Monthly promotions

November 2026 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- The Voice customer newsletter
- Electric safety brochure
- Envelope messaging for current month's bill
- Bill print messages
- eBill notification

THE VOICE OF myPSE

PUGET SOUND ENERGY

The latest news on what's powering our neighborhoods



Storm season is here. Are you prepared?

PSE wants to help you and your family stay safe and ready for severe weather. Taking a few simple steps now can make a big difference when a storm hits.

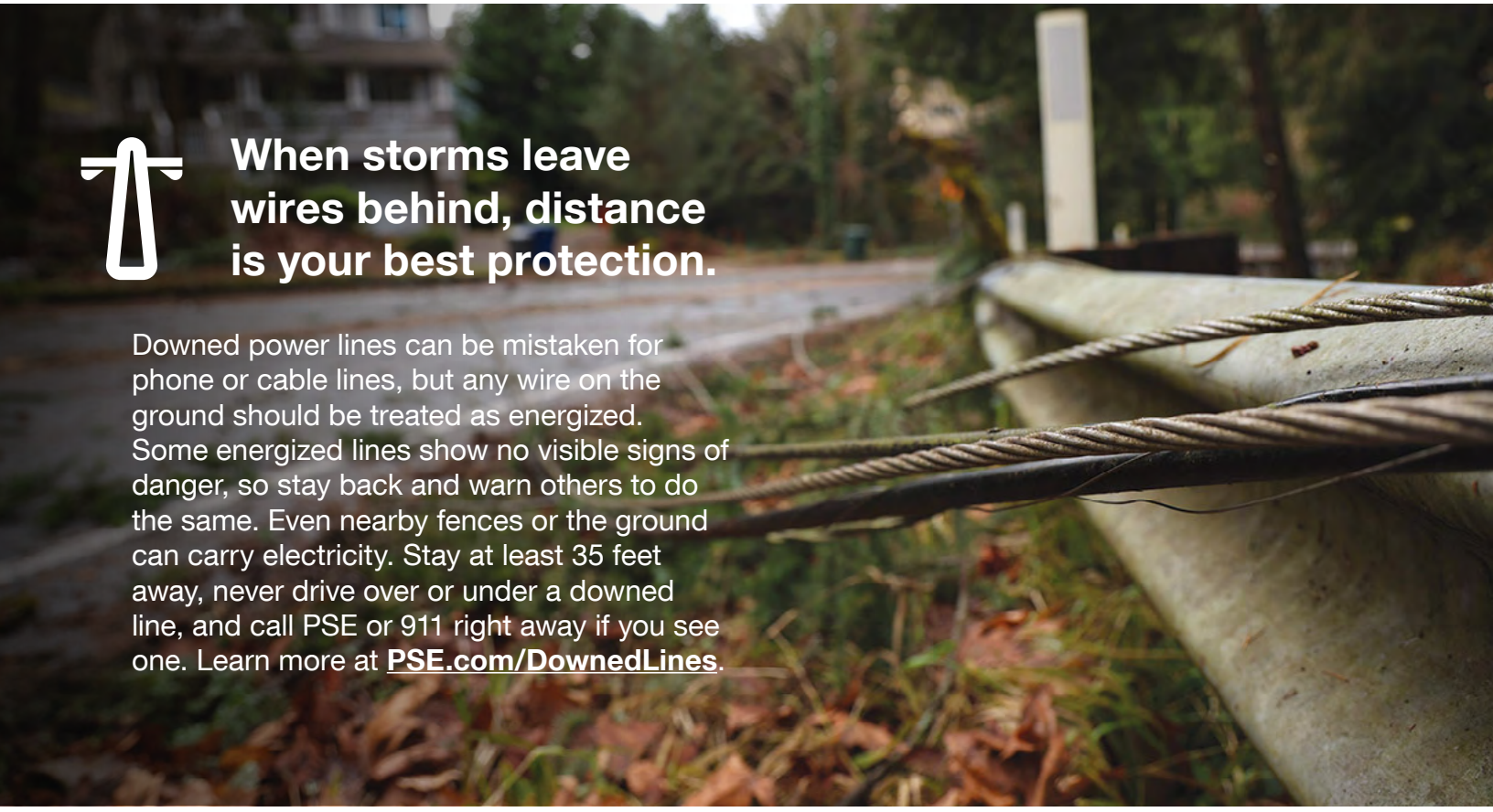
Get prepared with these three steps:

1. **Build an emergency kit**
   Include enough food, water, medications, flashlights, batteries, and pet supplies to last at least three days.
2. **Create a family emergency plan**
   Talk with your household about how you'll communicate and where you'll meet if a storm or other emergency occurs
3. **Download the myPSE app**
   The fastest way to report and track power outages, receive updates, and stay informed during storm season.

For more safety tips and preparedness resources, visit PSE.com/Storm.

