED 3-pack for \$2.97 (SKU: 1004632158)
- 3-way A-lamp LED for \$8.78 (SKU: 1001862035)

Offers available only at participating The Home Depot stores from October 5 to November 29, 2019, while supplies last. For a list of stores, visit [pse.com/savenow](https://pse.com/savenow).

For PSE residential electric customers only. Discounts taken at the register. Limit 14 bulbs per customer.

**PHILIPS**



## Providing for and preparing our communities

September has national recognition as both Hunger Action Month and Emergency Preparedness Month. And PSE, along with the PSE Foundation, have combined efforts to “provide & prepare” for our communities.

Last month, PSE took action on the hunger crisis by donating over \$75,000 to support 73 food banks throughout Washington State. This donation goes directly to a large-scale network of organizations which can efficiently provide an equivalent of 10 meals for every dollar received. Knowing that our support alone will serve approximately 750,000 meals to the hungry within our local communities is quite impactful.

In a related effort, the PSE Foundation is proud to see the results of their emergency generator program in preparing our more vulnerable communities. Over the past five years, the foundation committed \$1 million dollars and installed 18 high-capacity generators to various nonprofit organizations, including emergency shelters and food distribution centers. Now these critical first responders can continue to provide care for those in need in the event of a disaster.



## Customer service guaranteed



We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply. More at [pse.com/guarantees](https://pse.com/guarantees).

## 2019 Renewable Energy Report Card

From the renewable energy generated at Puget Sound Energy-owned wind and hydro power facilities as well as what is purchased from independent power producers, we are on track to meet and exceed the required 9 percent renewable energy target by year-end 2019. The target is based on the average amount of electricity PSE customers used the prior two years. The costs associated with the generated renewable energy and renewable energy credits are \$27.8 million per year.

### Puget Sound Energy 2019 renewable energy target progress report card\*

	2017	2018	2019
Target percentage	9%	9%	9%
Approved renewable energy target	1,843,118 MWh	1,879,417 MWh	1,890,612 MWh
Available renewable energy resources	1,854,376 MWh	2,343,413 MWh	2,533,742 MWh

\* As required by the Energy Independence Act of Washington state



*See downed lines?  
Stay 35 feet away!*

There's no sure way to tell if downed lines are energized or "hot," so treat them, and anything they touch, as if they could kill you. Fences, tree limbs, telephone lines and even the ground around a downed line can electrocute you if they're in contact with a power line. And did you know power lines can look just like telephone lines? Take no chances: Call the power company and stay away!

*Car touching a downed line?  
Wait for help to arrive.*

If you find yourself in a vehicle that is touching a downed line or electrical equipment, and you're not in imminent danger, stay put. Call **911**, if you can, and wait until the power company can de-energize the line. Even if there's no sign of sparking, the vehicle and the ground around could electrocute you as you try to leave. The same is true for anyone who tries to approach you from outside the vehicle. Don't approach to help unless the power company has verified that the line is de-energized.

*Let that kite go!*

Don't fly kites near overhead power lines. If a kite or Mylar-coated balloon should become entangled in a power line, or in a tree near a power line, let it be! Wood can conduct electricity, so building a tree house near a power line is also dangerous.



*Greater than  
10 feet*

*Work safely around  
overhead lines.*

Always keep at least 10 feet – more for high voltage lines – between you and power lines. That goes for any equipment you're using, too. Avoid placing ladders near power lines, especially if they are aluminum. (Wood can also conduct electricity, but not as well.) If you need to trim trees around the line attached to your house, call the power company to de-energize it before you trim.

## Digging? Call 811 first!

If you don't like the thought of getting shocked through your shovel, call **811** at least two business days before digging to have your underground utilities located. The day you call doesn't count. The law requires you to have all utilities marked before digging on private, public and commercial property. Always use a hand tool when digging within 2 feet of buried lines. You'll know where they are by the paint or flags left by the locator who responds to your **811** call.

**WARNING**  
PSE Buried  
Electric Cables



## Power outage? Keep grills outside!

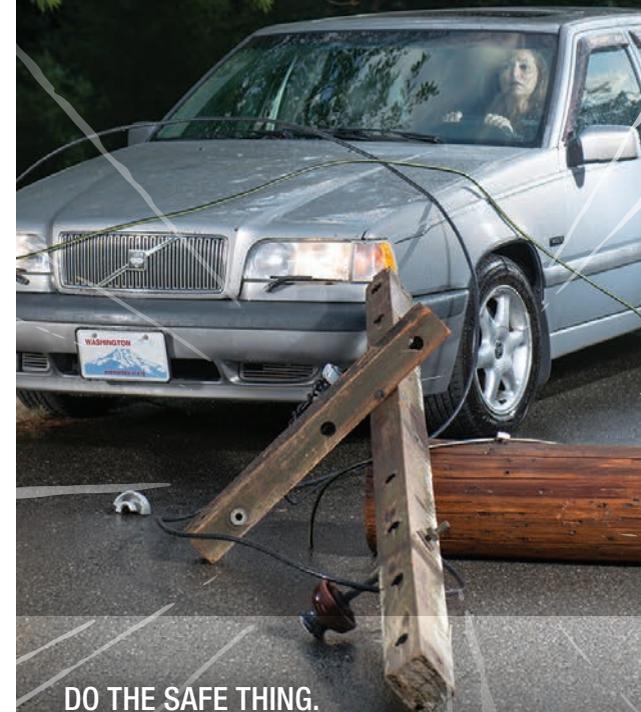
Never try to heat your house with a propane or charcoal grill or heater. They create carbon monoxide which can poison you if used indoors. Also, do not heat your house by running your gas oven with the door open.

