

Monthly promotions

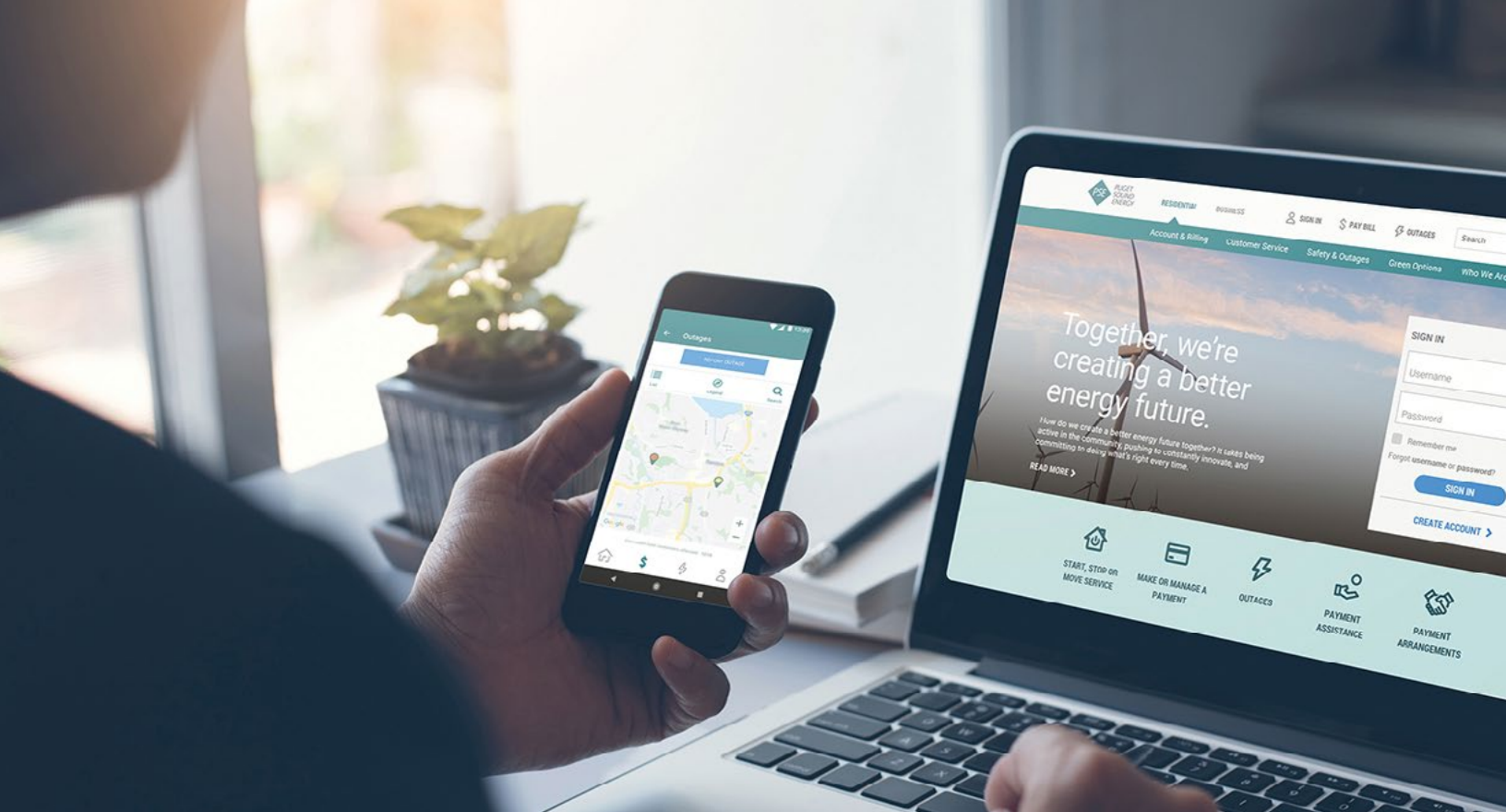
December 2024 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



The myPSE app. Be in the know when on the go.

The myPSE app provides easy access to your account when you're on the go. Check your balance and make a payment with just one click. Track and report power outages in your neighborhood and check on restoration times, all in the palm of your hand.