Power Up: Clean Energy and You

Power Up: Clean Energy and You is coming to Seattle's Museum of History & Industry (MOHAI) from the end of October 2026 through January 2027! Explore interactive experiences co-created with community members that bring Washington's clean energy transition to life. Discover technologies and everyday choices that can help you save energy and support a cleaner energy future. Visit mohai.org/powerup for a special discount on exhibit tickets.

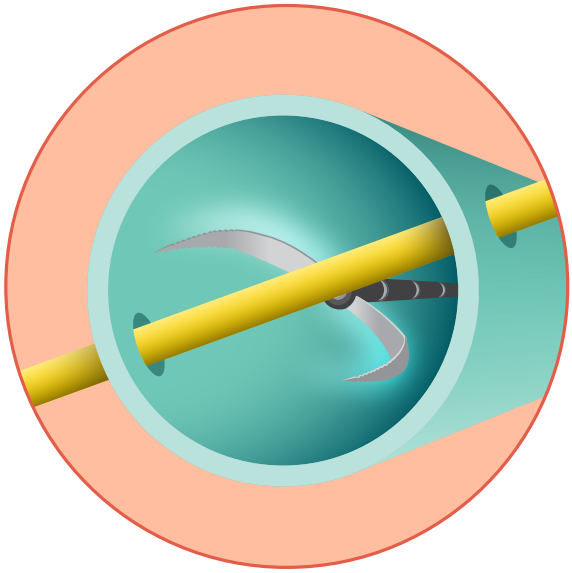


When storms leave wires behind, distance is your best protection.

Downed power lines can be mistaken for phone or cable lines, but any wire on the ground should be treated as energized. Some energized lines show no visible signs of danger, so stay back and warn others to do the same. Even nearby fences or the ground can carry electricity. Stay at least 35 feet away, never drive over or under a downed line, and call PSE or 911 right away if you see one. Learn more at **PSE.com/DownedLines**.

Not sure what's causing that sewer blockage? PSE can help make sure it's safe to clear.

If your sewer or septic line is blocked beyond your home's walls, call PSE before your plumber grabs a cutting tool. In rare cases, natural gas lines have been unintentionally installed through sewer lines, and cutting into one could cause a serious gas leak. PSE will meet your plumber on site for free to make sure it's safe to clear. Learn more at PSE.com/SewerSafety.



Copies of information on rules, rates, power supply fuel mix, regulations, customer rights and responsibilities, as well as an annual report, are available by calling 1-888-225-5773 and at PSE.com.

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Car touching a downed line? Wait for help to arrive.

If you find yourself in a vehicle that is touching a downed line or electrical equipment, and you're not in imminent danger, stay put. Call **911**, if you can, and wait until the power company can de-energize the line. Even if there's no sign of sparking, the vehicle and the ground around could electrocute you as you try to leave. The same is true for anyone who tries to approach you from outside the vehicle. Don't approach to help unless the power company has verified that the line is de-energized.

See downed lines? Stay 35 feet away!

There's no sure way to tell if downed lines are energized or "hot," so treat them, and anything they touch, as if they could kill you. Fences, tree limbs, telephone lines and even the ground around a downed line can electrocute you if they're in contact with a power line. And did you know power lines can look just like telephone lines? Take no chances: Call the power company and stay away!

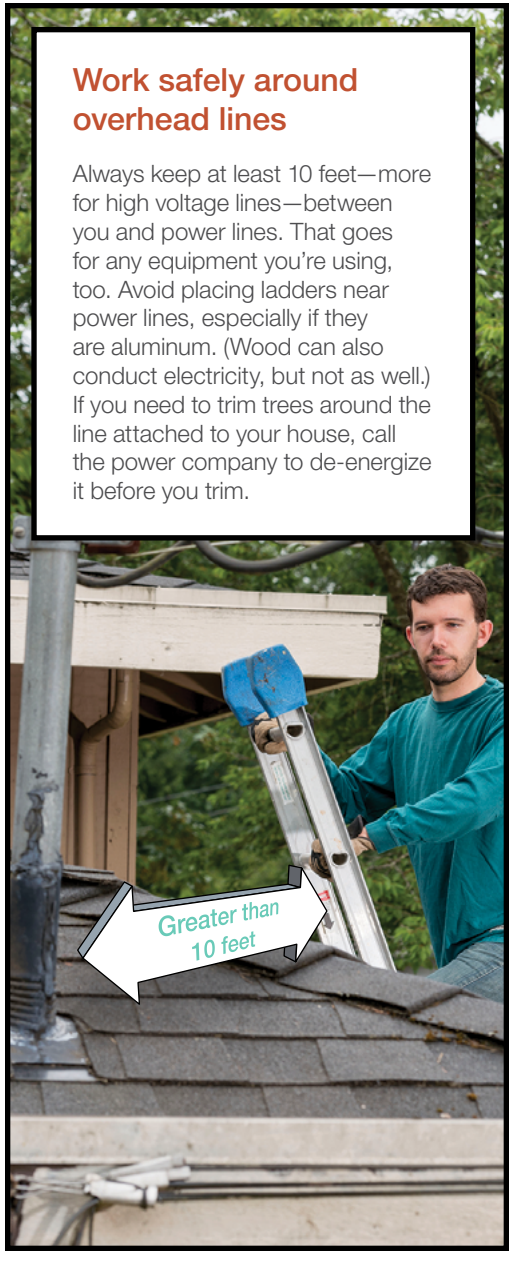
Let that kite go!

