

# Monthly promotions

## November 2024 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download inserts

- [The Voice customer newsletter](#)
- [Electric safety brochure](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## You may be eligible for a bill discount

Are you looking for opportunities to reduce your energy bill? Through PSE's Bill Discount Rate program, you can save up to 45% on your monthly bill. Find out instantly and enroll to start saving.

Here's how to find out if you qualify:

- Visit [pse.com/discount](https://pse.com/discount)
- Using the Bill Discount Rate eligibility calculator, enter the number of people in your household, the county you live in and your monthly income.
- Receive instant results, view your eligibility, and enroll to start saving!



## A line on the ground could be live — stay away!

As we head into the rainy and stormy winter months, remember to be cautious around any lines on the ground. Power lines can be hidden and look like any other type of line, but can be deadly if you get too close. Assume any line on the ground is energized and stay at least 35 feet away (the length of a school bus). Never drive over or under a downed power line and if you see a line on the ground, call PSE or 911 immediately to report it. Learn more at [pse.com/downedlines](https://pse.com/downedlines)

## Blocked sewer? Call PSE, or ask your plumber to call

If your sewer is blocked beyond the walls of your house, call PSE when your plumber is on their way to clear it. Or have your plumber call. Some natural gas lines have inadvertently been installed through sewer and septic lines. Clearing the pipes with a cutting tool could break the gas line, allowing gas into your house and creating a dangerous situation. PSE will meet your plumber on-site – for free – and ensure the sewer or septic line is safe to clear.

Learn more at [pse.com/sewersafety](https://pse.com/sewersafety)

## 2024 Renewable Energy Report Card


From the renewable energy generated at Puget Sound Energy-owned wind and hydro power facilities as well as what is purchased from independent power producers, we are on track to meet and exceed the required 15 percent renewable energy target by year-end 2024. The target is based on the average amount of electricity PSE customers used the prior two years. The costs associated with the generated renewable energy and renewable energy credits were \$43.17 million per year at the time of acquisition and \$30.93 million for the qualifying renewable resource mix anticipated to be used in 2024.

The below report card is a requirement of Washington State’s Energy Independence Act passed in 2006. PSE is also working towards complying with the Clean Energy Transformation Act (CETA) passed in 2019, which requires us to achieve 100% clean electricity by 2045.

### Puget Sound Energy 2024 renewable energy target progress report card

	2022	2023	2024
Target percentage	15%	15%	15%
Approved renewable energy target	3,084,363 MWh	3,198,752 MWh	3,208,438 MWh
Available renewable energy resources	3,794,770 MWh	5,220,760 MWh	5,946,894 MWh





### Car touching a downed line? Wait for help to arrive.

If you find yourself in a vehicle that is touching a downed line or electrical equipment, and you're not in imminent danger, stay put. Call **911**, if you can, and wait until the power company can de-energize the line. Even if there's no sign of sparking, the vehicle and the ground around could electrocute you as you try to leave. The same is true for anyone who tries to approach you from outside the vehicle. Don't approach to help unless the power company has verified that the line is de-energized.

### See downed lines? Stay 35 feet away!

There's no sure way to tell if downed lines are energized or "hot," so treat them, and anything they touch, as if they could kill you. Fences, tree limbs, telephone lines and even the ground around a downed line can electrocute you if they're in contact with a power line. And did you know power lines can look just like telephone lines? Take no chances: Call the power company and stay away!

### Let that kite go!

Don't fly kites near overhead power lines. If a kite or Mylar-coated balloon should become entangled in a power line, or in a tree near a power line, let it be! Wood can conduct electricity, so building a tree house near a power line is also dangerous.