Manage your account:

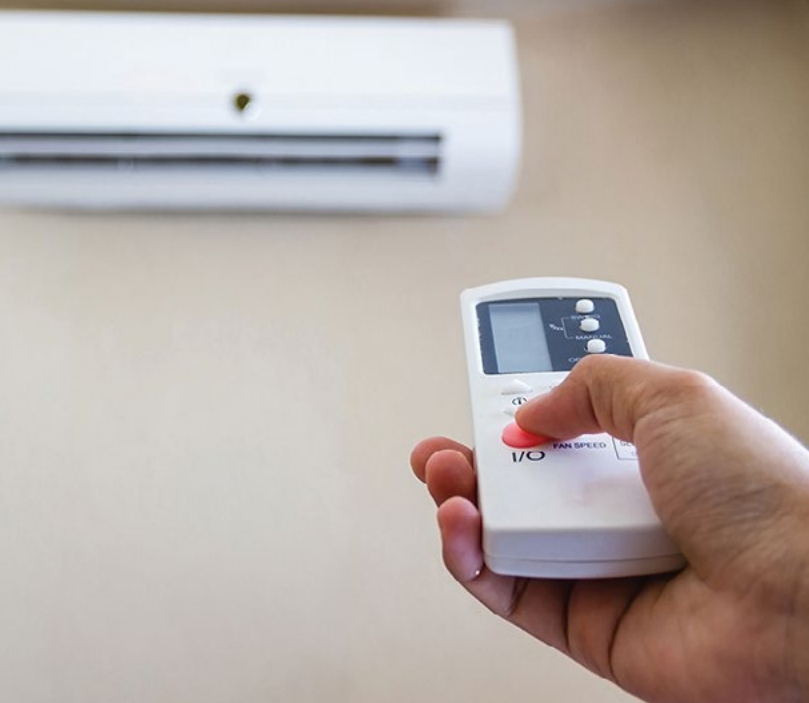
- Review your account balance, prior month's charges and pay your bill
- Pay with a wide selection of payment options: eCheck, PayPal, debit or credit card
- Securely store your payment options for future use, making it easier than ever to make payments



Stay informed about outages:

- View outage status on the map, searching by address, city or ZIP code
- Easily report an outage
- Set your preferences to receive outage notifications by email, text or phone





Clean Energy 101: What is a heat pump?

A heat pump is an energy-efficient alternative to furnaces and baseboard heaters. Heat pumps use electricity to transfer rather than create heat. In the cold season, heat pumps transfer heat from the outdoors into your home. In the warmer months, heat pumps transfer heat from within your home to the outside, effectively cooling your home. Heat pumps can also help reduce humidity and increase air circulation and filtration.

Heat pumps are an effective clean energy technology that can help you reduce energy costs while still enjoying comfortable indoor air temperature year-round. If you are interested in learning more about installing a heat pump in your home, visit pse.com/heating.

Grid reliability

At Puget Sound Energy, delivering safe and dependable electricity to your home is our top priority. That's why we're always inspecting, testing, and upgrading our electric system to prevent problems before they happen. One of the many ways we do this is by installing tree wire — thick, durable, and specially designed to withstand falling branches — tree wire can reduce tree-related outages by over 95 percent. If you do see a wire on the ground, keep a safe distance of 35 feet and notify PSE right away.

Learn how we're improving electric reliability across our service area at pse.com/reliability.



How we keep our gas system safe

As your trusted energy provider, we want to remind you that pipeline safety is our top priority. At Puget Sound Energy, we regularly inspect our natural gas pipelines and we monitor the system 24/7. But you can help too by always practicing safe digging — always call 811 before you dig to avoid damaging underground utilities.

For more information about how we keep our gas system safe, go to pse.com/gasinspection.



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This envelope is recyclable.

December 2024 bill print messages

Summary page

Happy Holidays

As 2024 draws to a close, we send our best wishes for the holidays and wish you a safe and happy new year. It's a privilege to serve you.

[pse.com](https://www.pse.com)

Transmission Message

This past month's transmission system peak occurred on November 18 at hour ending 1800.

December 1st Price Change

Your bill reflects changes in rates that went into effect on December 1, 2024.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2024

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

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