

Monthly promotions

October 2026 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Electric safety brochure](#)
- [Natural gas safety brochure](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Energy insights made easy

October is energy awareness month, and we're here to help with easy, personalized advice on your home's energy use.



Quick insights anytime

Our free online home energy assessment offers a quick and convenient three-step process to help you understand and control the energy used in your home.



Advice from our energy experts

Talk to one of our energy advisors for personalized advice. Explore the online energy assessment or get connected to an energy advisor.

Visit [PSE.com/EnergyMonth](https://www.pse.com/EnergyMonth)



Know the signs of a natural gas leak

Natural gas has a distinct, **sulfur-like odor** making a leak easier to notice. Other warning signs include a **hissing sound** near gas lines or appliances, or **bubbles forming** in standing water.

If you notice any of these signs, leave the area immediately. Don't flip any switches or use your phones until you're outside. Then call 911 and PSE at 1-888-225-5773.

Learn more at [PSE.com/GasSafety](https://www.pse.com/GasSafety).



Free In-Home Energy Assessments

When you save energy, you unlock multiple benefits. You can increase your home's comfort, reduce your carbon footprint, and improve the efficiency of appliances—all while reducing costs. With our free In-Home Energy Assessments, a PSE Energy Guide will walk through your home with you, building a custom list of energy-saving recommendations and leaving you with a personalized report of possible next steps.

Schedule an assessment at [PSE.com/HEA](https://www.pse.com/HEA).



Earthquake preparedness tips

Our region is prone to earthquakes, so it's important to be prepared before the next one strikes. Keep emergency supplies on hand and know your family's emergency plan. After an earthquake, check for damage and watch for signs of a gas leak, including a gas odor, a hissing sound, or a puddle bubbling. If you don't notice any of these signs, there's no need to shut off your gas meter.

Learn more at [PSE.com/Earthquake](https://www.pse.com/Earthquake)



PSE by the numbers

Every day, our crews from Kitsap to Kittitas County work to keep power flowing safely to homes and businesses across the communities we serve. That means maintaining 26,000 miles of power lines, nearly 400 substations and more than 338,000 utility poles. Last year, PSE upgraded 20 substations and replaced hundreds of miles of wire to strengthen the system and support more reliable service for customers.

How to stay shock free!

Electric Safety Information



For more information regarding electric safety, go to **PSE.com/ElectricSafety**

有关电力安全的更多信息，请访问
PSE.com/ElectricSafety

Để biết thêm thông tin về những biện pháp an toàn khi sử dụng điện, truy cập
PSE.com/ElectricSafety

전기 안전에 관한 자세한 내용은
PSE.com/ElectricSafety를 확인하세요.

Дополнительная информация по электробезопасности на сайте
PSE.com/ElectricSafety

विद्युत सुरक्षा के बारे में अधिक जानकारी के लिए,
PSE.com/ElectricSafety पर जाएँ

Para obtener más información sobre la seguridad eléctrica, visite **PSE.com/ElectricSafety**

PSE PUGET SOUND ENERGY

Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
PSE.com/ElectricSafety



Let that kite go!

Don't fly kites near overhead power lines. If a kite or Mylar-coated balloon should become entangled in a power line, or in a tree near a power line, let it be! Wood can conduct electricity, so building a tree house near a power line is also dangerous.

Power outage? Keep grills outside!

Never use a propane heater, your oven, or outdoor grill to heat your home. Doing so can cause carbon monoxide poisoning which is life threatening.





See downed lines? Stay 35 feet away!

There's no sure way to tell if downed lines are energized or "hot," so treat them, and anything they touch, as if they could kill you. Fences, tree limbs, telephone lines and even the ground around a downed line can electrocute you if they're in contact with a power line. And did you know power lines can look just like telephone lines? Stay at least 35 feet away and call PSE if you see a downed line.

Car touching a downed line? Wait for help to arrive.

If you find yourself in a vehicle that is touching a downed line, and you're not in imminent danger, stay put. Call 911 and wait until PSE can de-energize the line. Even if there's no sign of sparking, the vehicle and the ground around you could electrocute you as you try to leave. The same is true for anyone who tries to approach you from outside the vehicle. Don't approach to help unless PSE has verified that the line is de-energized.



Digging? Call 811 first!