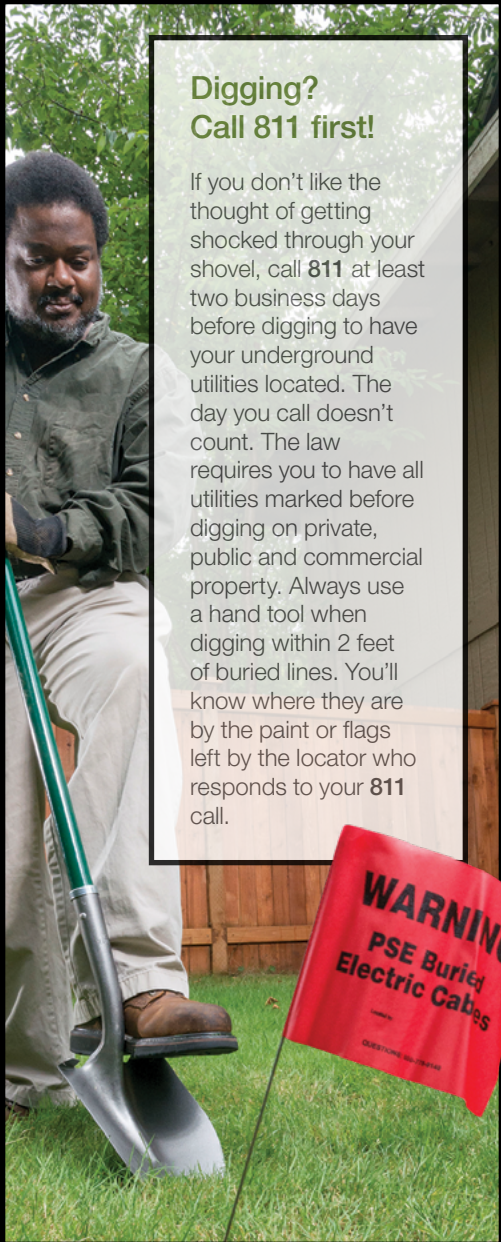
### Work safely around overhead lines

Always keep at least 10 feet—more for high voltage lines—between you and power lines. That goes for any equipment you're using, too. Avoid placing ladders near power lines, especially if they are aluminum. (Wood can also conduct electricity, but not as well.) If you need to trim trees around the line attached to your house, call the power company to de-energize it before you trim.



Greater than  
10 feet






**Digging?  
Call 811 first!**

If you don't like the thought of getting shocked through your shovel, call **811** at least two business days before digging to have your underground utilities located. The day you call doesn't count. The law requires you to have all utilities marked before digging on private, public and commercial property. Always use a hand tool when digging within 2 feet of buried lines. You'll know where they are by the paint or flags left by the locator who responds to your **811** call.

**WARNING**  
**PSE Buried**  
**Electric Cables**



**Power outage?  
Keep grills outside!**

Never try to heat your house with a propane or charcoal grill or heater. They create carbon monoxide which can poison you if used indoors. Also, do not heat your house by running your gas oven with the door open.

**PSE** PUGET SOUND ENERGY

Puget Sound Energy  
P.O. Box 97034  
Bellevue, WA 98009-9734  
[pse.com/electricsafety](http://pse.com/electricsafety)



**HOW TO STAY  
SHOCK FREE**



**DO THE SAFE THING.  
BE SMART AROUND POWER LINES.**



P.O. Box 97034  
Bellevue, WA 98009-9734

PRESORTED  
FIRST-CLASS MAIL  
U.S. POSTAGE PAID  
PSE

**YOUR PUGET SOUND ENERGY BILL ENCLOSED**

**Start saving today**

With energy efficiency  
rebates and offers.  
Visit [pse.com/rebates](https://pse.com/rebates).





Spend less time paying bills by enrolling in AutoPay.  
Learn more at **[pse.com/payment](https://pse.com/payment)**.





PLACE  
STAMP  
HERE

Save a stamp. Go paperless.  
Visit **pse.com/gopaperless** for more information.

BELLEVUE, WA 98009-9269





Spend less time paying bills by enrolling in AutoPay.  
Learn more at **[pse.com/payment](https://pse.com/payment)**.



This envelope is recyclable.

## **November 2024 bill print messages**

### **Summary page**

#### **We're here to help**

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

[pse.com/paymentarrangement](https://pse.com/paymentarrangement)

#### **Transmission Message**

This past month's transmission system peak occurred on October 30 at hour ending 1900.

#### **October 1st Price Change – Electric Bi-Monthly Customers Only**

Your electric bill reflects changes in rates that went into effect on October 1, 2024.

#### **November 1st Price Change – Gas Customers Only**

Your gas bill reflects changes in rates that went into effect on November 1, 2024.



# Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

**Account No:** 000000000000

**Your bill is due:** MONTH 00, 2024

**Amount due:** \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at [customercare@pse.com](mailto:customercare@pse.com).

Thank you,  
Puget Sound Energy

GREEN ENERGY OPTIONS

ENERGY EFFICIENCY REBATES



[pse.com](https://pse.com)

You're receiving this email to notify you of an update to your Puget Sound Energy account. We will always send you notifications when there are important updates regarding your service or billing. If you wish to change your delivery preferences for other messages, please [sign in](#) to your account.

© Copyright Puget Sound Energy

Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734