Don't fly kites near overhead power lines. If a kite or Mylar-coated balloon should become entangled in a power line, or in a tree near a power line, let it be! Wood can conduct electricity, so building a tree house near a power line is also dangerous.



Work safely around overhead lines

Always keep at least 10 feet—more for high voltage lines—between you and power lines. That goes for any equipment you're using, too. Avoid placing ladders near power lines, especially if they are aluminum. (Wood can also conduct electricity, but not as well.) If you need to trim trees around the line attached to your house, call the power company to de-energize it before you trim.





Digging? Call 811 first!

If you don't like the thought of getting shocked through your shovel, call **811** at least two business days before digging to have your underground utilities located. The day you call doesn't count. The law requires you to have all utilities marked before digging on private, public and commercial property. Always use a hand tool when digging within 2 feet of buried lines. You'll know where they are by the paint or flags left by the locator who responds to your **811** call.



Power outage? Keep grills outside!

Never try to heat your house with a propane or charcoal grill or heater. They create carbon monoxide which can poison you if used indoors. Also, do not heat your house by running your gas oven with the door open.

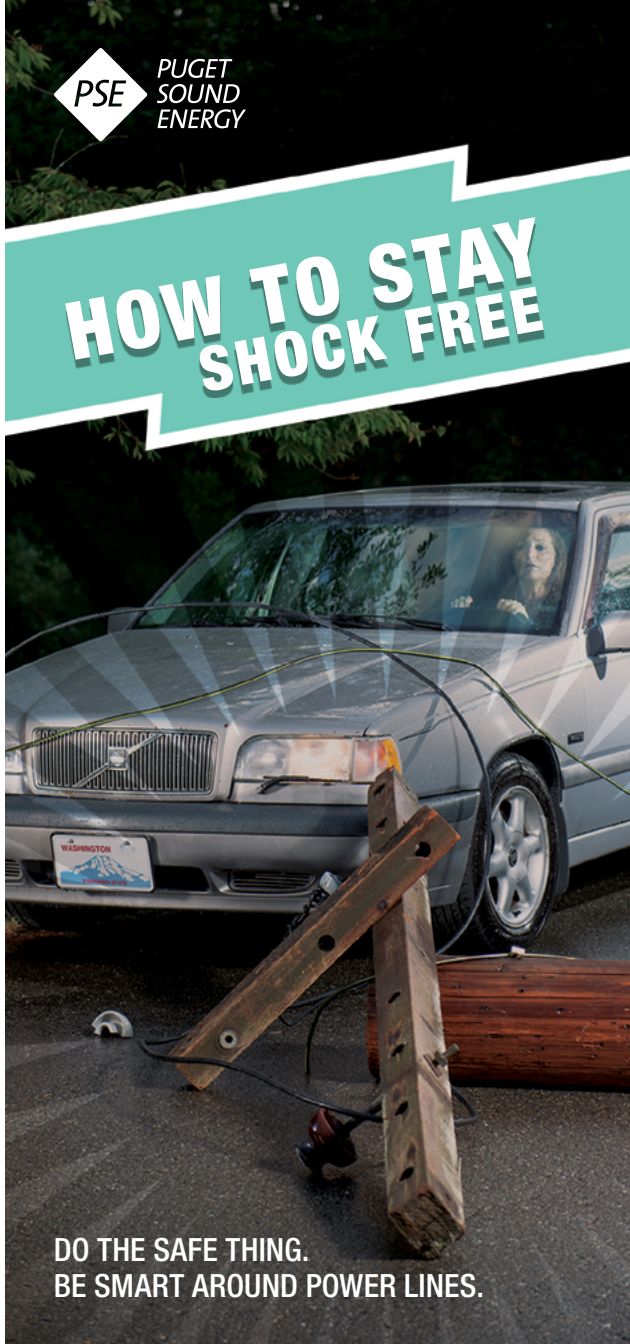
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pse.com/electricsafety

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HOW TO STAY SHOCK FREE



DO THE SAFE THING.
BE SMART AROUND POWER LINES.

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***November 2026 bill print messages* Summary page**

We're here to help
If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

pse.com/paymentarrangement

Transmission Message
This past month's transmission system peak occurred on October 30 at hour ending 1900.

October 1st Price Change - Electric Bi-Monthly Customers
Your bill reflects changes in rates that went into effect on October 1, 2026.

PUGET SOUND ENERGY

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000
Your bill is due: MONTH 00, 2026
Amount due: $00.00

To view and pay your bill, simply sign into your PSE account. If you are enrolled in autopay, no additional action is required.

View & pay

Thanks for being our customer! For customer service, please visit our website, download the mobile app, or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

GREEN ENERGY OPTIONS | ENERGY EFFICIENCY REBATES

pse.com

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