If you don't like the thought of getting shocked through your shovel, call 811 at least two business days before digging to have your underground utilities located. The day you call doesn't count. The law requires you to have all utilities marked before digging on private, public and commercial property. Always use a hand tool when digging within 2 feet of buried lines. You'll know where they are by the paint or flags left by the locator who responds to your 811 call.



Work safely around overhead lines

Always keep at least 10 feet—more for high voltage lines—between you and overhead power lines. That goes for any equipment you're using, too. Avoid placing ladders near power lines, especially if they are aluminum. (Wood can also conduct electricity, but not as well.) If you need to trim trees around the line attached to your house, call PSE to de-energize it before you trim.



How we keep our pipes safe

Our gas travels through miles of pipeline to reach your home. We design and build our system with safety and reliability in mind, making our pipes capable of withstanding pressures five times greater than what they normally carry.

We meet and often exceed all state and federal safety requirements, inspecting all 26,000 miles of our system for leaks at least once every three years.

For more information regarding natural gas safety, go to **PSE.com/GasSafety**

有关天然气安全的更多信息，请访问
PSE.com/GasSafety

Để biết thêm thông tin về những biện pháp an toàn khi sử dụng khí đốt tự nhiên, truy cập **PSE.com/GasSafety**

천연가스 안전에 관한 자세한 내용은
PSE.com/GasSafety를 확인하세요.

Дополнительная информация по газобезопасности на сайте
PSE.com/GasSafety

प्राकृतिक गैस सुरक्षा के बारे में अधिक जानकारी के लिए, **PSE.com/GasSafety** पर जाएँ

Para obtener más información sobre la seguridad del gas natural, visite **PSE.com/GasSafety**



Smell gas? Act fast!

Natural Gas Safety Information

PSE PUGET SOUND ENERGY

Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
PSE.com/GasSafety

Smell gas? Act fast!

A natural gas leak can lead to a fire or explosion, so if there's even a slight chance of a leak, don't hesitate—leave the area then contact PSE and 911.

1. DETECT

Natural gas has no odor of its own, so we add a sulfur-like rotten egg smell to help you know it's leaking. It may smell differently to you.

Gas can hiss or even roar as it escapes from pipes.

Gas may make bubbles through standing water, blow dirt, and kill plants when it's leaking from underground pipes and equipment.

2. LEAVE

Leave the area before doing anything else. If inside, evacuate down the street. Do not use a phone, flip a switch, or do anything that may cause a spark.

3. CALL

Call PSE at **1-888-CALL-PSE (1-888-225-5773)** and call **911**. We respond immediately to all potential leaks, free of charge.

scratch & sniff!

CALL US AT
1-888-CALL-PSE
(1-888-225-5773)
OR CALL 911

Earthquakes and natural gas

In the event of an earthquake, shutting off your gas may not be necessary. You should turn off your gas service at the meter only if you smell, see, or hear signs of a leak. Learn more at **PSE.com/Earthquake**. If you do turn your gas meter off, don't turn it back on yourself. Contact PSE so a proper safety inspection can be performed first.

Digging? Call 811 first!

Don't cause a gas leak. Call **811** at least two business days before digging to get your pipes located. The day you call doesn't count. There's no charge to locate utility-owned lines.

You're required by law to have all utilities marked before digging on private, public and commercial property. Always call **811** first.

Always use a hand tool when digging within 2 feet of buried gas lines. You'll know where they are by the markings or flags left by the locator who responds to your **811** call.

Blocked sewer? Call PSE before you clear!

On rare occasions, natural gas lines have been unintentionally installed through sewer and septic lines. They're safe unless cut by a sewer clearing tool, which could cause a gas leak and lead to a fire or explosion.

Don't cause a gas leak!

Always call PSE at **1-888-225-5773** to meet your plumber on site before clearing an exterior blockage. We usually respond within an hour, for free.





P.O. Box 97034
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Learn more at **pse.com/payment**.



This envelope is recyclable.

Customer service, guaranteed

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees.

pse.com/guarantees

Transmission Message

This past month's transmission system peak occurred on September 9 at hour ending 1800.

October 1st Price Change - Gas and Electric Customers

Your bill reflects changes in rates that went into effect on October 1, 2026.



Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2026

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



pse.com

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