### Monthly promotions

### December 2018 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download inserts

- The Voice customer newsletter
- Envelope messaging for current month's bill
- Bill print messages
- eBill notification

# THE VOICE OF MYPSE



### The latest news on what's powering our neighborhoods



### Conservation with our Powerful Partners

Conserving our beautiful natural spaces and vibrant communities are top priorities for us. That's why we partnered with 24 local non-profit organizations working towards similar goals in 2018. PSE invested \$200,000 to support the work of our partner nonprofits allowing them to expand their reach and invest in projects that will further their efforts.

Events Coordinator Grady Olson of Washington Trails Association said, "It's been wonderful to have PSE's support this year through their Powerful Partnerships Program! PSE has not only provided financial support to WTA to help our trails and public lands, but also volunteer support through our trail maintenance efforts. This is great to see and really highlights PSE's commitment to the livelihood and health of our communities and our home."

Learn more at pse.com/powerfulpartners.







### Committed to helping the region get prepared

September was National Preparedness Month, and the PSE Foundation recognized their commitment to keeping customers and communities safe and prepared in the event of an emergency or disaster, during their Preparedness in Full Swing celebration with the Seattle Mariners. Over the past five years, the foundation committed \$1 million to provide emergency backup high-capacity generators to 18 regional nonprofit organizations that serve a critical role for their communities as emergency shelters or food distribution centers. Also, in partnership with the American Red Cross, PSE distributed more than 24,000 free starter preparedness kits in the region during the same time period.

The foundation is a nonprofit entity operating independently of Puget Energy and PSE. None of the foundation's funds will ever come from PSE's utility customers.

### Safety tip: Know the smell of natural gas

Did you know that pure natural gas won't ignite? It must be mixed with air (with gas comprising 5-15 percent of the air) to burn in our furnaces and stoves. A leak can allow unburnt gas to accumulate to dangerous levels. That's why it's important to recognize the odor of sulfur or rotten eggs, which tells you a leak may be present. Just flipping a light switch can cause a spark and ignite leaked gas, so play it safe. If you detect gas, even if you're unsure, leave the area, then call **911** or call us at **1-888-CALL-PSE**. TTY: **1-800-962-9498**.

### Go paperless for a chance to earn \$1,500

Sign up for paperless billing and receive a chance to earn \$1,500 toward your energy bill. Every two weeks through February 2019, we'll randomly select a winner who'll receive an energy credit to use toward their residential PSE energy bill.

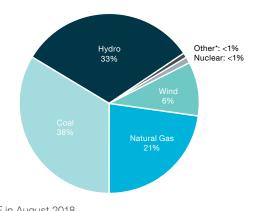
Don't have an online account? Simply go to **pse.com/create** to create your free account and select paperless billing. Already have paperless billing? You can still get a chance to earn \$1,500 by signing into your digital account and updating your preferences.

Find out more at **pse.com/manage**. Hurry! This contest ends soon.

## Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The fuel mix resources used for generating electricity delivered in 2017 are shown in the chart and graph:

2017 electricity fuel mix	
Coal	38%
Hydroelectric	33%
Natural Gas	21%
Nuclear	<1%
Other*	<1%
Wind	6%
Total	100%



<sup>\*</sup> Biomass, non-biogenic and petroleum.

Source: Published by the Washington Department of Commerce, October 2018, with data reported by PSE in August 2018.



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### YOUR PUGET SOUND ENERGY BILL ENCLOSED

### **Powerful Partnerships**

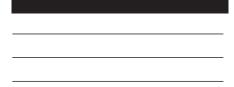
We're partnering with 24 non-profit organizations. Learn more at pse.com/powerfulpartners.





### Go paperless

Switch to paperless for a chance to get \$1,500 toward your energy bill at **pse.com/manage**.



Help others stay warm. Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



PLACE STAMP HERE

BELLEVUE, WA 98009-9269



We'll work with you to help manage your bills.

Visit **pse.com** to make payment arrangements.

December 2018 bill print messages Summary page

### **Happy Holidays**

As 2018 draws to a close, we send our best wishes for the holidays and wish you a safe and happy new year. It's a privilege to serve you. pse.com

#### **Detail section**

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on November 19 at hour ending 0800.



Customer Account # 0000000000000

### Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2018.

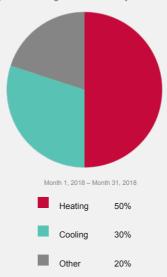
VIEW & PAY

Thank you for being a Puget Sound Energy customer.

### **Energy Analysis**

Here's an estimate of how your home used energy this billing period.\*

Heating and cooling were 80% of your energy use.



Want a complete breakdown? Answer a few questions about your home.

UPDATE HOME PROFILE

\*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

YES NO