 PUGET SOUND ENERGY

Puget Sound Energy  
P.O. Box 97034  
Bellevue, WA 98009-9734  
[pse.com/electricsafety](http://pse.com/electricsafety)

 PUGET  
SOUND  
ENERGY

# HOW TO STAY SHOCK FREE



DO THE SAFE THING.  
BE SMART AROUND POWER LINES.



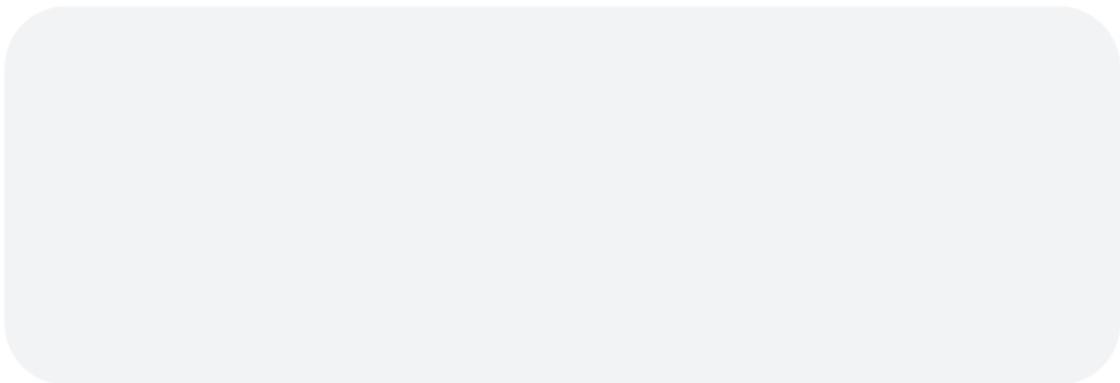
6296 05/19



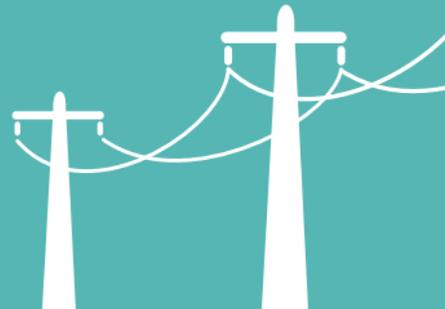
P.O. Box 97034  
Bellevue, WA 98009-9734

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FIRST-CLASS MAIL  
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PSE

## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**



**Inside: How to  
stay safe around  
power lines.**





## Look up, look out.

Always keep at least 10 feet—more for high voltage lines—between you and power lines.





PLACE  
STAMP  
HERE

Save a stamp. Go paperless.  
Visit [pse.com/gopaperless](https://pse.com/gopaperless) for more information.

BELLEVUE, WA 98009-9269



## Go paperless

Sign up to manage your account and pay online at **[pse.com/gopaperless](https://pse.com/gopaperless)**.



This envelope is recyclable.

## **Customer service, guaranteed**

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees.

[pse.com/guarantees](https://pse.com/guarantees)

## **Detail section**

Transmission peak message for September.

The past month's transmission system peak occurred on September 30 at hour ending 0800.

Price change for gas bills effective 10-1-2019

Your gas bill reflects changes in rates that went into effect on October 1, 2019.

Price change for electric bills effective 10-12-2019.

Your electric bill reflects changes in rates that went into effect on October 12, 2019.

Customer  
Account # 000000000000

## Your energy bill

Amount due:

**\$000.00**

Bill due on Month 00, 2018.

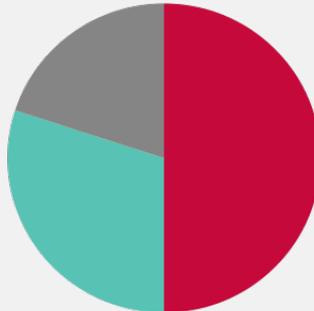
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

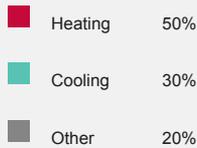
## Energy Analysis

Here's an estimate of how your home used energy this billing period.\*

Heating and cooling were 80% of your energy use.



Month 1, 2018 – Month 31, 2018



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

\*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)